Agenda

- ISAC Update
- Illinois Veteran Grant
  - Program information
  - Processing
- Illinois National Guard Grant
  - Program information
  - Processing
- Combining Benefits
- Resources
- Questions/Comments
2017-18 (FY18)
### Fiscal Year 2018

**Appropriations for ISAC Programs**

<table>
<thead>
<tr>
<th>Program</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monetary Award Program (MAP)</td>
<td>$401,341,900</td>
</tr>
<tr>
<td>Grant Programs for Dependents of Police, Fire or Correctional Officers</td>
<td>$1,192,100</td>
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<tr>
<td>Golden Apple Scholars of Illinois Program</td>
<td>$6,498,000</td>
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<tr>
<td>Minority Teachers of Illinois (MTI) Scholarship Program</td>
<td>$1,900,000</td>
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<td>Illinois Teachers Loan Repayment Program</td>
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<tr>
<td>Nurse Educator Loan Repayment Program</td>
<td>$264,000</td>
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<tr>
<td>Veterans’ Home Medical Providers’ Loan Repayment Program</td>
<td>$26,400</td>
</tr>
</tbody>
</table>
2017-18 MAP

- **MAP Start-Up Formula**
  - Was approved by ISAC Commissioners in August 2016

- **MAP Recompute Formula**
  - An increased appropriation was factored in, which addressed both access and affordability and impacted students in all sectors
  - Was approved by ISAC Commissioners in July 2017
    - An increase in tuition and fees to the fiscal year 2010 (FY10) level and a corresponding change in the Pell level
    - A lowering of the reduction factor from 5% to 2%
    - An extension of award announcements
  - Resulting effective maximum award is $4869
    - Based on full-time enrollment of 15 credit hours
2017-18 MAP Suspense

- Initially suspended the announcement of 2017-18 MAP grants for all students whose initial FAFSA® was received by CPS on or after December 22, 2016

- In early February, released from suspense students whose initial FAFSA® receipt dates were December 22, 2016 through and including January 15, 2017
  - Applicants with initial FAFSA® receipt dates on or after January 16, 2017 remain in suspense status

- The 2017-18 Recompute Formula allows for an approximately two-week extension of award announcements, however, a final determination regarding the extension of award announcements will not take place until after the first-term priority claim deadline (December 8)
2017-18 MAP Payment

- First term payment requests are now being accepted
  - Colleges may submit claims via the GAP Access portal, as well as by File Transfer Protocol (FTP).
  - Requests will be processed on a nightly basis
  - As a reminder, colleges were asked to hold requests until the payment cycle was initiated, so any claims submitted prior to Friday, October 6, 2017 will need to be resubmitted for processing

- The 2017-18 MAP priority claim deadline for the first term is December 8, 2017
What's New

MAP Payment Detail screen includes a new NSLDS Default Release override, which allows schools to request MAP payment and certify/confirm that students are eligible despite a National Student Loan Data System (NSLDS®) default status.

- This functionality, which applies exclusively to NSLDS default status (not ISAC Default), is available only via the Payment Detail screen of the MAP system – schools are not able to override the NSLDS default status through any other means of payment request.

Reminders

- Colleges submitting payment requests via FTP are reminded that, beginning with the 2017-18 MAP payment processing cycle, a GAP Access user ID and password are required to access ISAC's secure FTP site (located at https://transfer.isac.org/).
  - As a result, encryption (password protection) of files is no longer necessary.
- Be sure to review the Payment Results/Exceptions report in the Reports section of MAP the day after submitting payment requests to confirm that all requests processed as expected.
2017-18 Grant Programs for Dependents of Police/Fire/Correctional Officers (PFC)

- Application is available at isac.org
  - Print/download from the Applications page

- Application deadline dates are:
  - October 1, 2017 for full-year consideration
  - March 1, 2018 for spring-term and summer-term consideration
  - June 15, 2018 for summer-term consideration only

- Announcements of eligibility are being made to students as applications are received and processed

- Certification of Enrollment for Payment rosters will be sent to colleges later this year
2017-18 Teacher Education Scholarship Programs (TESP)

- My Zone was recently updated to include data for 2017-18 Golden Apple Scholars so that schools can complete students' Initial Certifications.

- Schools should continue to complete and submit Initial Certification records via My Zone to ensure that students will be included in all rounds of awarding that take place:
  - My Zone is available Monday - Friday, 7 a.m. to 7 p.m. (CT).
  - No changes were made to the online certification process for the 2017-18 academic year.
  - All Initial Certifications must be completed regardless of whether the school certifies a student as eligible or ineligible.
  - The only way an applicant will receive a notification letters is if the Initial Certification is submitted via My Zone.

- The online payment function will be available via the My Zone portal later this fall.
Illinois Veteran Grant (IVG) Program

- An interactive online IVG application is now available at isac.org
- If your school's website includes a link to the IVG application, please make sure it is updated to direct students to the new online option
- As part of the online application process, required documentation may be scanned and uploaded
- Students who create a profile in the ISAC Student Portal prior to completing the interactive IVG application can save time completing it, as demographic fields will be auto-populated.
- Veterans who submitted a paper version of the IVG application in prior years and were determined eligible to receive benefits do not need to submit the interactive application
- Although the online option is the preferred method of applying, applicants who are unable or prefer not to submit an IVG application electronically can download and print a PDF version and submit the completed application (along with all required documentation) by mail
2017-18 Illinois Veteran Grant

- IVG benefit requests can be submitted via the My Zone portal or File Transfer Protocol (FTP)
  - My Zone, Monday - Friday between 7 a.m. to 7 p.m. (CT).
  - Even though there is no appropriation to reimburse schools, reporting of enrollment hours must still take place so that benefit usage can be assessed to student accounts
  - Summer term data was due by September 15, 2017
  - Fall term data is due on or before January 15, 2018
  - Spring term processing will be accepted starting January 16, 2018 and data will be due on or before May 25, 2018
2017-18 Illinois National Guard (ING) Grant Program

- Online application can be accessed via the Applications page at isac.org or the ISAC Programs tab in the ISAC Student Portal at studentportal.isac.org
- Application deadline dates are:
  - October 1, 2017 for full-year consideration
  - March 1, 2018 for spring-term and summer-term consideration
  - June 15, 2018 for summer-term consideration only
- Benefit reporting functionality is available in GAP Access for the fall term
  - Deadline to submit fall term benefit request information is December 8, 2017
2018-19 MAP Start Up

- 2018-19 MAP Start Up Formula was an agenda item for ISAC’s September 13, 2017 Commission Meeting, however, a vote on the formula was delayed due to lack of a Commission quorum.

- The proposed start-up formula, which is the same as the 2017-18 recompute formula, will be presented to the Commission for approval at its November 15, 2017 meeting.

