



ISAC Budget Reporting Process

April 2023

ISAC Budget Reporting Process

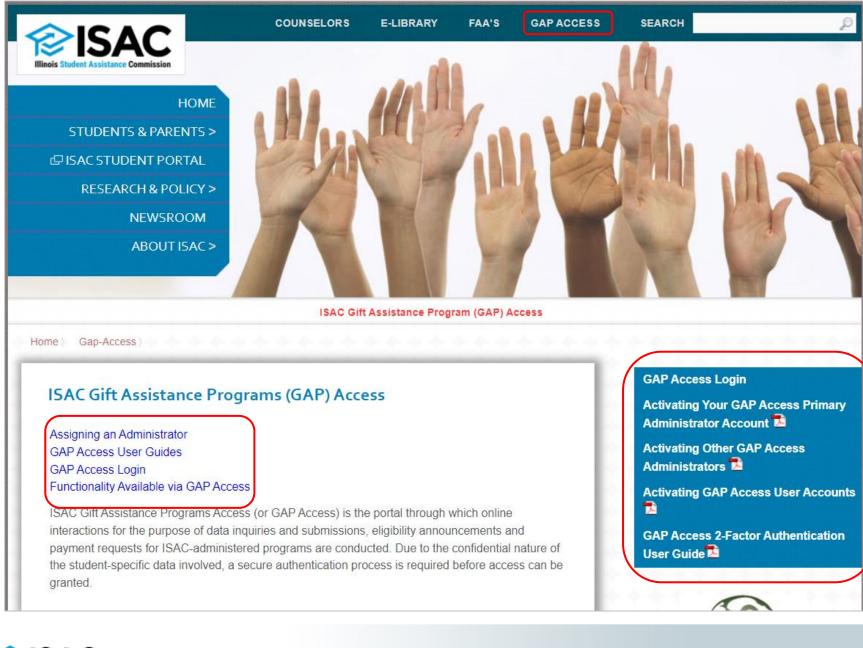
- Pursuant to ISAC administrative rules [Section 2700.30 (f)], postsecondary institutions participating in ISAC gift assistance programs shall annually report tuition and fee charges to ISAC on or before June 1 preceding each academic year.
- Budget data is reported in ISAC's Gift Assistance Programs (GAP) Access portal and must by certified by the financial aid director at the institution.
- The Fiscal Year (FY) 2024 budget reporting process for the 2023-24 award year **began on April 3**, **2023** and **data is due by June 1**, **2023**.
- Schools must report budget data information for the Monetary Award Program (MAP), and for public institutions data must be provided for the Illinois Veteran Grant (IVG) and the Illinois National Guard (ING) Grant programs.



Accessing the Budget Reporting System

- The GAP Access Primary Administrator, which is always the financial aid director (or acting director) at the institution, is the only individual given Budget Confirm access by ISAC and is the only school user who can certify the budget information once all data has been entered.
- However, other school administrators may be provided with program privileges in the Budget system by the Primary Administrator to assist with the budget reporting process, giving them either Budget Update or Budget View privileges.
- For more information on user access for GAP Access:
 - Refer to GAP Access User Guides at: <u>www.isac.org/gap-access/#guide</u>, or
 - Contact the School Services Department at <u>isac.schoolservices@illinois.gov</u> or 866-247-2172.





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Budget Reporting Process

- Budget submission deadline
 - If an institution's annual budget will not be final by the June 1 deadline, the budget reporting process must be submitted with estimated data by June 1, along with an email from the financial aid director to ISAC's School Services Department providing the approximate date by which the final budget will be submitted.
 - All data must be provided (or updated) before payment processing begins in August.
- Tuition refund policy
 - Section 2700.30 d) of the General Provisions rules requires postsecondary institutions that participate in ISAC gift assistance programs to annually submit a copy of their tuition refund policy to ISAC.
 - $_{\circ}~$ This is done as part of the annual budget reporting process.
 - The institution's refund policy must be uploaded and submitted with the budget data, and the budget cannot be certified and submitted without it.
 - An institution's submission of their policy is not to be considered ISAC's approval of the policy.



Budget Reporting Process

- Fee data reported must match the specific fee charges allowed for the gift assistance program that may finance the fee.
- ISAC definitions for tuition and fees may be found in the General Provisions section of ISAC's Administrative Rules, and additional guidance may be found in the rules for each respective program.
- Failure to report any cost changes to the previous year by the June 1 deadline will cause the prior year's charges to be used as part of the calculation process for gift assistance benefits.
- Failure to report the assessment of a fee charge by the deadline will result in that fee charge being ineligible for payment under ISAC gift assistance programs.



