## AGENDA ITEM 5.

## ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM BUDGET REQUEST

Submitted for: Action

## Summary:

Annually, IDAPP is required by the indentures with bondholders to submit a budget to each trustee by the end of April, for the fiscal year beginning July 1. The Commission approves IDAPP's budget request each year. The Commission can modify an approved budget at any time. At this time IDAPP is requesting approval of the FY2008 budget request.

In addition to the spending constraints on administrative operating expenses placed on IDAPP by this budget, most of the bond indentures contain limits on expenditures for operating expenses. These limits are required by the credit rating agencies and credit providers and are based on the cash-flow projections at the time of the bond issue.

For FY2008, staff is recommending Commission approval of a budget request which includes:

- $\$ 11,164,000$ for Personal Services
- $\$ 3,948,000$ for Contractual Services
- $\$ 26,000,000$ for External Servicing
- \$715,000 for Telecommunications, Commodities, Travel, etc.

That the Commission approves the FY2008 IDAPP budget request of $\$ 41,827,000$ as detailed in table I.

# ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM BUDGET REQUEST 

## Introduction

Since its inception, ISAC has financed its secondary market operations by means of revenues from student loans and alternative investments. The funds currently used to originate and purchase student loans and to make investments are derived from the sale of eight series of tax-exempt revenue bonds and 27 series of taxable revenue bonds, (See table IV). During the year, the secondary market will receive principal payments on student loans. In addition, total interest and special allowance receipts in FY2008 are projected to be $\$ 243$ million. From student loans, the revenues will consist of the following: $\$ 170$ million from student loan interest received directly from borrowers; $\$ 32$ million from Special Allowance Payments (SAP) representing payments made to IDAPP by the Department of Education for the difference between market rates and the interest rate that the borrower pays; and $\$ 41$ million from Federal Interest Benefits (FIB) representing payments made to IDAPP by the Department of Education for subsidized Stafford loans on behalf of the borrower during the in-school, grace or deferment period. From alternative investments, the projected revenues in FY2008 are $\$ 13$ million. Interest expense on the bonds and notes is estimated to be $\$ 185$ million in FY2008.

Current environmental and economic assumptions were used to estimate FY2008 revenues and expenses included in the request. It should be emphasized, however, that there are at least five key factors that may have the potential to impact revenue and expense projections:
(1) Interest rate fluctuations, impacting both revenues and expenses.
(2) Significant changes in student loan origination and/or purchase volume arising from normal fluctuations, non-recurring purchase opportunities, as well as additional loan sales.
(3) The impact of legislative changes from the Higher Education Reconciliation Act of 2005 (HERA), Pub. L. 109-171 including reduction of origination fees; new fixed interest rates for Stafford and PLUS loans; changes to Special Allowance Payments, potentially requiring the repayment to ED of "excess interest" income; changes in loan limits; PLUS loans for graduate and professional students; changes in lender default reimbursement rates; and, changes in loan consolidation provisions. In addition, other changes are possible through Reauthorization of the federal Higher Education Act and additional legislation being introduced this year.
(4) Changes in the competitive environment, including heightened competition in the areas of loan premiums, borrower benefits, and payment and/or waiver of fees.
(5) Strategic alternatives currently under review and consideration by the Commission.

The IDAPP portfolio balances decreased from a balance of $\$ 3.7$ billion as of June 30, 2006, to $\$ 3.2$ billion as of February, 2007. This represents a decrease of 13.5 percent attributable to the recent loan sale.

As in previous years, staff is presenting a budget request for IDAPP's administrative operating expenses. The expenses are broken down into a Personal Services category and a Non-Personal Services category. Table I details these expenses and Table II details the Contractual Services expense items for FY2006, FY2007 and the request for FY2008. Tables III through V provide additional financial and statistical information which impact the administrative expenses of the program. Budgetary objectives for FY2008 include:

- meeting school and lender needs for the origination and purchase of loans;
- providing the highest quality customer service to students and schools;
- maintaining and improving technology options for the customers we serve;
- adhering to the ISAC cost allocation methodologies and other State budget mandates.

As outlined below, the total administrative expenses for IDAPP are projected to decrease by $13.6 \%$ in FY2008 compared to budgeted expenses for FY2007.

## Total Personal Services: Decrease of $\$ 446,000(-3.84 \%)$

The following factors contribute to the decrease in Personal Services for FY2008:

- IDAPP's internally serviced portfolio remained flat after the loan sale with a balance of $\$ 1.3$ billion as of June 30, 2006, and approximately the same balance at February 28, 2007. We expect the balance to decrease approximately $\$ 421$ million once conversion related to the loan sale is completed. This will represent a 30 percent decrease in internally serviced loans.
- as of February 28, 2007, IDAPP employed and funded 124 full-time and four part-time employees. IDAPP also funded 32 full-time ISAC employees using a cost allocation methodology for shared services. The FY2008 budget request assumes that IDAPP will continue to fund a similar number of full-time IDAPP and ISAC employees, less those lost through attrition.
- funding to grant an average FY2008 annual salary increase of 3 percent; and
- in support of the above, corresponding decreases to the Social Security and Insurance line items. It should be noted that it is anticipated the State-required retirement contribution for FY2008 will increase to 16.561 \% from the $11.525 \%$ contribution required in FY2007.