- In the meantime, in order to provide colleges with 2018-19 eligibility data, start-up activities were implemented in GAP Access on October 23, 2017:
  - Based on the 2018-19 start-up formula, the maximum annual award amount for the MAP grant is being reduced by 2%, which makes the effective maximum $4,869.
  - Colleges should be aware that, while unlikely, there remains the possibility of a change in the 2018-19 start-up formula as a result of the November Commission meeting.
  - Information from that meeting will be shared with the financial aid community via the usual means of communication.
ISAC Schedule

- The next Commission Meeting is scheduled for Wednesday, November 15, 2017 in the Chicago area
  - Agenda items will be posted to isac.org in the ISAC's Governing Board: The Commission section (About ISAC area)

- ISAC offices will be closed on the following dates:
  - Friday, November 10, 2017 (Veterans Day holiday observed)
  - Thursday, November 23, 2017 (Thanksgiving Day)
  - Friday, November 24, 2017 (Day after Thanksgiving)
  - Monday, December 25, 2017 (Christmas Day)
  - Monday, January 1, 2018 (New Year's Day)
An Overview of ISAC’s Military Programs
ISAC’s Military Programs

- Illinois Veteran Grant (IVG) Program and Illinois National Guard (ING) Grant Program
  - Entitlement programs
    - Awarded to all eligible applicants regardless of funding level
  - Specified by Illinois statute
    - Chapter 110, Higher Education Student Assistance Act
    - Assistance to be granted as long as federal government provides educational benefits to veterans
  - Available at all four-year public universities and public community colleges
IVG and ING Grant Eligibility Units

- Students receive 120 units of eligibility*
  - Equivalent to four academic years of full-time enrollment
  - Units are based on the enrolled hours for a term:

<table>
<thead>
<tr>
<th># of Hours</th>
<th>Semester School</th>
<th>Quarter School</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 or more</td>
<td>12 units</td>
<td>8 units</td>
</tr>
<tr>
<td>9 – 11.99</td>
<td>9 units</td>
<td>6 units</td>
</tr>
<tr>
<td>6 – 8.99</td>
<td>6 units</td>
<td>4 units</td>
</tr>
<tr>
<td>3 – 5.99</td>
<td>3 units</td>
<td>2 units</td>
</tr>
<tr>
<td>0 – 2.99</td>
<td>1 unit</td>
<td>1 unit</td>
</tr>
</tbody>
</table>

* Members of the Illinois National Guard who have served at least 10 years in the Guard may be eligible to receive up to 180 units (6 years) of eligibility for the ING Grant.
IVG Benefits

- Covers tuition and mandatory fees
  - Students attending out-of-district community colleges receive in-district rates and are not responsible for the difference
- No minimum enrollment requirement
- Available to undergraduate and graduate students
- Academic year begins with summer term
IVG Eligibility Requirements

- Served at least one year federal active duty in the Armed Forces of the United States
  - Includes the Illinois National Guard and Reserve component of the Armed Forces
  - If less than one year, veteran may qualify if:
    - Service was in a foreign country in a time of hostilities in that country
    - Separation was for medical reasons directly connected to such service
    - Service was prior to August 11, 1967

- Separation characterized as honorable
  - If still in the Armed Forces, veteran must verify continued eligibility upon discharge
IVG Eligibility Requirements

- Student must meet one of these:
  - was a resident of Illinois at the time of entering federal active duty or within six months prior
  - was a student at an Illinois public university or community college at the time of entering federal active duty service

- AND one of these:
  - established or plans to establish Illinois residency within six months after separation from the Armed Forces
  - established Illinois residency within six months after spouse was separated from military service
Applying for IVG

- ISAC application available at isac.org
- Can be submitted anytime during academic year
- Only need to submit one time
- Applicants must also submit a copy of their Department of Defense Certificate of Release or Discharge from Active Duty (DD214 Member 4 copy) or its equivalent for all periods of active service
Illinois Veteran Grant (IVG) Program

Because this is an entitlement program, eligible recipients will receive their awards regardless of annual appropriations by the Illinois General Assembly and the Governor. Illinois public 2- and 4-year colleges are required to waive any eligible tuition and allowable fees that are not covered by state appropriations.

You may either scroll through this page, or click on any of the following links to go directly to a specific topic:

Program Description
IVG FAQs
Eligibility
Eligibility Units
Using IVG with Other Tuition/fee Benefits

How to Apply (and Obtaining the Application)

How Funds Are Disbursed

Paying For College
Applying For Financial Aid
Types Of Financial Aid
Illinois And Federal Financial Aid Programs
Work Study Programs
Grants
Monetary Award Program (MAP)
Fed Teacher Ed Assistance

How to Apply

The current version of the application used to apply for the IVG Program has 6/17 in the footer that appears at the bottom of each page. You can obtain an IVG Program application from this website, your college’s financial aid office, or the Illinois Department of Veterans’ Affairs field offices. Fax or mail your complete application and required documentation (including all necessary DD214 Member 4s) as specified on the application to ISAC’s Deerfield office. In order to ensure that your application is processed in a timely manner, be sure to carefully read the instructions (including the second page of the application), submit all required documentation, and contact an ISAC Call Center Representative if you are uncertain about what documentation is needed.

For an equivalent copy of a DD214 Member 4, contact the Illinois Department of Veterans’ Affairs, P.O. Box 19432, Springfield, Illinois 62794-9432 or phone 217.782.4652, or the National Personnel Records Center.

Applications for the IVG Program can be submitted any time during the academic year for which assistance is being requested, and need to be submitted only once to establish eligibility. Fully completed applications (including all required documentation) must be received at ISAC allowing sufficient time to complete processing prior to the last scheduled day of classes in the term for which a grant is requested. If you must obtain required documentation, please check the turnaround time with that source - for example, the Web site for the National Personnel Records Center indicates 10 working days as their turnaround time. ISAC’s processing time is approximately four weeks.
Applying for IVG

- An applicant who is a member of the Armed Forces at the time of application must submit a letter from the commanding officer indicating:
  - that the applicant is a member of the Armed Forces
  - character of service
  - applicant’s home of record at the time of enlistment
  - length of time in each period of federal active duty
  - expiration date of current enlistment

- The student will be subject to verification of continued eligibility after each period of federal active duty service.
IVG Application

- ISAC launched an online application in early October
- Accessible through the ISAC Student Portal
- Edit checks have been built into the application
  - Will present required questions based on answers provided
- Provides the ability to submit electronic copies of DD214s and any required residency documentation
  - Acceptable formats are PDF, JPEG, DOC, DOCX files
  - If an electronic copy is not available, the applicant can mail the supporting documentation to ISAC
IVG Application

- The paper application will remain available at isac.org as well
  - It has been revised to match the enhancements made to the online application
  - ISAC will continue to accept previous versions, however we ask you to discard any older paper versions
  - The current version has the date of 6/17 in the footer
COLLEGE PLANNING MADE EASY.

Planning for college can seem pretty overwhelming, but it's a lot easier with the right tools just a click away. And it's even better when those tools are free! Use the ISAC Student Portal to help you choose a college, learn about careers, find scholarships, simplify the financial aid process, learn how to budget your money, and much more. You can even connect with one of our ISACCorps counselors for one-on-one help or to find a workshop in your area.