A Review of FY23 Budget Reporting (2022-23 Award Year)

- For the 2022-23 budget data collection process, colleges were asked to provide a **main rate**, which is generally defined as:
 - a school's in-state or in-district (if applicable), tuition and mandatory fees for full-time, freshmen undergraduate students for the regular school year
- This was a shift from previous budget data collection guidance, which collected the highest possible rate.
- The **main rate** is the rate that is typically faced by the majority of students.
- Also, a new definition of mandatory fees went into effect July 1, 2022.



FY2024 Budget Reporting (2023-24 Award Year)

Reporting tuition

- Colleges should continue to provide a **main rate**, which is generally defined as:
 - a school's in-state or in-district (if applicable), tuition and mandatory fees for full-time, freshmen undergraduate students for the regular school year

Reporting fees

- For MAP & IVG, provide mandatory fee information
 - Mandatory fees are defined as: the charges assessed by an institution that are required to deliver educational services to students for each term, regardless if the student is attending on campus or through distance education. Application, graduation, laboratory, breakage, add/drop fees, and program administrative fees for out-of-state or foreign study are specifically excluded. For the purpose of ISAC rules, tuition is not a mandatory fee.
- For the ING Grant, data should be provided for "certain fees"
 - Fees specifically included in statute: Registration, Graduation, General Activity, Matriculation, Term

Budget codes

• Tuition and fee data must be provided for all budget codes



The Budget Reporting System

- Once you've logged in to the GAP Access system, select the School tab
- The School Budget tab is next to the School Demographics tab

 A message will display if a user does not have Budget privileges

School Demographics School Bud	lget MAP Advising Data	
Demographic Information School Level Post Secondary Institution School Code School Name Long School Type 2-year Public History Deserve Constant	School Address US Congressional District State Senate District	Administration School Programs School: Budget Image: School Budget Image: School Budget • Dates School Demographics School Budget * Dates Image: School Yeer Start Date Eret Date Image: School Budget * Upload Refund Policy Image: School Budget Image: School Budget
 Highest Degree Granted School Contacts IDVA School Contacts School Programs IDVA School Programs School Performance 	State Representative District	Document History Sequence Type Document Book Red Data Status Sequence Type Document Book Red Data Status Sequence Type Wer Ver 21 11-11 24 001 2023 Convectore SWSP Application, Form and Wer Ver 21 11-11 24 001 2023 Convectore SWSP Application, Villa per Wer Ver 21 11-11 20 Convectore MAP NG NG 2023 2024 MAP CODE © Concerners Data Accedemic Year Term Dates 2 Mandatory Fees 3 Tailian Charges © On-Campes Mandatory Fees
SAC		Fullion and fee information is for the regular school year, which, for MAP; does not include summer term: Hequire School Year Term Dates Stat Date Full Term Oxideatas End Date Spring Term Oxideatas End

The Budget Reporting System

- Use the Tab key to navigate from one field to the next.
- Click on the program names to navigate to another program budget.
- Click on the budget category tabs to advance to another page within a program.
- Select program codes from the drop-down menu, and then click on the Go button to navigate to the budget associated with that code.

Administration School Programs	
School: Budget	🔁 🖶
Budget Search Gift Assistance Budget Instructions	\square
School Demographics Add School School Budget	
- Dates	
Year Regular School Year Start Date End Date	
Upload Refund Policy Upload File	
Document History	
Document Type Document Received Date Status No records found.	
MAP IVG ING MTI 2023-2024	
MAP CODE Go	

- The year defaults to the current budget year being requested in the Year drop-down box.
 - To view a different award year, select from the drop-down box and click the Go button.
- Use the Adobe PDF icon (upper right corner) to generate a PDF file of a page.
- Use the print button (upper right corner) to print each page for your records.
- System will time out after a period of inactivity.

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The Budget Reporting System

- System calculations
 - All calculations will be rounded to two decimal places if more than two numbers are reported after the decimal in any dollar field.
 - The system calculates the totals and carries them forward to the next screen on several program entry pages.
 - If the calculated amounts are not accurate, return to the prior page(s) and correct the amounts and save any corrections.
- Corrections to data can be made until the budget has been certified
- Report the dates for the regular school year in the Start Date and End Date fields
 - The regular school year dates reported here will display on all of the budget pages.
 - Keep in mind module or non-term classes when reporting dates
 - You can adjust dates to accommodate those as needed
- Save regularly