## Non-Personal Services: Decrease of \$6,149,000 (-16.7\%)

The following provides a description of the largest line items included in this request for NonPersonal Services line items:

## Rental - Real Property: Level funding

The FY2008 budget request of $\$ 1,325,000$ represents IDAPP's share of the overall ISAC costs for building, property, maintenance, and electricity fees. IDAPP's share, determined via a cost allocation methodology and based upon square footage, is unchanged from the FY2007 request.

## Management and Professional Services: Decrease \$932,000 (-35.5\%)

The FY2008 budget request of $\$ 1,442,000$ represents a 35.5 percent decrease from the FY2007 budget request. This decrease is the result of some estimated financial advisory, legal, and accounting fees in connection with the ongoing review of strategic alternatives being included in the loan sale transaction rather than in this administrative budget category. It should be noted that this figure also includes IDAPP's ongoing share of Agency expenses for the operation and maintenance of IllinoisMentor, ISAC's comprehensive, online interactive career and college planning tool for Illinois students, high schools and colleges.

## External Servicers: Decrease of $\$ 5,350,000(-17.07 \%)$

IDAPP uses seven primary external student loan servicing organizations in addition to servicing loans internally. IDAPP uses external servicers in order to accommodate school and student preferences and to avoid moving loans from the servicing system at which they were purchased to another system and cause disruptions for students. Nelnet has been servicing student loans for IDAPP since 1986. As of February 28, 2007, Nelnet is servicing $\$ 520$ million in student loans for IDAPP. ACS Education Services, Inc. has been servicing student loans for IDAPP since 1988. As of February 28, 2007, ACS is servicing $\$ 151$ million in student loans for IDAPP. Sallie Mae has been servicing student loans for IDAPP since 1995. As of February 28, 2007, Sallie Mae is servicing $\$ 642$ million in student loans for IDAPP. National Education Servicing (NES) has been servicing student loans for IDAPP since 2000. As of February 28, 2007, NES is servicing $\$ 905$ million in student loans for IDAPP. American Education Services/Pennsylvania Higher Education Assistance Agency (AES/PHEAA) has been servicing student loans for IDAPP since 1997. As of February 28, 2007, AES/PHEAA is servicing $\$ 59$ million in student loans for IDAPP. Great Lakes Higher Education Servicing Corporation (GLHEC) has been servicing student loans for IDAPP since 1998. As of February 28, 2007, GLHEC is servicing $\$ 73$ million in student loans for IDAPP. EdFinancial has been servicing student loans for IDAPP since 2003. As of February 28, 2007, EdFinancial is servicing $\$ 28$ million in student loans for IDAPP. The decrease in budgeted expenditures for the External Servicers expense line item is based upon projected decreases in the portfolios serviced by these seven and other potential servicing companies that may occur as related to loan sales.

Included in this decrease are costs associated with IDAPP's utilization of Nelnet's student loan servicing system as a remote user. As of February 28, 2007, IDAPP staff is servicing $\$ 811$ million of IDAPP owned student loans and $\$ 585$ million in student loans for its external customers on the Nelnet system. It should be noted that $\$ 421$ million will be removed from IDAPP servicing in the near future due to the January 2007 loan sale .