ISAC PROGRAMS

Apply for and check the status of Illinois Student Assistance Commission (ISAC) financial aid programs.
MAP
Check your Paid Credit Hours

Illinois National Guard Grant

ING
Apply here

ING
Check your status

Illinois Veteran Grant

IVG
Apply here

IVG
Status check coming soon
Illinois Veteran Grant (IVG) Program Application

Welcome to the online Illinois Veteran Grant (IVG) Program application.

Please read this important information about the program and how to make sure your application is completed correctly before it is submitted. If you have a Student Portal profile, some of the application information will be prepopulated for you. If you need to create a profile, access the Student Portal and click on Login.

The Illinois Veteran Grant covers tuition and mandatory fees at any public Illinois college or community college.

Program Eligibility Requirements
Because you will be providing confidential information about yourself while completing this application, be sure to protect your personal data by closing the browser when you are finished. In addition, do not set a bookmark for application pages.

**Subscribe for updates**

Get updates about the IVG Program and other service-related information by subscribing to our [Military Service Members/Veterans e-Messaging service](#).
Personal Information

First Name

Permanent Address

Middle Initial

City

Last Name

State

Prior Last Name

ZIP Code

Date of Birth (MM/DD/YYYY)

County if in Illinois

Social Security Number

E-mail

Confirm Social Security Number

Confirm E-mail

Phone Number

Please note that your Social Security number (SSN) is needed for identification, verification and processing purposes in furtherance of your request for financial aid.
Service Information

Use the information from your Department of Defense Certificate of Release or Discharge from Active Duty (DD Form 214) Member-4 copy(ies) to complete information in this section. You will be given the opportunity to scan and upload the required documentation. If you are unable or prefer not to submit your documentation electronically, you may instead send it via U.S. mail to ISAC Dept. D, 1755 Lake Cook Road, Deerfield, IL 60015-5209.

Current service

Are you currently serving on federal active duty as a member of the Armed Forces of the United States?

☐ Yes ☐ No

If you answered "No" above you must submit a DD Form 214 Member-4 or equivalent Department of Defense (DOD) documentation for your most recent period of federal active duty service.
Are you currently serving on federal active duty as a member of the Armed Forces of the United States?

〇 Yes  ● No

If you answered "No" above you must submit a DD Form 214 Member-4 or equivalent Department of Defense (DOD) documentation for your most recent period of federal active duty service.

Documents

Most recent dates of federal active duty service (MM/DD/YYYY)

<table>
<thead>
<tr>
<th>From</th>
<th>To</th>
</tr>
</thead>
</table>

Total Prior Active Service

<table>
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<th>Year(s)</th>
<th>Month(s)</th>
<th>Day(s)</th>
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</thead>
</table>

Most recent DD Form 214 Member-4

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<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
<th>From Date (MM/DD/YYYY)</th>
<th>To Date (MM/DD/YYYY)</th>
<th>Prior Years</th>
<th>Prior Months</th>
<th>Prior Days</th>
</tr>
</thead>
</table>

Please Upload documents after selecting file. Allowed formats are (PDF, JPG, JPEG, DOC, DOCX)
Are you currently serving on federal active duty as a member of the Armed Forces of the United States?

- Yes  
- No

If you answered “Yes” above you must submit a letter from your Commanding Officer. The letter from the Commanding Officer (on departmental letterhead) must indicate you are a member of the Armed Forces of the United States, your character of service, your Home of Record at the time of original enlistment, your length of service and the expiration date of your current enlistment.

Documents

Most recent dates of federal active duty service (MM/DD/YYYY)

From:  
To: Present

Does your Commanding Officer Letter (on departmental letterhead) contain the following:

- Yes  
- No  
Member of Armed Forces

- Yes  
- No  
Home of Record

- Yes  
- No  
Character of Service

- Yes  
- No  
Length of federal active duty service and Expiration Date
Documents

Most recent dates of federal active duty service (MM/DD/YYYY)

From: ________________________________  To: ________________________________

Total Prior Active Service

Year(s) ________________________________  Month(s) ________________________________  Day(s) ________________________________

Most recent DD Form 214 Member-4

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<th>To Date (MM/DD/YYYY)</th>
<th>Prior Years</th>
<th>Prior Months</th>
<th>Prior Days</th>
</tr>
</thead>
</table>

Please Upload documents after selecting file. Allowed formats are (PDF, JPG, JPEG, DOC, DOCX)

Upload File
Breaks in service

If you had breaks in service you must list each period of federal active duty service and submit a DD Form 214 Member-4 or equivalent Department of Defense (DOD) documentation for each period of federal active duty service.

Please enter a valid From Date, To Date and then upload a file.

From:  
To:  

Total Prior Active Service

Year(s)  Month(s)  Day(s)  

DD Form 214 Member-4 Prior Years of Service

<table>
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<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
<th>From Date (MM/DD/YYYY)</th>
<th>To Date (MM/DD/YYYY)</th>
<th>Prior Years</th>
<th>Prior Months</th>
<th>Prior Days</th>
</tr>
</thead>
</table>

Please Upload documents after selecting file. Allowed formats are (PDF, JPG, JPEG, DOC, DOCX)

ADD AN ADDITIONAL PERIOD OF FEDERAL ACTIVE DUTY SERVICE
Illinois Residency Before Federal Active Duty Service

Does your DD Form 214 Member-4 show your Home of Record as Illinois?

- Yes     - No

Were you a resident of Illinois at the time of entering federal active duty service or within 6 months prior to entering the service; or a student at an Illinois public university or community college at the time of entering federal active duty service?

- Yes     - No

If you answered "Yes" and your DD Form 214 Member-4 does not report your Home of Record or Place of Entry as Illinois you must provide proof of Illinois residency within 6 months before active duty service.

Illinois Residency Documentation

<table>
<thead>
<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
</tr>
</thead>
</table>

[Upload File]
Illinois Residency After Federal Active Duty Service

Does your DD Form 214 Member-4 show your Mailing Address After Separation as Illinois?

☐ Yes ☐ No

Did you establish Illinois residency within six months after leaving federal active duty service, or if married to a person in continued military service establish Illinois residency within six months of your spouse's separation from the service, if your spouse was stationed outside Illinois?

☐ Yes ☐ No

If you answered "Yes" and your DD Form 214 Member-4 does not report your Mailing Address After Separation as Illinois, you must provide proof of establishing Illinois residency within 6 months after separation. If you are married to a person in continued military service, you must supply proof that you established Illinois residency within 6 months of the spouse's separation from the service (if the spouse was stationed outside Illinois). You must also submit a copy of the marriage certificate and your spouse's orders spanning the period of time required to meet Illinois residency criteria. If spouse has been discharged, a copy of his/her DD Form 214 Member-4 is required to show Mailing Address After Separation.

Illinois Residency Documentation

<table>
<thead>
<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
</tr>
</thead>
</table>

Upload File
At least 1 year Federal Active Duty Service

Have you served at least one year of federal active duty service?

- O Yes  @ No

Answer the following only if you served less than one year of federal active duty service:

Were you separated for medical reasons directly connected with your service?