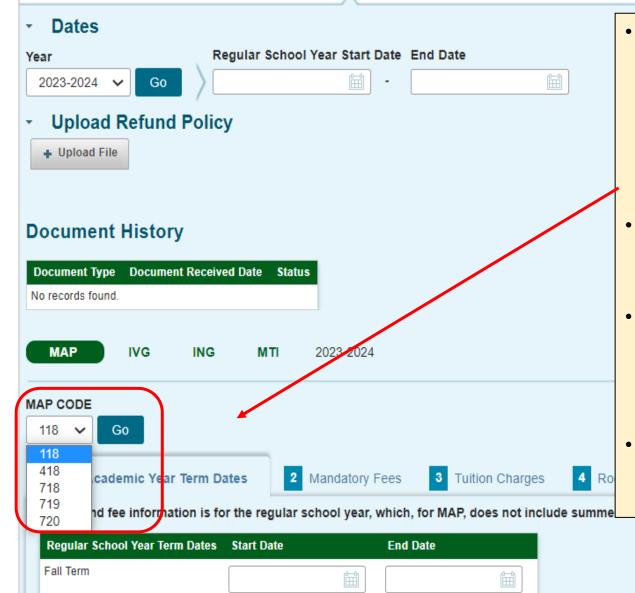
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+ Upload File	•	Upload Refund Polic	су
Document History Document Type Document Received Date Status No records found. MAP IVG ING MTI 2023-2024 ING	•	Navigate to each program for which y school must provide budget data	
MAP CODE GO	•	Provide start and er dates for each term	nd
1 Academic Year Term Dates 2 Mandatory Fees 3 Tuition Charges 4 Room & Board 5 Cm-Campus I Tuition and fee information is for the regular school year, which, for MAP, does not include summer term: Regular School Year Term Dates Start Date End Date	•	Complete general institutional informat	tion
Fall Term	•	Be sure to save the	
Spring Term		data	
General Institutional Information If you would like to change the format for which awards are paid at your institution as either a cents or no cents format, please contact ISAC S next steps on how to make the change. This must be done prior to the start of the payment claim process for the upcoming award year. 1. Please check this box to confirm that this institution has a valid Program Participation Agreement (PPA) with the U.S 2. This ED PPA expires:			
View History Save			



School Demographics School Budget	
 Dates Year Regular School Year Start Date End Date 2023-2024 Co Orcoment History Document History Document History Document History MAP IVG ING 2023-2024 MAP CODE D64 Co Tuttion Charges Room & Board Tuttion and fee Information is for the regular school year, which, for MAP, does not include summer term: 	 Under General Institutional Information, question 1 & 2 must have a valid response. If you don't have a valid PPA with ED, blank is a valid response. If question 1 is selected and/or a date is reported for question 2 then all three questions must be answered before a budget can be certified. For question 3 –This is a Yes or No answer and a response is required before the budget can be certified.
Regular School Yeer Ierm Dates Start Date End Date Fail Ierm	ontact ISAC School Services Department to discuss d year.



School Demographics Add School School Budget



- When entering budget information for multiple program codes use the drop down box to select the proper code and click the "Go" button to change to a different code.
- This applies for all additional codes for each program.
- Once you select the program code you want, you can add your budget information for that code.
- Data must be provided for each code in the list for each program.

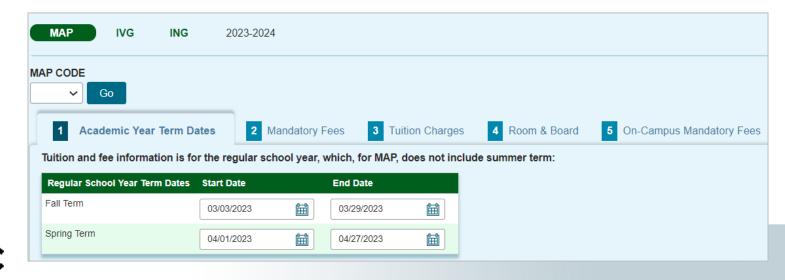
Reporting Differential Rates for MAP

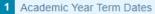
- For **FY22**, ISAC adjusted tuition data to the main tuition rate for purposes of the FY23 MAP recompute formula.
 - Colleges were then provided with an opportunity to provide differential rates for FY22 for a higher cost program(s) of study that assesses higher charges (above the main rate)
 - These higher rates were reported under differential MAP budget codes
- For **FY23**, ISAC only collected budget data for main MAP codes (and differential codes that had been in place prior to those added in FY22)
 - Colleges were not required to provide data for differential codes that were newly added for FY22
- For the FY24 budget data collection process, colleges are being asked to provide differential rate data for both FY23 and FY24 in addition to the main rate data being provided for their main MAP code
 - Schools that would like to add a differential budget code for FY24 may do so by contacting the School Services Department



MAP Budget Reporting

- To begin the reporting process for MAP, enter the start and end dates for each term
 - These should correspond with the dates reported earlier for the regular school year (at the top of the Budget screen).
 - For MAP, the purpose of these term dates is to:
 - Identify the date by which an independent student must have resided in Illinois in order to receive a MAP grant.
 - Provide the data needed regarding the year-end refund return process.
- Select the MAP code from the drop-down menu and click on the Go button.
 - If a school has more than one approved MAP code, budget data must be reported on all five tabs for each approved code.
 - $_{\circ}\,$ If an unapproved code is selected, an error message displays in red at the top of the screen.





