ISAC Update

ILASFAA Virtual Fall Workshop

December 6, 2023
2023-24 Award Year
Fiscal Year (FY) 2024
Monetary Award Program (MAP)

• Fall term claim deadline date is Friday, December 8, 2023
  o To be considered timely, must be submitted by 7 PM (CT)
    ▪ Any initial claims made after the deadline date will be considered late and will only be paid if funding is available after paying timely claims.

• Payment requests are processed on a nightly basis and results are provided the next business day.

• ISAC suspended the announcement of 2023-24 MAP awards for students whose initial 2023-24 FAFSA® or Alternative Application was received on or after September 23, 2023
  • Suspension is reflected on the appropriate screens and reports of the MAP system, as well as in the MAP Eligibility File Extraction.
MAP Payment Processing Reminders

• Changing a MAP code on which a payment has been requested involves cancelling the initial claim and then re-submitting a new claim
  • Keep in mind claim deadline dates when making this kind of adjustment to ensure plenty of time to cancel and then submit a new claim

• If timing does not allow for an adjustment, it is recommended that the school make an adjustment to the award amount in situations where a student does not need to receive a higher amount
  • This would be preferred rather than having a payment claim be untimely just to update the MAP code.
  • Use the “Request Amount Override” indicator in the MAP system or in FTP

• If an adjustment is required to allow a student to receive a higher award amount, then the MAP code will need to be edited
  • If time doesn’t allow, the recommended resolution is to not change the code until the point in the year when ISAC indicates late claims will be paid for the respective term
Nursing Education Scholarships (NES) Program

• Application period was March 1 through April 30, 2023
  o No longer accepting applications for this award year
  o An application must be completed and submitted each year to be considered for an award, regardless of whether the student may have received previous awards
  o The NES Application/Grant Agreement/Promissory Note must have also been submitted to ISAC on or before April 30, 2023
  o Applicant must have submitted a 2023-24 FAFSA or Alternative Application and have a valid EFC calculated

• Certification of eligibility was recently completed by colleges
  o Colleges are asked to complete certification for all applicants on their student list, both eligible and ineligible
  o Certification is done for the academic year (rather than by term)
  o Colleges must provide the student’s Expected Family Contribution (EFC) as part of the certification process
    ▪ If a college does not have one, please contact School Services
  o Awarding does not take place until the certification process has been completed
NES Program

• Initial round of awarding took place at the end of November
  o Letters of eligibility were sent to students who were awarded
  o Colleges will see an award date and maximum annual award amount on
    their Student List in the NES system in GAP Access
  o The certificate, diploma or degree being pursued by the recipient
determines the NES maximum award amount
  o Award amounts differ by type of college
  o All awarded amounts assume full-time enrollment and include a living
allowance
  o The living allowance amount is only available to students who are full-time
    according to the school/program’s definition of full-time
    ▪ $5,200 is the amount of the living allowance portion of the scholarship amount
    ▪ The amount is set by statute and program rules to be the same as the living
      allowance in the MAP formula for the respective award year
    ▪ For 2023-24, the living allowance is $5,200
Award Determination for Nursing Education Scholarships

{ISAC Rules, Section 2749.220}

Overview
Student Award Announcements
Award Amount and Years of Funding

The total number of scholarships awarded each year is contingent upon the funds allocated by the Illinois General Assembly.

All timely applicants whose colleges or universities have certified their eligibility by the ISAC receipt date are included in each academic year’s awarding process.

When appropriated funds for this program are insufficient to provide scholarships for all qualified applicants during any fiscal year, available funds will be awarded to qualified students based on the following priority order:

1. Scholarships will first be awarded to renewal applicants who continue to meet the program’s eligibility requirements. An applicant is considered a renewal applicant if they received funds from the program for which they are now applying.