- O Yes  @ No

Were you separated prior to August 11, 1967?

- O Yes  @ No

Did you serve in a foreign country in a time of hostilities in that country?

- O Yes  @ No
You're almost done!

Your application has not been submitted. Please review the information below for accuracy.

If no changes are needed, select the Submit Application button below to submit your request to ISAC. If changes are required, select either the "Personal Information" or "Service Information" Edit links below. You will be returned to the page where you entered the information. If you have any questions, select the Contact ISAC link located on the bottom of the page.

Once you have selected the Submit Application button below, your application will be submitted to ISAC and you will be able to print a copy of your application. You will not be able to make any changes to your application after it has been submitted.

Review & Submit

Personal Information  Edit

First Name  UNCLE

Middle Initial  A

Last Name  SAM
Are you currently serving on federal active duty service as a member of the Armed Forces of the United States?  
No

Does your DD Form 214 Member-4 show your Home of Record as Illinois?  Yes

Resident of Illinois at the time of entering  
Yes

Does your DD Form 214 Member-4 show your Mailing Address After Separation as Illinois?  Yes

Did you establish Illinois residency within six months after separation?  Yes

Have you served at least one year of federal active duty service?  Yes

I certify, under the penalties of perjury as provided by law, that all information that I am submitting on this application and the required documentation is true and correct, and that I meet the program eligibility requirements itemized within the Program Eligibility Requirements section of this application. I certify that I do not owe a refund on a federal or state grant. I certify that I am not in default on any federal student loan or, if in default, I understand that I must establish satisfactory repayment arrangements. I certify that I am in compliance with federal Selective Service registration requirements. I read all sections of this application before submitting it. Further, I give my consent to the federal and state departments of Veterans’ Affairs, the Armed Forces of the United States, National Guard, Reserves, federal Selective Service and the institution I attend to release information to ISAC concerning my eligibility for the Illinois Veteran Grant (IVG) Program.

I agree to the terms. ☑

SUBMIT APPLICATION
Your application has been submitted!

In about 4 weeks - after processing and verification of your status - we will send a letter to let you know your application status. The letter will have instructions telling you what to do next.

Click - **VIEW SUBMITTED APPLICATION** - to retain a copy of your application.

Confidential Information

Because you have provided confidential information about yourself while completing this application, be sure to protect your personal data by closing the browser when you are finished. In addition, do not set a bookmark for application pages.
ILLINOIS VETERAN GRANT (IVG) PROGRAM APPLICATION

Applicant's Information

Social Security Number 111223333
Name UNCLE A SAM
Date of Birth 07/04/1976
E-mail Address kimberly.ack@isc.illinois.gov
Permanent Address 500 WEST MONROE
City, State, ZIP Code SPRINGFIELD, IL 62704
Telephone Number (217) 785-7139
County (If In Illinois) Sangamon
Prior Last Name (If applicable) ENGLAND
Are you currently serving on federal active duty as a member of the Armed Forces of the United States? No

Periods of federal active duty service:

<table>
<thead>
<tr>
<th>Dates of Service</th>
<th>File Uploaded</th>
<th>Total Prior Active Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>07/04/1996 - 07/04/2006</td>
<td></td>
<td>Years 10 Months 0 Days 0</td>
</tr>
</tbody>
</table>

Does your DD Form 214 Member-4 show your Home of Record as Illinois? Yes
Does your DD Form 214 Member-4 show your Mailing Address After Separation as Illinois? Yes
Did you establish Illinois residency within six months after separation? Yes
Have you served at least one year of federal active duty service? Yes
Were you separated for medical reasons? Yes
Were you separated prior to August 11, 1987? Yes
Did you serve in a foreign country in a time of hostilities in that country? Yes

I certify, under the penalties of perjury as provided by law, that all information that I am submitting on this application and the required documentation is true and correct, and that I meet the eligibility requirements itemized within the Program Eligibility Requirements section of this application. I certify that I do not owe a refund on a federal or state grant. I certify that I am not in default on any educational loan or, if in default, have reinstated my eligibility for programs administered by the Illinois Student Assistance Commission (ISAC) in accordance with ISAC Rules. I certify that I am in compliance with federal Selective Service registration requirements. I read all sections of this application before submitting it. Further, I give my consent to the federal and state departments of Veterans' Affairs, the Armed Forces of the United States, National Guard, Reserves, federal Selective Service and the institution I attend to release information to ISAC concerning my eligibility for the Illinois Veteran Grant (IVG) Program.

I agree to the terms Yes 1 of 1
Illinois Veteran Grant Program Application Successfully Submitted.

ISAC.NoReply@isac.illinois.gov

Sent: Thu 6/22/2017 2:29 PM
To: Eck, Kimberly

Congratulations. You have successfully submitted your Illinois Veteran Grant (IVG) Program application to the Illinois Student Assistance Commission (ISAC).

You can expect to receive a letter notifying you of your eligibility status in about 4 weeks.

In the meantime, if you have not already done so, be sure to create an account on ISAC's Student Portal. Once you have an account profile, future enhancements to the Student Portal will let you login to your profile to check your application status, verify the number of IVG eligibility units you have used or request duplicate copies of your IVG eligibility notification.

If you have questions, or to learn more about the financial aid process and available programs, visit us at isac.org, call an ISAC Call Center Representative at 800.899.ISAC (4722), or send an e-mail message to isac.studentservices@isac.illinois.gov
IVG Notification

- **Student receives Notice of Eligibility from ISAC**
  - Applicant must notify school of his/her eligibility no later than the last day of classes for the term for which the grant is requested

- **Schools can access eligibility data and benefit history online in ISAC system**
<table>
<thead>
<tr>
<th>First Name</th>
<th>MI</th>
<th>Status</th>
<th>IVG Eligibility#</th>
<th>First Benefit Date</th>
<th>Cumulative Eligibility Units</th>
<th>Total Benefit</th>
<th>Prior SSN/ID</th>
<th>Initial Process Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>FRED</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1975</td>
<td>021</td>
<td>$135.75</td>
<td>08/25/1977</td>
<td></td>
</tr>
<tr>
<td>JAME</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1975</td>
<td>006</td>
<td>$0.00</td>
<td>08/25/1977</td>
<td></td>
</tr>
<tr>
<td>SVEN</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1975</td>
<td>003</td>
<td>$0.00</td>
<td>08/25/1977</td>
<td></td>
</tr>
<tr>
<td>DENN</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1975</td>
<td>036</td>
<td>$0.00</td>
<td>08/25/1977</td>
<td></td>
</tr>
<tr>
<td>PAUL</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1976</td>
<td>036</td>
<td>$546.00</td>
<td>08/30/1977</td>
<td></td>
</tr>
<tr>
<td>WALT</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>01/1976</td>
<td>004</td>
<td>$28.00</td>
<td>08/30/1977</td>
<td></td>
</tr>
<tr>
<td>EDWA</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1975</td>
<td>012</td>
<td>$0.00</td>
<td>08/25/1977</td>
<td></td>
</tr>
<tr>
<td>PHIL</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>08/1977</td>
<td>009</td>
<td>$99.00</td>
<td>03/29/1978</td>
<td></td>
</tr>
<tr>
<td>KENN</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>09/1976</td>
<td>003</td>
<td>$43.00</td>
<td>08/30/1977</td>
<td></td>
</tr>
<tr>
<td>GREG</td>
<td></td>
<td>Ineligible</td>
<td>ZZV999999</td>
<td>01/1979</td>
<td>012</td>
<td>$244.00</td>
<td>04/07/1979</td>
<td></td>
</tr>
</tbody>
</table>
IVG Benefit Request Process