3 Tuition Charges

5

The fee table lists 10 general fee categories. Using these fee categories as a guide, enter the TOTAL per term and per year fee charges assessed by your institution that are required to deliver educational services to students for each term, regardless if a student is attending either on-campus or through distance education. Report the mandatory fee amounts for each type of fee based on 16 semester hours or 12 quarter hours per term. For examples of possible mandatory fee charges, see the Budget Reporting User Guide. Application, graduation, laboratory, breakage, and add/drop fees, as well as program administrative fees for out-of-state or foreign study, are specifically excluded. For purposes of ISAC's rules, tuition is not a mandatory fee.

If a school has a one-time annual fee, it should be included in the appropriate field in the Maximum column after the calculation has been applied, then click on the Calculate button again.

- For example, if an institution applies a technology fee of \$1,000 per year, add \$1,000 to the technology field in the maximum column after the term fees have been calculated.

If a fee in the term amount in the left column needs to be zeroed out, the user must also zero out (manually delete) the Maximum amount in the right column.

If a term amount in the left column was zero or the amount previously reported needs to be adjusted, click on the Calculate button to correct the Maximum amount in the right column.

Type of Fee	Dollars per term based on 16 hours per term	Multiply by 2	Maximum charge for a two term regular school year (32 hours)
Activity	\$		\$
Bonds	\$		\$
Facility Operations	\$		\$
Grants	\$		\$
Health	\$		\$
Instructional Support	\$		\$
Registration	\$		\$
Student Services	\$		\$
Technology	\$		\$
Transportation	\$		\$
Other	\$		\$
TOTAL MANDATORY FEES	\$ 0.00	Calculate	\$ 0.00
View History			Save

Mandatory Fees Examples

- Fees reported to ISAC do not have to have the exact same fee name at the institution as those listed on the budget screens in order to be considered an eligible mandatory fee. However, it is recommended that they be reported in a category that most closely matches up to the ISAC terminology.
- It's also important to maintain internal documentation regarding the purpose of each fee reported, particularly for fees that are not clearly defined by its name or that include a broad range of charges under one fee name.

Category	Examples of Fees
Activity	Fitness Center, Recreation Center, General Activities, Gym
Bonds	
Facility Operations	Sports Facility, Event Arena, Concerts, Dormitory Service, Library, Student Union, Campus Improvements, General Facilities Maintenance, Facilities Upgrades
Grants	Grant-In-Aid, Talent Grant
Health	Health Insurance, Health Clinic, Health Services, Visits with Doctors and/or Nurses, Health Maintenance Organization, Pharmacy
Instructional Support	Book Store ID, Copying, Instructional Materials, Publications, Textbook Rental
Registration	
Student Services	Student Support, Career Services, Placement Office, Student Senate, Leadership Events, General Fee, Student Attorney, Comprehensive
Technology	Internet, Computer Technology, Distance Learning, Electronic Music Center, Media Resources
Transportation	Parking, Shuttle Bus, Transit, Student Passes



MAP IVG	ING	MTI	2023-2024				
✓ Go							
1 Academic Yea	r Term Dates	2 Manda	tory Fees	3 Tuition Charges	4 Room & Boar	d On-Campus Mandator	ry Fees
For the school's main erm. The main rate					eshmen undergraduate	students for the Regular School Ye	ear, based on 16 credit hours
						r "differential" MAP codes. A schoo imed for payment purposes.	ol may have one or multiple
				ed to the tuition screen.			
Tuition and fees bas per term	sed on 16 hours	Per Term ba term	ised on 16 hours pe	er Multiply by 2 unles only charge	ss the fee is a flat fee or	a one term Maximum charge for a (32 hours)	a two term regular school year
Tuition (In-district, in-	state only)	\$				\$	
Mandatory fees Tran Step 2	sferred from	\$ 0.00				\$ 0.00	
TOTAL TUITION AND FEES	MANDATORY	\$ 0.00		Calculate)	\$ 0.00	
	МАР	IVG ING	MTI 2023-	-2024			
	MAP CODE						
	1 Acader	Go nic Year Term Date:	s 2 Mandatory F	Fees 3 Tuition Charges	4 Room & Board	5 On-Campus Mandatory Fees	
	A single cost	of living allowance,	estimated at \$5,020.00,	, will be part of the start-up form	ula for the Monetary Award Pr	ogram. Actual room and board costs are not cterize the cost of attendance at Illinois scho	
	1 I I I I I I I I I I I I I I I I I I I	-	-	-		nd Board Rate for the Regular School Year b	
		vg Room & Board	Rate				
	\$ 0.0	D					
	Certify						
		chool is not certified.	Certify				19

