ING-300 Ineligible Letter

CURRENT DATE

NAME
ADDRESS
CITY, STATE, ZIP-+4

ING-LETTERID xxxx
Eligibility Units Used
as of [Term] [Year]:[Units]

FALL 2018 – SUMMER 2019 Illinois National Guard (ING) Grant Program
Notice of Ineligibility

Based on information from the Department of Military Affairs Illinois (DMAIL) and/or Illinois Student Assistance Commission (ISAC) records, we have determined that you are not eligible for the **2018-19** Illinois National Guard (ING) Grant Program for the following reason(s):

DMAIL reported that you are not a current member of the Illinois National Guard, or you have not completed one year in the Guard, and will not be eligible to participate in the ING Grant Program within the **2018-19** academic year.
Your student loan, guaranteed by ISAC, is in default. The financial aid office at the college you plan to attend will not be able to process federal or state student loans, scholarships or grants for you until your defaulted loan is resolved.
You have reached the maximum 120 units of eligibility and are not eligible for educational benefits through the ING Grant Program for current or any future enrollment.
You have reached the maximum 180 units of eligibility and are not eligible for educational benefits through the ING Grant Program for current or any future enrollment.

It is your responsibility to contact your Illinois Army National Guard Education Representative or your Illinois Air Guard Retention Office Manager with any questions regarding your member status. Any changes to your National Guard member status must be submitted to ISAC from your respective representative. Contact information is available on ISAC's website at isac.org.

For Guard members with less than 10 years of service, benefits cannot be extended beyond 120 units of eligibility. If you have more than 10 years of active service in the Guard, you must contact your unit and/or DMAIL to update your status.

If you wish to appeal this decision, you must submit a written appeal, with required documentation, to the Assistant Director, Student and Parent Services within 60 days after the date of this letter. Refer to the enclosed "ISAC Appeal Procedures."

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division

Enclosures: Additional Important Information
ISAC Appeal Procedures
Default Resolution Options to Regain Federal and State Student Aid Eligibility

Illinois National Guard (ING) Grant Program - Additional Important Information

Manage your ING Grant

Manage your ING Grant through the Student Portal on ISAC's website. Create a profile to check your application status, verify the number of ING Grant eligibility units you have used or request a duplicate copy of your ING Grant eligibility notification, if necessary.

Address and College Choice Changes

Changes to your address or college choice during the academic year must be submitted in writing to ISAC. Include the name of the program, your name; the last four digits of your Social Security number (for identification purposes); and the term(s) affected. Send your request by mail to ISAC's Deerfield address. In order to protect your privacy, we do not recommend sending personally identifiable information via e-mail. ISAC will notify you via e-mail or mail when an update is received regarding your college choice or address change.

Application Deadline Dates

You must reapply each academic year. Applications for the upcoming year are available on the ISAC website in late spring of the preceding year.

The deadline dates each year are as follows:
October 1 – full year
March 1 – 2nd semester, 2nd/3rd quarter and summer
June 15 – summer term only

Restrictions

If your eligibility is restricted due to not yet having reached your one year anniversary with the ING (the date on which benefits begin) or an impending discharge (when benefits cease), an *until* or *after* date is listed under *Eligible Terms* on your letter. Your college will prorate your eligibility based on the date and you are responsible for the remaining costs.

Maximum Eligibility Units

ING Grant benefits for an academic year are determined based on the number of credit hours for which you are enrolled. Recipients who have completed less than ten years of active duty ING service may accumulate up to 120 eligibility units while recipients who have completed ten years or more may accumulate up to 180 eligibility units. See ISAC's website for an explanation of the conversion of credit hours to eligibility units.

Guard Member Status

It is your responsibility to contact your Illinois Army National Guard Education Representative or your Illinois Air Guard Retention Office Manager with any questions regarding your member status. Any changes to your National Guard member status must be submitted to ISAC from your respective representative. Contact information is available on ISAC's website.

Defaulted Student Loans

You are not eligible to receive ING Grant benefits if you are in default on any student loan or owe a refund on any state or federal grant. If you are in default, you may re-establish your eligibility; see ISAC's website for details.