- Schools complete the benefit request (claim) process online
  - Will transition from My Zone to GAP Access in 2017-18
- Deadline dates for submission are:
  - September 15 – summer term
  - January 15 – first term
  - May 25 – second semester/second and third quarter
  - July 31 – all claims, including supplemental claims
- Requests can also be submitted using the File Transfer Protocol (FTP) process
  - See the Electronic Tools page in the E-Library at isac.org
  - Contact School Services for set up information
<table>
<thead>
<tr>
<th>SSN:</th>
<th>IVG School Code</th>
<th>Term</th>
<th>T&amp;F Code</th>
<th>Credit Hrs</th>
<th>In-Dist Amt Req</th>
<th>Post-9/11 GI Bill %</th>
<th>OOD</th>
<th>OOD Amt Req</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>00</td>
<td>Summer</td>
<td>X7</td>
<td>6</td>
<td>2633.58</td>
<td></td>
<td>C7</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Fall</td>
<td>Y7</td>
<td>0</td>
<td>0</td>
<td></td>
<td>D7</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Spring</td>
<td>Z7</td>
<td>0</td>
<td>0</td>
<td></td>
<td>E7</td>
<td>0</td>
</tr>
</tbody>
</table>

- In-Dist Process Date: 09/12/2016
- In-Dist Status: P
- In-Dist Amt Paid: 2633.58
- In-Dist Invoice Date: 09/12/2016
- In-Dist Invoice#: IVG17

**Process Date** - The month, day and year an in-district payment claim transaction is updated. This does not include imported data.

**Status** - Details on the standing of a particular in-district payment claim. Status Codes:
- S = Submitted
- E = Exported
- P = Processed
- R = Rejected
- F = Future Claim
- L = Late Claim

From Chapter 2 (Views) of the IVG Online User Manual, page 2-28:
Crediting Student Accounts and Tracking Benefit Usage

- Compliance reminders
  - Be consistent
    - Ensure that the amounts reported on student account is consistent with data reported to ISAC
      - Dollar amounts
      - Enrollment hours
  - Report benefit usage correctly
    - Report actual number of enrollment hours
    - Be sure to make all necessary adjustments
  - Do not include or combine institutional or other waiver programs with IVG benefit amounts on student or institution records
Other Reminders …

- The introduction of the online IVG application is a good time to review the content and links on your school site
  - Update text and links
  - Ensure that links are going to the most current application information
  - Explain that electronic copies of the DD214s will be needed for the online application process
ING Grant Benefits

- No minimum enrollment requirement
- Academic year begins with fall term
- Pays “tuition and certain fees”
  - Fees specifically included in statute:
    - Registration
    - Graduation
    - General Activity
    - Matriculation
      - Typically charged only to new students when they have been both admitted and enrolled
    - Term
  - Students are not responsible for out-of-district or out-of-state tuition charges
ING Grant Benefits

- A student who withdraws after a school’s refund date can receive the grant for costs incurred up to the term award.
- If a recipient ceases to be an active member of the Guard during a term, benefits cease and the student is responsible for costs attributed to the remainder of the term.
- If a recipient becomes eligible during a term, benefits will be prorated for the remainder of the term
  - Proration calculation: total tuition cost divided by total instructional days = cost per day x days of eligibility = total proration
ING Grant Eligibility

- Must have served at least one year with the Illinois National Guard
- Must be in active status
- Available to any enlisted member or officer
- Must maintain an acceptable grade point average
  - As determined by the institution
Applying for ING Grant

- Online application process at isac.org
  - Application deadlines dates:
    - October 1 — first term
    - March 1 — second semester, second and/or third quarter
    - June 15 — summer term
  - Students will receive a confirmation page upon completing the application
  - Student must re-apply each year
  - Application process involves certification from the Illinois Department of Military Affairs
  - Qualified applicants receive a notice of eligibility from ISAC by mail
Illinois National Guard (ING) Grant

Welcome to the online application process for the Illinois National Guard (ING) Grant.

Important information regarding this program including the eligibility requirements, may be accessed by selecting from among the options that appear in the menu at the right margin of the Application Certification Statement page. Be sure you read and understand this information prior to submitting an application.

Launching the ING application below will open the Student Portal, where you may create a profile or continue as a guest to complete your application. If you create a personal profile, the system will automatically use that information to fill in part of your application, and then process it after you complete the rest.

Create a profile now and you’ll be ready when we expand the Student Portal. In the future, we’ll begin growing the portal to give you access to college resources unique to you, as well as the ability to apply for ISAC grants and scholarships, and keep track of the status and usage of your ISAC programs.

Launch the Illinois National Guard Grant application
Apply now.

ING GRANT APPLICATION

Illinois National Guard (ING) Grant Application

Illinois National Guard member? You’re in the right place to apply for a grant that pays tuition and fees at Illinois 2- and 4-year public colleges.

First time here and want to learn more? Click to find out about the ING Grant Program.

Remember to file an application each academic year before the term deadline dates.

Please note the ING Grant application cannot be completed and submitted through your mobile or tablet device. From a Wi-fi-enabled desktop or laptop, visit the Student Portal of isac.org to complete the application.

I certify, under the penalties of perjury as provided by law, that all information that I will be submitting on this application is true and correct and that I meet the eligibility requirements itemized within the Eligibility Requirements section of this application. I certify that I do not owe a refund on a federal or state grant. I certify that I am not in default on any educational loan or, if in default, have reinstated my eligibility for ISAC administered programs in accordance with ISAC Rules. I certify that I am in compliance with federal Selective Service registration requirements. I will read all sections of this application before submitting it. Further, I give my consent to the Department of Military Affairs Illinois (DMAI), federal Selective Service and the college I attend to release information to ISAC concerning my eligibility for the Illinois National Guard (ING) Grant Program. I understand that, if I fail to complete my service obligation, I may be required to repay to the Department of Military Affairs Illinois (DMAI) some or all of the funds that I have received through the Illinois National Guard (ING) Grant Program.

☑️ I agree to the terms.