TABLE I
ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM

## FY 2008 BUDGET REQUEST

Administrative Expenses

## ITEM

## PERSONAL SERVICES COSTS:

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PERSONAL SERVICES
RETIREMENT
SOCIAL SECURITY
INSURANCE
TOTAL PERSONAL SERVICES
```


## NON-PERSONAL SERVICES COSTS:

| CONTRACTUAL SERVICES | \$3,829,420 | \$4,697,000 | \$3,593,000 | \$3,948,000 | \$(749,000) | -15.95\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OTHER CONTRACTUAL-EDP | 12,116 | 15,000 | 15,000 | 15,000 | 0 | 0.00\% |
| OTHER CONTRACTUAL-EXTERNAL SERVICERS | 25,201,487 | 31,350,000 | 27,000,000 | 26,000,000 | $(5,350,000)$ | -17.07\% |
| TRAVEL | 85,306 | 150,000 | 100,000 | 100,000 | $(50,000)$ | -33.33\% |
| COMMODITIES | 104,594 | 160,000 | 105,000 | 150,000 | $(10,000)$ | -6.25\% |
| PRINTING | 48,087 | 50,000 | 24,000 | 50,000 | 0 | 0.00\% |
| TELECOMMUNICATIONS | 283,416 | 330,000 | 345,000 | 330,000 | 0 | 0.00\% |
| CAPITAL EXPENDITURES | $\underline{\underline{0}}$ | $\underline{\underline{60,000}}$ | $\underline{\underline{50,000}}$ | $\underline{70,000}$ | $\underline{10,000}$ | $\underline{\underline{16.67 \%}}$ |
| TOTAL NON-PERSONAL SERVICES | \$25,699,500 | \$36,812,000 | \$31,232,000 | \$30,663,000 | \$(6,149,000) | -16.70\% |
| TOTAL ADMINISTRATIVE EXPENSES | \$36,987,500 | \$48,422,000 | \$42,428,400 | \$41,827,000 | \$(6,595,000) | -13.62\% |


| $\$ 7,430,958$ | $\$ 7,970,000$ | $\$ 7,770,000$ | $\$ 7,400,000$ | $\$(570,000)$ | $-7.15 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 575,840 | 957,000 | 862,000 | $1,226,000$ | 269,000 | $28.11 \%$ |
| 541,095 | 611,000 | 566,400 | 540,000 | $(71,000)$ | $-11.62 \%$ |
| $\underline{\underline{2,030,535}}$ | $\underline{\underline{2,072,000}}$ | $\underline{\underline{1,998,000}}$ | $\underline{1,998,000}$ | $\underline{(74,000)}$ | $\underline{\underline{-3.57 \%}}$ |
| $\$ 10,578,428 \$ 11,610,000$ | $\$ 11,196,400 \$ 11,164,000$ | $\$(446,000)$ | $-3.84 \%$ |  |  |

$\underline{\$ 36,987,500} \underline{\$ 48,422,000} \underline{\underline{\$ 2,428,400}} \underline{\underline{\$ 41,827,000}} \underline{\underline{(6,595,000)}} \quad \underline{\underline{-13.62 \%}}$

TABLE II
ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM

## FY 2008 BUDGET REQUEST

Contractual Services Detail


TABLE III

## ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM STUDENT LOAN PORTFOLIO INFORMATION AS OF 02/28/07 <br> (\$ in Millions)

| By Servicer: | \$ | \% |
| :---: | :---: | :---: |
| Sallie Mae | 642 | 20.0 |
| IDAPP | 819 | 25.5 |
| Nelnet | 520 | 16.2 |
| NES | 905 | 28.2 |
| ACS | 152 | 4.7 |
| AES/PHEAA | 59 | 1.8 |
| GLHEC | 73 | 2.3 |
| EdFinancial | 28 | . 9 |
| Other | $\underline{12}$ | . 4 |
| Total | \$3,210 | $\underline{\underline{100}}$ |
| By Interest Rate Type: | \$ | \% |
| Variable | 1,926 | 60 |
| Fixed | 1,284 | $\underline{40}$ |
| Total | \$3,210 | $\underline{\underline{100}}$ |
| By Aging: | \$ | \% |
| Current | 2,906 | 91\% |
| 0-30 days | 106 | 3\% |
| 31-90 days | 100 | 3\% |
| 91-150 days | 33 | 1\% |
| 151-270 days | 40 | 1\% |
| Over 271 days \& default pending | $\underline{25}$ | 1\% |
| Total | \$3,210 | $\underline{\underline{100}}$ |
| By Loan Type: | \$ | \% |
| Stafford | 1,633 | 51 |
| Consolidation | 930 | 29 |
| SLS/PLUS | 167 | 5 |
| Alternative | $\underline{480}$ | 15 |
| Total | $\underline{\mathbf{3 , 2 1 0}}$ | $\underline{\underline{100}}$ |

TABLE IV

## ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM FINANCING HISTORY \& SUMMARY AS OF 03/31/07 <br> (\$ in Millions)

| TAX-EXEMPT | ISSUE | MATURITY |