2. If funds remain after all qualified renewal applicants have been awarded, then awards will be made to eligible new applicants in the categories listed below:

<table>
<thead>
<tr>
<th>Degree Types</th>
<th>Approximate Percentage of Available Awards</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graduate Degree in Nursing</td>
<td>20%</td>
</tr>
<tr>
<td>Graduate Degree in Nursing (to become a Nurse Educator)</td>
<td>20%</td>
</tr>
<tr>
<td>Baccalaureate Degree in Nursing</td>
<td>40%</td>
</tr>
<tr>
<td>Associate Degree in Nursing</td>
<td>30%</td>
</tr>
<tr>
<td>Hospital-based Diploma in Nursing</td>
<td>30%</td>
</tr>
<tr>
<td>Certificate in Practical Nursing</td>
<td>10%</td>
</tr>
</tbody>
</table>

Note: to the extent that the applicant pool allows, the following is the priority order used to determine awards for new applicants within each of the above categories:

1. Lowest to highest expected family contribution (EFC), as determined by the Free Application for Federal Student Aid (FAFSA®) or the Alternative Application for Illinois Financial Aid (Alternative Application)
2. Anticipated graduation date for current program of study
3. Date on which complete NES application was received by ISAC

Student Award Announcements

Based on the eligibility certification data submitted by the college, as well as the above factors, ISAC proceeds with the awarding process and sends the appropriate notification to each applicant.

ISAC sends eligible NES applicants one of the following notifications:

- Eligible - Funded – students who are eligible for the award
- Eligible - Unavailable Funds – students who are eligible for the award, but for whom funds are not available

Applicants determined to be ineligible for the award receive a Notice of Ineligibility, and have the option to appeal the denial.

isac.org/isac-gift-assistance-programs/NESP/awarding.html
NURSING EDUCATION SCHOLARSHIP
NOTICE OF INSUFFICIENT FUNDING

This letter is to inform you that, due to insufficient funding, the Illinois Student Assistance Commission (ISAC) cannot award you a 2023-24 Nursing Education Scholarship.

Because you meet the requirements of the program and are considered a qualified applicant, your application will remain on file. You will be contacted again should sufficient funds become available to make an award to you later this academic year.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division

NURSING EDUCATION SCHOLARSHIP
NOTICE OF ELIGIBILITY

The Illinois Student Assistance Commission (ISAC) is pleased to announce that you have been awarded a 2023-24 Nursing Education Scholarship.

Next Steps:

- The award will be paid directly to the above-named college. Please review the college information for accuracy and immediately notify our office, in writing, of any corrections needed.
- The amount of your award will include a portion of your tuition and fee costs, plus, if eligible, a living allowance (previously referred to as a stipend). Contact the financial aid office of your college for the exact amount.
- Your college will verify your enrollment and the eligibility of the program in which you are enrolled.
- If your college determines you are not eligible, you will receive a Notice of Ineligibility after your college reports your status to ISAC.
- Questions about your eligibility and the disbursement of funds should be directed to the financial aid office of your college.
- If you fail to meet any of the eligibility requirements during the academic year, the entire scholarship or a portion of the scholarship funds may be forfeited.
- By receiving any or all of this scholarship, you agree to fulfill the work commitment that is outlined on the application/grant agreement/promissory note. If this work commitment is not fulfilled within the required time for the program, the amount awarded converts to a loan that must be repaid with interest.
- You are obligated to report any changes to your name, address, college of attendance or enrollment status to ISAC within ten days of the change.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division
Award Amount and Years of Funding

The certificate, diploma or degree being pursued by the recipient determines the NES maximum award amount and the maximum number of years the award may be received.

The 2023-24 NES maximum annual award amount is either $8,916 or $17,813.