START APPLICATION
ING Grant Award Notification

- Qualified student applicants receive a Notice of Eligibility from ISAC
  - Ineligible applicants also receive written notification
- Schools receive eligibility information in the ING Grant system in GAP Access
  - When a student submits an ING Grant application to ISAC, a record is added to the school’s database in the ING system
    - Only the school listed on the student application receives the information
  - Data will be added whenever there is a new or updated eligible record for the school
  - It is recommended that schools check GAP Access at least once a week for new data that may have been posted for the award year
  - Can use online data to verify eligibility rather than requiring the student’s Notice of Eligibility
Accessing the ING Grant System

- ISAC Gift Assistance Programs (GAP) is the portal through which the Illinois National Guard Grant program is administered.
- A secure authentication process is required to access the ING Grant system via GAP Access.
- Each school's GAP Access Primary Administrator is responsible for authorizing GAP Access users.
  - Refer to the GAP Access User Guide for general questions, user name and password maintenance, and technical information about GAP Access.
Accessing the ING Grant System

To access the ING Grant system:

- Log in to the GAP Access system and select the ING tab at the top of the screen
  - The GAP Access system is accessible at [https://isacportal.isac.org/](https://isacportal.isac.org/)
- Select the academic year

The system is available each day from 7 a.m. to 10 p.m. (CT)
- To access functions within the ING Grant system, select the appropriate tab based on sorting and viewing needs and preferences
ISAC Gift Assistance Programs (GAP) Access

Assigning an Administrator

The links to each chapter of the GAP Access User Guide below provide step-by-step instructions for activating accounts for administrators and users of the GAP Access portal. ISAC will rely on an administrator (contact person) at each institution to authorize users. The GAP Access Administrator will ultimately be responsible for monitoring pass words, staff access, and security for a variety of ISAC programs. The initial request for institutional access should be made by the Financial Aid Director or High School Principal.

Ultimately, one entry point, user name and password will be used to gain access to all programs to which a user has been granted access by their school’s administrator. As additional ISAC gift assistance programs are added to the GAP Access portal, the administrator must access the User Maintenance area and update the program access and level for each user.

GAP Access User Guides

User Guides for all GAP Access functionality are below. General questions, user name and password maintenance, and technical information about GAP Access are answered in the Activating and Authentication User Guides.

- Activating Your GAP Access Primary Administrator Account
- Activating Other GAP Access Administrators
- Activating GAP Access User Accounts
- GAP Access 2-Step Authentication Instructions

DEAA
Digital Education Achievement Award
2013 Honorable Mention
Functionality Available via GAP Access

Monetary Award Program (MAP)

All MAP electronic processing and management of information by colleges takes place through the GAP Access portal, including access to student eligibility data and submission of requests for payment.

Resources include PDF versions of the PowerPoint presentations used during webinars discussing the various MAP processing functions, located on the Partner Training page, and the MAP User Guide, accessible through the MAP Electronic Processing page.

MAP Advising Data

The MAP Advising Data option of GAP Access provides a streamlined and standardized means of reporting descriptions of advising and support programs that are available on college campuses. The User Guide for reporting MAP Advising data is available.

State Scholar Program (SSP)

One option that high schools can use for submission of the sixth semester is to submit individual records via the GAP Access portal. Refer to the Required Sixth Semester Data page for a list of the required data and the user guide that includes instructions.

Illinois National Guard Grant (ING) Program

Effective with the 2015-16 academic year, ING Grant program process for GAP Access portal initially will be available. The ability to submit records via GAP Access portal was made available on February 29, 2016. Refer to the ING Grant access the ING Grant User Guides.

Gift Assistance Programs Budget Entry (MAP, IVG & ING)

Budget data for MAP and the Illinois Veteran Grant (IVG) and ING program will be available on GAP Access website. The “School: Budget” area of GAP Access, beginning in April of each year, is used for budgeting and navigating the GAP Access "School: Budget" screen. Assistance Budget Instructions page, and may also be viewed in the GAP Access Budget Instructions page.

ING Grant Electronic Processing

Overview

Effective with the 2015-16 academic year, Illinois National Guard (ING) Grant processing will take place through ISAC’s Gift Assistance Program (GAP) Access portal, replacing the processing that had previously been done via the My Zone system. ING Grant processing is the latest ISAC Gift Assistance program to be added to GAP Access portal, the Internet application that allows schools to electronically process and manage information for the ING Grant.

When a student submits an ING Grant Application to ISAC, a record is added to the school’s database in the ING system that can be viewed by the school on the ING Student List Eligibility: View which displays in the same format as is used in the MAP program. Colleges can then create and submit benefit requests for eligible applicants in the same manner as MAP claims. Refer to the ING Grant User Guide section for details regarding Student Eligibility and Benefit Usage Processing.

Access ING Grant System

Due to the confidential nature of the student-specific data involved, a secure authentication process is required before access the ING Grant system can be granted. ISAC will rely on a contact person, or Administrator, at each institution to authorize users at his/her school. Refer to the GAP Access User Guide for general questions, user name and password maintenance, and technical information about GAP Access. Contact a School Services Representative with questions that are not addressed in the Guide.
Hours of Operation
The ING Grant system is available each day between 7 a.m. and 10 p.m. (CT).

ING Grant User Guide
The ING Grant User Guide is broken down into smaller PDF chapters by function, which can be viewed online, printed or saved to your computer for future reference. The user guide provides detailed information about ING Grant functions and processing routines.

- Student Eligibility
- Benefit Usage Processing

ING Grant File Specifications
File specifications pertinent to colleges utilizing the file extraction feature of the ING Grant system, or sending ING Grant term benefits used to ISAC via File Transfer Protocol (FTP) are available here and on the Electronic Tools page. The file extraction feature is available with the release of the Benefit Usage functionality beginning February 29, 2016. The availability of the FTP functionality will be announced on the ING Grant Program News page.

Helpful Hints
- The ING system via GAP Access works best using Internet Explorer 8.0 or higher.
- Adjust the screen resolution if needed.
- For optimum printing of screens, set the printing option to landscape.
- Enter a date range to reduce the processing time of an extraction file. Entering a date range means fewer records are included, thus reducing the amount of time it will take to process the file; and
- Schedule reports to run when ING is not needed for other functions (for example at the end of
The image shows a web interface for the Illinois National Guard (ING) program. The page is a student eligibility list for the academic years 2015-2016.

### Table: ING 2015-2016: Student List Eligibility: View

<table>
<thead>
<tr>
<th>#</th>
<th>Benefits</th>
<th>Sel</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>Date of Birth</th>
<th>ISAC Dftt</th>
<th>ING Units Used</th>
<th>Application Receipt Date</th>
<th>Certified Date</th>
<th>Certified Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$</td>
<td></td>
<td>xxx-xx</td>
<td>MIRANDA</td>
<td></td>
<td>11/19/1994</td>
<td>N</td>
<td>12</td>
<td>06/26/2015</td>
<td>07/07/2015</td>
<td>Y</td>
</tr>
<tr>
<td>2</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>BEN</td>
<td></td>
<td>11/18/1989</td>
<td>N</td>
<td>30</td>
<td>06/24/2015</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>MICHAEL</td>
<td></td>
<td>08/27/1978</td>
<td>N</td>
<td>9</td>
<td>06/23/2015</td>
<td>07/07/2015</td>
<td>N</td>
</tr>
<tr>
<td>4</td>
<td>$</td>
<td></td>
<td></td>
<td>ANGELISE</td>
<td></td>
<td>06/30/1995</td>
<td>N</td>
<td>0</td>
<td>06/29/2015</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>$</td>
<td></td>
<td>xxx-xx</td>
<td>TIMOTHY</td>
<td></td>
<td>11/24/1989</td>
<td>N</td>
<td>18</td>
<td>07/02/2015</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>STEPHEN</td>
<td></td>
<td>04/27/1987</td>
<td>N</td>
<td>66</td>
<td>06/30/2015</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Student Detail: Eligibility Screen
Student Detail: Eligibility Screen

Here is a closer look at the Student Detail: Eligibility screen, including the student information section, the Details section, and the School Certification Data section.