| :---: | :---: | :---: |
| FINANCINGS | DATE | DATE |
| Series A | 1978 | n/a |
| Series B | 1980 | n/a |
| Series C | 1982 | n/a |
| Series D | 1983 | n/a |
| Series E | 1985 | n/a |
| Note AA | 1985 | n/a |
| Note BB | 1985 | $\mathrm{n} / \mathrm{a}$ |
| Note CC | 1986 | n/a |
| Series F | 1986 | n/a |
| Series G | 1987 | n/a |
| Series H | 1988 | n/a |
| Series I | 1989 | n/a |
| Series J | 1989 | $\mathrm{n} / \mathrm{a}$ |
| Series K | 1989 | n/a |
| Note DD | 1989 | n/a |
| Series 1990A | 1990 | n/a |
| Series L | 1991 | $\mathrm{n} / \mathrm{a}$ |
| Series M | 1992 | $\mathrm{n} / \mathrm{a}$ |
| Series N | 1994 | $\mathrm{n} / \mathrm{a}$ |
| Series O | 1995 | $\mathrm{n} / \mathrm{a}$ |
| Series AA | 1992 | n/a |
| Series BB | 1992 | $\mathrm{n} / \mathrm{a}$ |
| Series CC | 1992 | $\mathrm{n} / \mathrm{a}$ |
| Series DD | 1994 | 2006 |
| Series EE | 1994 | n/a |
| Series FF | 1994 | 2006 |
| Series GG | 1995 | 2005 |
| Series 1996A | 1996 | 2006 |
| Series KK | 1997 | 2006 |
| Series LL | 1997 | 2007 |
| Series 1997A | 1997 | 2031 |
| Series 1998A | 1998 | 2032 |
| Series OO | 1998 | $\mathrm{n} / \mathrm{a}$ |
| Series QQ | 1999 | n/a |
| Series RR | 1999 | 2006 |
| Series 1999A | 1999 | 2034 |
| Series TT | 2000 | $\mathrm{n} / \mathrm{a}$ |
| Series UU | 2000 | $\mathrm{n} / \mathrm{a}$ |
| Series 6 | 2000 | 2034 |
| Series WW | 2000 | n/a |
| Series XX | 2000 | 2008 |
| Series 2001A | 2001 | 2036 |
| Series 2003A | 2003 | 2038 |
| Series 2002 III | 2003 | 2011 |

TOTAL TAX-EXEMPT

| INTEREST RATE | ORIGINAL <br> AMOUNT |
| :---: | :---: |
| n/a | \$25,880 |
| n/a | 25,000 |
| n/a | 21,735 |
| n/a | 40,000 |
| n/a | 55,000 |
| n/a | 45,660 |
| $\mathrm{n} / \mathrm{a}$ | 35,294 |
| n/a | 15,000 |
| n/a | 111,050 |
| n/a | 85,050 |
| n/a | 85,050 |
| n/a | 85,050 |
| n/a | 40,000 |
| n/a | 27,570 |
| n/a | 15,000 |
| n/a | 60,000 |
| n/a | 33,200 |
| n/a | 58,690 |
| $\mathrm{n} / \mathrm{a}$ | 1,000 |
| n/a | 2,045 |
| n/a | 35,335 |
| n/a | 65,605 |
| n/a | 7,330 |
| n/a | 65,000 |
| n/a | 39,860 |
| n/a | 30,000 |
| n/a | 47,650 |
| n/a | 49,900 |
| $\mathrm{n} / \mathrm{a}$ | 40,900 |
| n/a | 3,365 |
| variable | 33,700 |
| variable | 24,000 |
| n/a | 10,300 |
| n/a | 11,110 |
| n/a | 23,440 |
| variable | 35,000 |
| $\mathrm{n} / \mathrm{a}$ | 13,690 |
| $\mathrm{n} / \mathrm{a}$ | 21,100 |
| variable | 10,100 |
| $\mathrm{n} / \mathrm{a}$ | 12,480 |
| n/a | 17,000 |
| variable | 33,600 |
| variable | 19,000 |
| variable | 50,450 |

$\underline{\underline{\$ 1,567,189}}$

PRINCIPAL PAYDOWNS \$25,880 25,000
21,735
40,000
55,000
45,660
35,294
15,000
111,050
85,050
85,050
85,050
40,000
27,570
15,000
60,000
33,200
58,690
1,000
2,045
35,335
65,605
7,330
65,000
39,860
REMAINING
BALANCE
$\$ 0$
0
0

TABLE IV (cont.)
ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM FINANCING HISTORY \& SUMMARY AS OF 03/31/07
(\$ in Millions)


TABLE V
ILLINOIS STUDENT ASSISTANCE COMMISSION ILLINOIS DESIGNATED ACCOUNT PURCHASE PROGRAM

Summary Statistics
(\$ In Millions)

| For The Fiscal <br> Year Ended | IDAPP Student <br> Loan Receivables | IDAPP Servicing For <br> External Customers | Total Loans <br> Serviced | Percent <br> Increase |  <br> Origination Volume |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 (projected) | $\$ 3,210$ | $\$ 164$ | 3,374 | $-8 \%$ | 1,200 |
| 2006 | 3,700 | 126 | 3,826 | $11 \%$ | 1,470 |
| 2005 | 3306 | 146 | 3452 | 17 | 1,136 |
| 2004 | 2,801 | 152 | 2,953 | 15 | 955 |
| 2003 | 2,428 | 150 | 2,578 | 18 | 851 |
| 2002 | 1,679 | 136 | 1,794 | 22 | 31 |