<table>
<thead>
<tr>
<th>$8,916 Maximum Award</th>
<th>$17,813 Maximum Award</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Certificate in Practical Nursing</strong></td>
<td><strong>Associate Degree in Nursing</strong></td>
</tr>
<tr>
<td>* any school type</td>
<td>* two-year private colleges or four-year colleges/universities</td>
</tr>
<tr>
<td>* one year of assistance</td>
<td>* two years of assistance</td>
</tr>
<tr>
<td><strong>Associate Degree in Nursing</strong></td>
<td><strong>Baccalaureate Degree in Nursing</strong></td>
</tr>
<tr>
<td>* community colleges or nursing schools</td>
<td>* four-year public or private colleges/universities or nursing schools</td>
</tr>
<tr>
<td>* two years of assistance</td>
<td>* four years of assistance</td>
</tr>
<tr>
<td><strong>Hospital-Based Diploma in Nursing</strong></td>
<td><strong>Graduate Degree in Nursing</strong></td>
</tr>
<tr>
<td>* community colleges</td>
<td>* four-year public or private colleges/universities or nursing schools</td>
</tr>
<tr>
<td>* three years of assistance</td>
<td>* five years of assistance</td>
</tr>
<tr>
<td><strong>Graduate Degree in Nursing to Become a Nurse Educator</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>* four-year public or private colleges/universities or nursing schools</td>
</tr>
<tr>
<td></td>
<td>* three years of assistance</td>
</tr>
</tbody>
</table>

Scholarship funds may be used during all terms of study (including summer).

- NES awards will pay a portion of tuition and fee charges, plus – for full-time students only – a living allowance (previously referred to as a stipend). The scholarship pays for coursework within the nursing curriculum, but does not pay for pre-requisite coursework.

- The total amount of NES assistance awarded to an eligible applicant in a given academic year, when added to the other financial aid available to the qualified applicant for that year, cannot exceed the cost of attendance.
NES Program

• Changes to 2023-24 payment process
  o The process of sending stipend checks directly to the student and individual scholarship checks co-payable to the student and the school has been eliminated, starting with the 2023-24 award year
  o Payment request processing will take place in the NES system in GAP Access and will be more similar to other ISAC programs
    ▪ Payment requests will be disbursed to the college in a lump sum so that NES funds can be credited to student accounts rather than as individual checks for each student.
      ➢ Funds will be provided electronically or as a check, depending on how your college is set up
    ▪ Payment offset and reconciliation procedures will apply to NES
      ➢ Refund checks should not be sent for cancellations/adjustments made throughout the award year.
  • Funds should only be returned to ISAC after a final reconciliation has been completed at the end of the regular school year
NFS Program

• Payment request process is expected to become available the week of December 11
  o Schools will need to report enrollment status and number of hours enrolled
  o Two fields will be available for entry
    ▪ Scholarship amount
    ▪ Living allowance amount
      ➢ If the enrollment status is not full-time, this field will be grayed-out and data cannot be entered
Early Childhood Access Consortium for Equity (ECACE) Scholarship

• Prequalified applicants who have been awarded are eligible for payment
  o Maximum award amount populates in the “Max Annual Award Amount” field
  o 2023-24 maximum award amounts are:
    ▪ $33,558 at four-year institutions
    ▪ $18,262 at community colleges

• For students who plan to attend different types of institutions during the award year, the ECACE system will calculate an eligible award amount based on the student’s type of school listed on their application each term
  o For example, an award amount of $25,910 would show as the maximum eligible award amount for a student who has listed a community college on their application for the fall term and a four-year institution for the spring term
    ▪ Half of the community college award + half of the four-year college award
      ➢ $9,131 + $16,779 = $25,910

• The ECACE Scholarship is last payer, is not need-based aid and can be used for any cost of attendance component

• Colleges determine the term award amount(s) based on other financial aid the student is receiving
ECACE Scholarship

• Schools are encouraged to complete and submit payment request data as soon as possible

• To be considered timely, 2023 fall term claims must be submitted on or before Friday, December 29, 2023

• By submitting a payment request, a college is certifying that the student meets all eligibility criteria

• If a college determines that a prequalified applicant does not meet all eligibility requirements, report the reason that best describes the reason for ineligibility