<table>
<thead>
<tr>
<th>Value</th>
<th>Description of Eligibility Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Eligible</td>
</tr>
<tr>
<td>N</td>
<td>Not Eligible</td>
</tr>
<tr>
<td>Blank</td>
<td>Not Yet Certified</td>
</tr>
</tbody>
</table>

### Details

<table>
<thead>
<tr>
<th>Branch</th>
<th>Army Base</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Certified Eligible</td>
</tr>
<tr>
<td></td>
<td>Eligible Until</td>
</tr>
<tr>
<td></td>
<td>Eligible On or After</td>
</tr>
<tr>
<td></td>
<td>10 Year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Value</th>
<th>Description of 10-Year Member Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>10-Year Member</td>
</tr>
<tr>
<td>Blank</td>
<td>Less Than 10-Year Member</td>
</tr>
</tbody>
</table>
# Student Detail: Eligibility Screen

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition of Default Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Student is currently in default on an ISAC student loan.</td>
</tr>
<tr>
<td>N</td>
<td>Student is not currently in default on an ISAC student loan.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Eligibility As of Date</td>
</tr>
<tr>
<td>Most recent date eligibility was determined</td>
</tr>
<tr>
<td>Blank = Eligibility not yet determined</td>
</tr>
</tbody>
</table>

INR Units Used: 12
ISAC Default: N
Eligibility As Of Date: 06/26/2015

January 2017
ING Grant Benefit Request Process

- The required benefit request process for the ING Grant is completed using GAP Access.
- Even when ISAC does not receive appropriation to reimburse schools, the benefit request process must still take place so that benefit usage can be tracked and accurately assessed to students' accounts.
- Schools must report enrollment hours and benefit dollar amounts for initial, supplemental (adjustments), in-district and out-of-district claims.
The benefit request process involves two distinct steps:

- Creating the request, which involves identifying student records for benefit usage and indicating their enrollment hours/status.
- Submitting the request, which sends the identified records to ISAC for processing.

Generally, the process starts from the Student Benefit List: View screen, where you can begin the process of creating benefit requests in one of two ways:

- In batches, or groups, of students together online.
- Individually, by student.
Creating Benefit Requests in Batches
Creating Benefit Requests in Batches

![Image of Benefit Request Entry]

<table>
<thead>
<tr>
<th>#</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>Request</th>
<th>Enrollment Hours</th>
<th>In Dist Tuition</th>
<th>Out of Dist Tuition</th>
<th>Eligible Fees</th>
<th>Requested Amount</th>
<th>Post Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ADAMS</td>
<td>AMBER</td>
<td></td>
<td>Benefit</td>
<td>12.00</td>
<td>4500.00</td>
<td>0.00</td>
<td>150.00</td>
<td>4850.00</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>BURRISS</td>
<td>SUE</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4850.00</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>PAYNE</td>
<td>ANN</td>
<td></td>
<td>Benefit</td>
<td>12.00</td>
<td>4500.00</td>
<td></td>
<td>150.00</td>
<td>4850.00</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>SINKLER</td>
<td>ASHLEY</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4850.00</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>TESTDEAD</td>
<td>AIN</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>4850.00</td>
<td></td>
</tr>
</tbody>
</table>
Creating Benefit Requests Individually

### ING 2015-2016: Student Detail: Benefits

#### UNIVERSITY

- [Home](#)
- [Student](#)
- [Benefits](#)
- [Budget](#)
- [Reports](#)
- [File Extractions](#)

#### Benefits

<table>
<thead>
<tr>
<th>Current SGN</th>
<th>Go</th>
</tr>
</thead>
</table>

#### Coyote, Wylie

<table>
<thead>
<tr>
<th>Term</th>
<th>1-Fall</th>
<th>2-Spring</th>
<th>3-Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>ING Code</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Request</td>
<td>Benefit</td>
<td>Benefit</td>
<td>Benefit</td>
</tr>
<tr>
<td>Enrollment Hours</td>
<td></td>
<td>12.3</td>
<td>15.5</td>
</tr>
<tr>
<td>In District Tuition</td>
<td>$249.00</td>
<td>$4,250.00</td>
<td>$4,500.00</td>
</tr>
<tr>
<td>Out of District Tuition</td>
<td>$</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Eligible Fee Amount</td>
<td>$</td>
<td>$150.00</td>
<td>$150.00</td>
</tr>
<tr>
<td>Requested Amount</td>
<td>$249.00</td>
<td>$4,400.00</td>
<td>$4,650.00</td>
</tr>
<tr>
<td>Post 1/11 GI Bills</td>
<td>90</td>
<td>90</td>
<td>90</td>
</tr>
</tbody>
</table>

**Save Changes**
Submitting Benefit Requests

After benefits are successfully submitted to ISAC, the following message with the number of records submitted will appear on the screen. The message will read:

**Benefit Submitted for XXX Records**
ING Benefit Processing Results
ING Benefit Processing Results

ING Benefit Results Report
Reports displaying the .pdf icon are ISAC-generated reports of the benefit processing results. These reports are identifiable by the user name INGInvoice in the last column of the report list. Typically, this report is made available on the next business day after your school’s benefit requests has been processed and will remain available as long as space allows. It is suggested that you save requested and ISAC-generated reports to your systems for future reference.
Crediting Student Accounts and Tracking Benefit Usage

- Compliance reminders
  - Be consistent
    - Ensure that the amounts reported on student account is consistent with data reported in GAP Access
      - Dollar amounts
      - Enrollment hours
  - Report benefit usage correctly
    - Report actual number of enrollment hours
    - Be sure to make all necessary adjustments
  - Do not include or combine institutional or other waiver programs with ING Grant benefit amounts on student or institution records
Other Reminders …

- A cumulative list of benefit request records is available for the entire fiscal year.
- New data for students eligible for benefits will be available whenever there is a new or updated eligible record for the college.
- It is recommended that colleges check GAP Access at least once a week for new student data that may have been posted for the current award year.
- The ING Grant system at GAP Access is available each day from 7 a.m. until 10 p.m. (CT).
- Students can access their eligibility information and benefit history through the ISAC Student Portal.
  - Must create an account and login to access their data.
Combining Education Benefits
When Veterans Are Eligible for Multiple ISAC Programs

- Students eligible for MAP and IVG or ING must use IVG or ING benefits instead of MAP
  - A student cannot decline IVG or ING to use MAP
- Students eligible for IVG and ING can choose which program they would like to use
- Students can use IVG and ING together
  - The same amount of eligibility units will be charged to each program regardless of the amount of benefits paid
- Students can decline IVG, ING and/or MAP to use federal benefits that also provide tuition and fee benefits
Combining Post-9/11 GI Bill Program with State Benefits

- For veterans who are eligible for Post-9/11 GI Bill benefits at less than 100% and who use those benefits with the IVG or ING Grant programs in the same term, the Post-9/11 GI Bill benefits should be applied first (VA will be first payer), and any remaining eligible tuition and fee charges would be covered by the IVG and/or ING Grant.