New for 2023-24 MAP Budget Reporting

- An additional screen has been added to the MAP section of the School Budget system titled *On-Campus Mandatory Fees*
 - $_{\circ}$ It has been added as the 5th tab in the MAP section
 - The purpose of this tab is to calculate a fee package that is typically faced by a traditional on-campus student
 - Instructions on the screen ask schools to report the mandatory fees typically faced by students in a traditional 16-hour on-campus, non-distance education enrollment:
 - Enter the **TOTAL** per term and per year fee charges assessed by your institution that are required to deliver educational services to students for each term. The fee table below lists the same 11 general fee categories reported on Tab 2 and the figures reported here may be similar or identical to the overall Mandatory Fees figures reported on Tab 2, however, the fees reported on this screen should represent a mandatory fee package typically faced by a traditional on-campus student. Report the mandatory fee amounts for each type of fee based on 16 semester hours or 12 quarter hours.
- This additional data is being collected for the purpose of calculating a meanweighted tuition and fee rate faced by a typical on-campus student, which ISAC uses and provides to other state partners for a variety of purposes.



1 Academic Year Term Dates

2 Mandatory Fees

3 Tuition Charges

The purpose of this tab is to collect on-campus only mandatory fees. Please report the mandatory fees typically faced by students in a traditional 16-hour on-campus, nondistance education enrollment.

Enter the TOTAL per term and per year fee charges assessed by your institution that are required to deliver educational services to students for each term. The fee table below lists the same 11 general fee categories reported on Tab 2 and the figures reported here may be similar or identical to the overall Mandatory Fees figures reported on Tab 2, however, the fees reported on this screen should represent a mandatory fee package typically faced by a traditional on-campus student. Report the mandatory fee amounts for each type of fee based on 16 semester hours or 12 quarter hours. For examples of possible mandatory fee charges, see the Budget Reporting User Guide. Application, graduation, laboratory, breakage, and add/drop fees, as well as program administrative fees for out-of-state or foreign study, are specifically excluded. For purposes of ISAC's rules, tuition is not a mandatory fee.

One-time annual fees should be included in the appropriate field in the Maximum column after the calculation has been applied. - For example, if an institution applies a technology fee of \$1,000 per year, add \$1,000 to the technology field in the maximum column after the term fees have been calculated.

If a fee in the term amount in the left column needs to be zeroed out, the user must also zero out (manually delete) the Maximum amount in the right column.

If a term amount in the left column was zero or the amount previously reported needs to be adjusted, click on the Calculate button to correct the Maximum amount in the right column.

Type of Fee	Dollars per term based on 16 Multi hours per term	ply by 2 Maximum charge for a two term regular school year (32 hours)
Activity	\$	\$
Bonds	\$	\$
Facility Operations	\$	\$
Grants	\$	\$
Health	\$	\$
Instructional Support	\$	\$
Registration	\$	\$
Student Services	\$	\$
Technology	\$	\$
Transportation	\$	\$
Other	\$	\$
TOTAL ON CAMPUS MANDATORY FEE	\$ \$ 0.00	
View History		Save

Cents vs. No Cents for MAP

- Calculated MAP awards may be split evenly between terms (cents option) or be split by whole dollar amounts (no cents option), depending on the school's preference that's been previously reported to ISAC
 - For example, if a semester school has elected to use the "cents" option, an annual award of \$7,051.00 is split evenly between terms as an award of \$3,525.50.
 - If the school chooses to use the "no cents" option, the annual award of \$7,051.00 would be \$3,525.00 for the first term and \$3,526.00 for the second term.
 - For a quarter school using the "cents" option, an annual award of \$7,051.00 is split between the terms as \$2,350.33, \$2,350.33, and \$2,350.34.
 - If the quarter school chooses to use the "no cents" option, the annual award of \$7,051.00 would be split as \$2,350.00, \$2,350.00, and \$2,351.00.
- If your school is interested in switching to the "no cents" option or vice versa, this can be done during the budget collection process
- To change your option, please contact ISAC's School Services Department for assistance
 - Any revisions to the cents/no cents option must be done prior to the start of the payment claim process for the upcoming award year



IVG Budget Process

- If a school has more than one IVG code, use the IVG drop down to select the appropriate code.
 - $_{\circ}~$ Budget information must be reported for all codes.
- The term dates for IVG starts with the summer term then, fall and spring.
 - $_{\circ}$ The summer term leads the academic year.
 - The summer term tuition & fee rates reported depends on whether the term is a trailer of the current academic year or a leader of the upcoming academic year.
- If tuition and fee rates are changing, but do not change until the fall term, report charges as follows:
 - Summer -- report current charges
 - Fall -- report charges for upcoming year
 - Spring -- report charges for upcoming year
- If tuition and fee rate changes start with the summer term, report the new budget rate for all terms.