• ECACE is payable in a summer term if the student has not used their maximum award amount in previous terms

• ISAC will announce Spring and Summer claim deadline dates next Spring when we get closer to that timeframe
Minority Teachers of Illinois (MTI) Scholarship Program

• Continue to submit payment requests for the 2023 fall term

• To be considered timely, requests must be submitted on or before Friday, December 29, 2023
Illinois Special Education Teacher Tuition Waiver (SETTW) Program

• Continue to complete the tuition waiver process for students listed in the SETTW system by certifying each student’s eligibility and enrollment
  o Colleges are asked to certify student’s eligibility within 60 days of receiving an e-mail notification that you have students who have been awarded
Golden Apple (GA) Scholars Program

• Continue to submit payment requests for the 2023 fall term

• To be considered timely, requests must be submitted on or before Friday, December 29, 2023.

• The Golden Apple Foundation only awards a student for one term at a time
  o As a result, the award field in the GA system identifies the awards as Annual Award Amount To Date
    ▪ For example: In the fall term, the Annual Award Amount To Date shows the fall term amount only, not the entire award year
    ▪ If the same student is awarded for the spring term, the “Annual Award Amount To Date” will increase in the spring to include the second term award amount
### Golden Apple

**GA 2023-2024: Student List Eligibility: View**

- **Select School and School Code**
- **Go**

#### List

<table>
<thead>
<tr>
<th>Sel</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>DOB</th>
<th>Default</th>
<th>Total Units</th>
<th>Application Date</th>
<th>Applicant Category</th>
<th>School Code</th>
<th>Certified Date</th>
<th>Annual Award Amount To Date</th>
<th>Awarded MTI</th>
<th>Awarded SETTW</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely New</td>
<td>09/06/2023</td>
<td>1250.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely New</td>
<td>09/06/2023</td>
<td>1250.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely New</td>
<td>09/06/2023</td>
<td>1250.00</td>
<td></td>
<td></td>
<td>Y</td>
</tr>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely Renewal</td>
<td>09/06/2023</td>
<td>2500.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely New</td>
<td>09/06/2023</td>
<td>1250.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$</td>
<td>xxx-xx-</td>
<td></td>
<td></td>
<td></td>
<td>N</td>
<td>6</td>
<td>08/24/2023</td>
<td>Timely New</td>
<td>09/06/2023</td>
<td>1250.00</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Annual Award Amount To Date**

- Awarded columns showing if MTI and/or SETTW has been awarded to warn you of a potential conflicting scholarship.
Golden Apple Payment Adjustment

• If an adjustment is needed to increase or decrease an award;
  o a school can submit a request asking to increase/decrease up to the Annual Award Amount for the term
  o GAP Access will process the new payment request and will send an additional payment minus any previous funds paid if it is an increase
  o if it is a decrease, it will process that request and adjust the award accordingly
    ▪ For Example: The annual award amount shown is $2,500 for Term 1 and the school only requested $1,250 for Term 1. A request can be submitted to increase the award up to the full annual award amount for Term 1.
    ▪ GAP Access will process the additional request and remit payment for $1,250 and increase the amount paid for the term to $2,500.
Golden Apple Payment Adjustment

A request can be submitted to increase/decrease the award up to the full annual award amount.

For example: GAP will process the additional request and remit payment for $1,250 and increase the amount paid for the term to $2,500.
Illinois National Guard (ING) Grant Programs

• Benefit usage data for the 2023 fall term must be submitted on or before Friday, December 29, to be considered timely

• Starting with the 2023-24 academic year:
  o there are no longer term deadline dates by which applications must be submitted each term
    ▪ applications must be received by ISAC in time for eligibility to be determined for the term
  o the applicant will need to notify the college about their eligibility no later than the last scheduled day of classes for the first term for which benefits have been requested

• Reminder: Illinois National Guard members who have served at least 10 years in the Guard may be eligible to receive up to 180 Units (6 years) of ING Grant benefits
Illinois Veteran Grant

• Benefit usage data for the 2023 fall term must be submitted on or before Friday, December 29, to be considered timely
Grant Programs for Dependents of Police/Fire/Correctional Officers (PFC)

• Certification of Enrollment for Payment rosters for the fall term have been e-mailed to financial aid directors, initiating the payment process

• Fall-term payment request deadline date was Thursday, November 30, 2023.