MAP IVG ING MTI	2023-2024		
1 Academic Year Term Dates 2 Tu	tion Charges 3 Fee Rates 4 Tuition & Fee Report	Report your	main hourly
Report your IVG Tuition rates			
 What is your main IVG in-district, in-state, Summer Term 	hourly tuition rate?		charge for the
\$ 0.00 /hr		in-district, in	i-state and
Fall Term		also the ma	in hourly IVG
\$ 0.00 /hr			ge for out-of-
Spring Term S 0.00 /hr			
	f-state, hourly tuition rate (used for out-of-district claims processing)?	district, out-	ol-state
Summer Term			
\$ 0.00 /hr			
Fall Term			
Spring Term			
\$ 0.00 /hr			
 The Calculated difference between the ma difference of \$50/hr.) 	in in-district and main out-of-district rates. (Example: An out-of-district main	in rate of \$200/hr and in-district main rate of \$150/hr yields a	
Summer Term	Additional IVG Rates		
\$0.00 /hr Fall Term	1. Hourly Tuition rates (please report your most common hou		_
\$0.00 /hr	Program Titles Summer term hourly Tuition	a rate Fall term hourly Tuition rate Spring term hourly Tuition ra	te de la constante de la const
Spring Term \$0.00 /hr	Rate 1 - \$	\$\$	
4. If you have other hourly tuition rates for oth	Rate 2 - \$	ss	
	Rate 3 - \$	\$\$	
	Rate 4 - \$	s s	
	Rate 5 - \$	s s	
	2. Flat Rate Tuition (please report your highest flat rates)		
	Flat Rate Tuition/Program Summer term F	Fall term Spring term	
	Rate - \$\$\$	s	



001 🗸 Go		
1 Academic Year Term Dates 2 Tuition Charges	3 Fee Rates	4 Tuition & Fee Report
I have an an end of the same sing the same factor to		

How many credit hours are these fees based on?

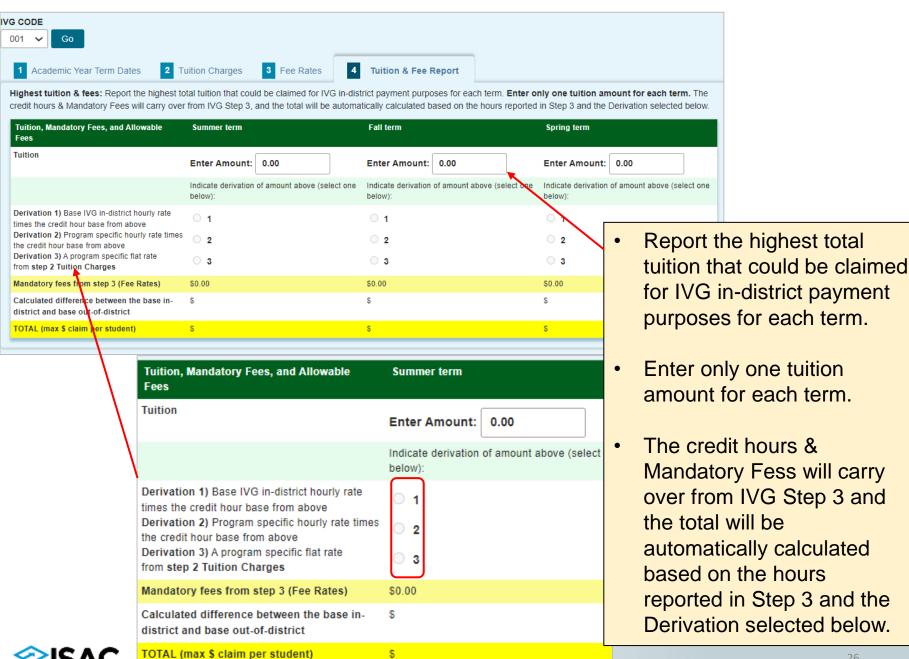
Report the maximum number of credit hours that could be claimed for each term. ISAC does not place a limit on the number of credit hours that is based on what the school reports here.