• Application remains available for students to download and complete

• Remaining application deadline dates for the award year are:
  o March 1, 2024 -- Second Semester (2\textsuperscript{nd}/3\textsuperscript{rd} Quarter) and Summer Consideration
  o June 15, 2024 -- Only Summer Term Consideration

• Applicants must reapply each year

• Qualified applicants will be sent a Notice of Eligibility from ISAC
  o If application is incomplete, a Notice of Incomplete Application will be sent to the applicant
Post-Master of Social Work School Social Work Professional Educator License Scholarship Program (SWSP)

- Awarding took place in mid-November for all timely applicants who have been certified as eligible
- Payment claims may be submitted through the SWSP system in GAP Access
- Priority payment request deadline date for the fall term is Friday, December 29, 2023
2023-24 Displaced Energy Worker Dependent Transition Scholarship

• Certification of Enrollment for Payment rosters for the Fall term have been e-mailed to financial aid directors, initiating the payment process.

• Fall term payment request deadline date was Thursday, November 30, 2023.

• The online application remains available in the ISAC Student Portal.

• Remaining application deadline dates for the award year are:
  o March 1, 2024 -- Second Semester (2nd/3rd Quarter) and Summer Consideration
  o June 15, 2024 -- Only Summer Term Consideration

• Colleges are encouraged to promote availability and information about this program within their communities.
Grant Program for Exonerees

• Online application is available in the ISAC Student Portal

• Students may use the 2023-24 application to apply for Fall 2023 and Spring 2024 terms (the grant is not available for summer terms)

• Applications are processed in date-received order (“first come, first served”)

• Qualified applicants are sent a Notice of Eligibility letter from ISAC
Community Behavioral Health Care Professional Loan Repayment Program

- Online application remains available in the ISAC Student Portal.

- The priority application consideration date for the 2023-24 academic year was November 15, 2023.

- Applications received after that date are considered for awards only if funding remains available after all timely, qualified applicants have been awarded.

- Program administration for 2023-24 will take place in GAP Access.
  - Certification of applicants’ employment status at community mental health facilities must be verified as part of program eligibility.

- Disbursements of funds for qualified applicants has begun; notification of eligibility to recipients is underway.
2022-23 Enrollment Verification Process

• ISAC is currently collecting 2022-2023 enrollment verification data for students who previously received funds from ISAC-administered teacher programs

• Enrollment verification data for the SETTW Program and the MTI Scholarship Program is provided through each program's system within GAP Access.

• Data is to be completed by the college and returned to ISAC as soon as possible, verifying award recipients' current enrollment status

• Data was due to be submitted on or before Friday, December 1, 2023

• ISAC monitors recipients' fulfillment of the program requirements associated with the teacher programs, and if recipients fail to meet the requirements, their awards convert to loans that must be repaid.

• See the October 30, 2023, e-Message for more information
2024-25 Award Year
Fiscal Year (FY) 2025
Preparing for the 2024-25 MAP Award Year

- MAP Start-Up Formula has been approved
- Alternative Application has been updated to be consistent with the FAFSA
- Priority deadline date by which returning MAP recipients are to submit their FAFSA or Alternative Application in order to receive priority access to appropriated funds will be February 1, 2024
  - Returning recipients are students who received MAP funds during the previous academic year (e.g., for 2024-25, students who received MAP for 2023-24).
  - All MAP eligibility requirements must continue to be met.
- MAP Award Notification Language has been posted
  - There are no changes, other than updating the award year
- 160-Byte File Layout Specifications have been updated and posted
- Shortly after ISAC begins to receive 2024-25 ISIRs, we will start to provide MAP eligibility in the MAP system in GAP Access for both FAFSA and Alternative Application applicants
- All of the usual updates to the website and related materials will be made as implementation moves forward
2024-25 MAP Start-Up Formula