Summer Term	Fall Term	Spring Term	4
Hours	Hours	Hours	

Mandatory fees (must be the same mandatory fee types reported in Step 2 of the MAP see

Type of Fee	Summer term	Fall term	Spring term	
Activity	\$ 0.00	\$ 0.00	\$ 0.00	
Bonds	\$ 0.00	\$ 0.00	\$ 0.00	
Facility Operations	\$ 0.00	\$ 0.00	\$ 0.00	
Grants	\$ 0.00	\$ 0.00	\$ 0.00	
Health	\$ 0.00	\$ 0.00	\$ 0.00	
Instructional support	\$ 0.00	\$ 0.00	\$ 0.00	
Registration	\$ 0.00	\$ 0.00	\$ 0.00	
Student Services	\$ 0.00	\$ 0.00	\$ 0.00	
Technology	\$ 0.00	\$ 0.00	\$ 0.00	
Transportation	\$ 0.00	\$ 0.00	\$ 0.00	
Other	\$ 0.00	\$ 0.00	\$ 0.00	
TOTAL MANDATORY FE	EES ^{\$ 0.00}	\$ 0.00	\$ 0.00	

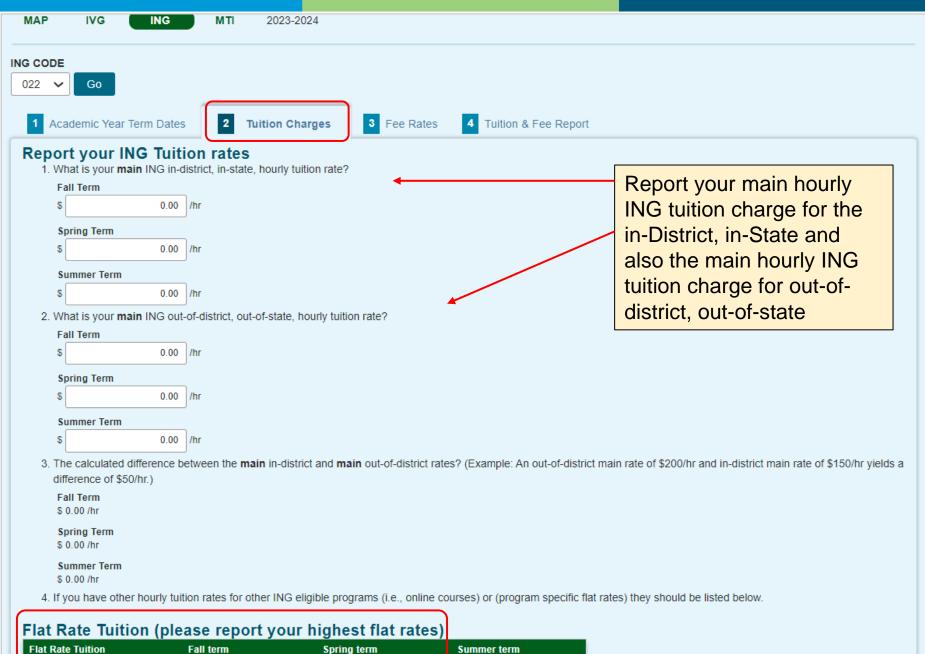
- Report the maximum number of credit hours that could be claimed for each term.
 - These credit hours will be used as part of the calculation of maximum amounts.
- ISAC does not place a limit on the number of credit hours that the fees can be based on.
 - This limitation is based on what the school reports on this screen.
 - The system maximum is 99.
 - Any claims submitted for hours greater than what the school reports here will be adjusted to the maximum reported on this screen.
- Mandatory fees reported for IVG must be the same as those reported for MAP.



ING Budget Process

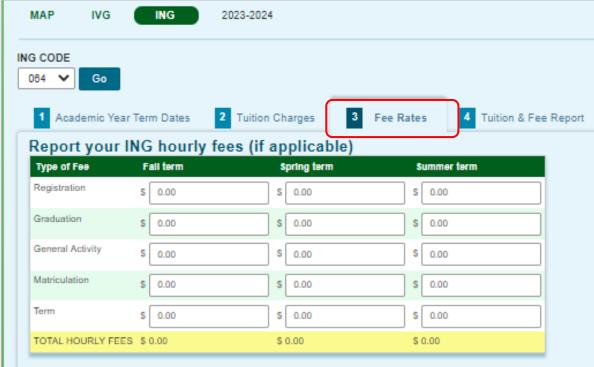
- If a school has more than one ING code, use the ING drop down to select the appropriate code.
 - Budget information must be reported for all codes.
- The term dates for ING starts with the fall term, then spring and summer.
 - Summer term tuition and fee rates reported depends on whether the term is a trailer or a leader of the college's academic year.
- If tuition and fee rates are changing starting with the college's fall term, report the new charges for all terms.
- If tuition and fee rates changes start in the summer, report charges as follows:
 - Fall -- report upcoming year charges
 - Spring -- report upcoming year changes
 - Summer -- report subsequent, future year charges
- If the college reports both hourly tuition rate and a flat rate, the school will need to choose which option to use for the academic year.
 - For example, claims cannot be submitted as hourly for fall term and then flat rate for spring term.
 - An hourly rate refers to schools that charge students based on the number of semester quarter credit hour enrolled.
 - $_{\circ}~$ A flat rate refers to tuition or fee rates that are fixed.