- ISAC Commissioners approved the 2024-25 MAP Start-Up formula in September
  - It is the same as the 2023-24 Recompute Formula, using
    - 2021-22 reported tuition and fees
    - 2021-22 Pell Grant Payment Schedule
    - a $5,200 living allowance, and
    - an $8,400 maximum award
  - Replaces the Expected Family Contribution (EFC) with the Student Aid Index (SAI)
2024-25 Alternative Application

• 2024-25 Alternative Application for Illinois Financial Aid will coincide with the launch of the 2024-25 FAFSA
• Changes have been made to the application to be consistent with the 2024-25 FAFSA to collect all data elements required to calculate an SAI
• The application will continue to be available in English and Spanish
  ○ Help text will also be available in Spanish
2024-25 MAP Award Notification Language

- Other than award year reference, there are no changes to the required MAP award notification language for 2024-25
- An updated version of the language has been posted in the MAP section of the FAA area at isac.org
MAP 160-Byte File Layout Specifications

• The final file layout for 2024-25 MAP processing has been posted to the Electronic Tools section of the E-Library

• For 2024-25, these data elements are no longer included on the file:
  ▪ Student Social Security number (SSN)
  ▪ Student Last Name (previously an optional field)
  ▪ Original SSN
  ▪ Name ID

• These Personally Identifiable Information (PII) data elements were removed to protect student identity when transmitting files between ISAC and colleges.

• The student’s Person Universally Unique Identifier (UUID) that is assigned to the student by the Department of Education (ED) by the FAFSA Processing System (FPS) will replace the SSN on the file
  o The Person UUID field is 36 characters in length, and the total number of characters being removed is also 36, so the length of the file will not change
  o The Person UUID will stay the same for the student across FAFSA cycles
  o ISAC will generate and a Person UUID for Alternative Application applicants
• Subscription groups for specific programs are available
Proposed Rule Amendment to ISAC Administrative Rules

• Proposed administrative rules and amendments were published in the October 20th *Illinois Register*
• Public comment period has ended
• Will be presented to Commissioners at December 7th meeting for approval
Dates to Remember …

• December 7 – Commission Meeting
  o More details, including location and agenda items are available at isac.org/about-isac/commissioners/2023-Agenda-Books/agenda-book-12-07-23.html

• December 12 - ISAC Tuesday Training
  o Policies & Procedures for the Minority Teachers of Illinois (MTI) Scholarship Program, 10 a.m.
    ▪ isac.org/e-library/partner-training/index.html

• December 20 – FAA Monthly Webinar
  o ISAC Operational Update & Program News, 2 p.m.
    ▪ isac.org/e-library/partner-training/index.html
NASFAA Webinars

• 2023 Upcoming Webinars for NASFAA members:
  o Verification: 2024-25 (Extended Edition) – December 12 at 1 p.m.
  o Policy Update: Winter 2023 - December 13 at 1 p.m.

• Link for more information:
  o nasfaa.org/Webinars_Live_and_On_Demand
Questions/Comments

Thank you for attending today!
ISAC Contact Information

School Services
866-247-2172
isac.schoolservices@illinois.gov

ISAC Call Center – Student Services
800-899-4722
isac.studentservices@illinois.gov

*****************************************************************************

Partner & Training Services

Stephanie Claudio - Stephanie.Claudio@illinois.gov
Kim Eck -- Kimberly.Eck@illinois.gov
Daniela Rios -- Daniela.Rios@illinois.gov
Sherry Schonauer -- Sherry.Schonauer@illinois.gov