n Fall term Spring term Summer term

Rate

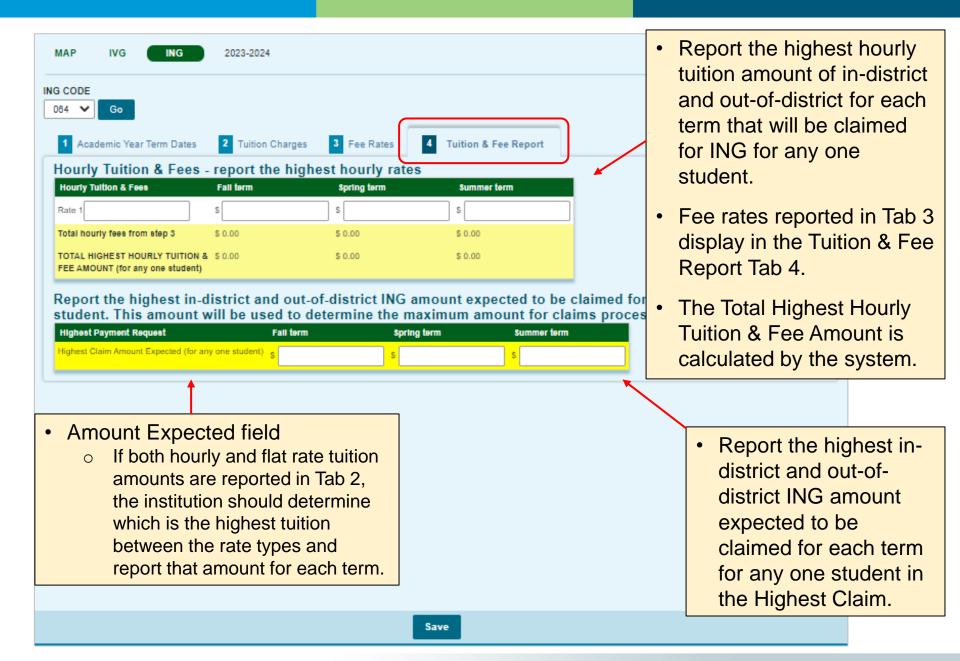


Report your ING flat fees (if applicable)

Type of Fee	Fall term	Spring term	Summer term
Registration	\$ 0.00	\$ 0.00	\$ 0.00
Graduation	\$ 0.00	\$ 0.00	\$ 0.00
General Activity	\$ 0.00	\$ 0.00	\$ 0.00
Matriculation	\$ 0.00	\$ 0.00	\$ 0.00
Term	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL FLAT FEES	\$ 0.00	\$ 0.00	\$ 0.00

Fees that cannot be covered by the ING Grant (per statute) include: book rental, service, laboratory, supply, union building fees, hospital and medical insurance fees, and any fees established for the operation and maintenance of buildings, the income of which is pledged to the payment of interest and principal on bonds issued by the governing board of any university or community college.

Fees that cannot be covered by the ING Grant (per statute) include: book rental, service, laboratory, supply, union building fees, hospital and medical insurance fees, and any fees established for the operation and maintenance of buildings, the income of which is pledged to the payment of interest and principal on bonds issued by the governing board of any university or community college.



ISAC General Contact Information

For operational, program and system-related questions from schools/colleges/institutions:

School Services Department 866-247-2172 isac.schoolservices@illinois.gov

For inquiries/questions from students, parents and general public:

ISAC Call Center - Student Services 800-899-4722 isac.studentservices@illinois.gov



Partner & Training Services Contact Information

Kim Eck 217-785-7139 <u>Kimberly.Eck@illinois.gov</u>

Sherry Schonauer 217-785-1937 <u>Sherry.Schonauer@illinois.gov</u>

Stephanie Claudio 217-782-8742 <u>Stephanie.Claudio@illinois.gov</u>



Questions