- The amount of IVG and ING Grant benefits used will be prorated based on the percentage of the charges that are covered by the ISAC programs.
In the *In-Dist Amt Req* field, schools should enter the amount of tuition and mandatory fees being covered by IVG after Post-9/11 GI Bill benefits have been applied by the school.

A drop down list includes percentage values to report an IVG recipient’s eligibility level for Post-9/11 GI Bill, ranging from 40% to 90%

- Schools should select the Post-9/11 GI Bill eligibility level confirmed by the VA
- For ISAC purposes, this is only used to determine the percentage for the IVG proration calculation to determine the number of IVG eligibility units being used when combining benefits with the Post-9/11 GI Bill
When the IVG or ING Grant is used with the Post-9/11 GI Bill and can be the “last payer,” ISAC will prorate eligibility units used based on the percentage of IVG or ING Grant benefits that are needed to cover remaining tuition and mandatory fees.

- To calculate, ISAC will multiply the number of credit hours the student is enrolled in by the percentage that the IVG or ING Grant is covering (after Post-9/11 GI Bill benefits have been applied) and the result will be converted to eligibility units using the units chart found in the program rules.

<table>
<thead>
<tr>
<th>Number of Hours</th>
<th>Semester Term</th>
<th>Quarter Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 or more hours</td>
<td>12 units</td>
<td>8 units</td>
</tr>
<tr>
<td>9 - 11.99 hours</td>
<td>9 units</td>
<td>6 units</td>
</tr>
<tr>
<td>6 - 8.99 hours</td>
<td>6 units</td>
<td>4 units</td>
</tr>
<tr>
<td>3 - 5.99 hours</td>
<td>3 units</td>
<td>2 units</td>
</tr>
<tr>
<td>0 - 2.99 hours</td>
<td>1 units</td>
<td>1 units</td>
</tr>
</tbody>
</table>
## Sample Scenarios

- Enrollment status of 12 credit hours for a semester and tuition & fees are $10,000

<table>
<thead>
<tr>
<th>Post-9/11 GI Bill, 80% and IVG</th>
<th>Post-9/11 GI Bill, 40% and ING Grant</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10,000 x .80 = $8,000 paid by Post-9/11 GI Bill</td>
<td>$10,000 x .40 = $4,000 paid by Post-9/11 GI Bill</td>
</tr>
<tr>
<td>$2,000 (20%) covered by IVG</td>
<td>$6,000 (60%) covered by ING Grant</td>
</tr>
<tr>
<td>.20 x 12 credit hours = 2.4%</td>
<td>.60 x 12 credit hours = 7.2%</td>
</tr>
<tr>
<td>2.4 converts to 1 unit</td>
<td>7.2 converts to 6 units</td>
</tr>
<tr>
<td>Student would use 1 IVG unit and 4 months of Post-9/11 GI Bill benefits</td>
<td>Student would use 6 ING Grant units and 4 months of Post-9/11 GI Bill benefits</td>
</tr>
</tbody>
</table>

*(Prior to the rule change, the student would have used 12 IVG units and 4 months of Post-9/11 GI Bill benefits)*

*(Prior to the rule change, the student would have used 12 ING Grant units and 4 months of Post-9/11 GI Bill benefits)*
Resources
Military Service

Although military service isn’t for everyone, it’s a good way to help pay for college. If you’re interested in entering the military, are currently serving, or have completed your service, use the information here to learn how paying for college can be a little easier. Make sure you consider both state and federal programs to find the resources that best match your military experience and educational goals. Your military recruiter or chain of command can also provide you with information on education benefits. Additional information, including general information to benefit veterans, is available through the Student Veterans of America (SVA) coalition and through the National Council of Higher Education Resources.

Be sure to also search for other assistance programs for which you might qualify. There are lists available on the Internet of colleges that classify themselves as “military friendly” or “veteran friendly”. One such list is published by G.I. Jobs. (Please be advised that the accessibility of this list on this site should not be construed as ISAC’s endorsement of any college that appears on the list.) Additionally, all Illinois public colleges and universities are required to publish results of a survey of the services and programs that are available for veterans, active duty personnel and their families.

ISAC Programs

ISAC administers two programs, the Illinois National Guard (ING) Grant Program and the Illinois Veteran Grant (IVG) Program, that provide benefits to assist you with paying for college. Applications for both programs are available in the Applications area of this site.

Frequently Asked Questions (FAQ) documents highlight important facts about the IVG Program and
studentportal.isac.org

Planning for college can seem pretty overwhelming, but it’s a lot easier with the right tools just a click away. And it’s even better when those tools are free! Use the ISAC Student Portal to help you choose a college, learn about careers, find scholarships, simplify the financial aid process, learn how to budget your money, and much more. You can even connect with one of our ISACorps counselors for one-on-one help or to find a workshop in your area!
Students/Parents e-Messaging Subscription

*First Name: <input type="text">

*Last Name: <input type="text">

*E-mail Address: <input type="text">

*Confirm E-mail Address: <input type="text">

Select the group(s) to which you would like to subscribe by marking the boxes below:

- [ ] Students - information and announcements about financial aid and ISAC programs
- [x] Military Service Members/Veterans - general and processing updates and announcements about military service programs
- [ ] Parents - information and announcements about financial aid and ISAC programs

Submit
ISAC Contact Information

- **Student and Parent Services**
  - Phone: 800-899-4722
  - E-mail: isac.studentservices@isac.illinois.gov

- **School Services**
  - Phone: 866-247-2172
  - E-mail: isac.schoolservices@isac.illinois.gov

- **Kim Eck, Training Services**
  - Phone: 217-785-7139
  - E-mail: Kimberly.Eck@isac.illinois.gov
Registration is Now Open for ILASFAA Fall Workshops

www.ilasfaa.org/docs/forms/memFallWorkshop17.html

2017 Fall Workshops

Saving the Day with Financial Aid

Friday November 3, 2017 at Waubonsee Community College
Academic & Professional Center (Sugar Grove, IL) (9:00 am – 4:00 pm)

Thursday November 16, 2017 at Richland Community College
Richland National Sequestration Education Center (NSEC) (Decatur, IL) (9:00 am – 4:00 pm)

Download the Tentative Agenda

ONLINE REGISTRATION

- $60 for ILASFAA members.
- $85 Non-Members ($25 ½ year membership fee)
Workshop Agenda

8:00 a.m. - 9:00 a.m.  Breakfast
8:00 a.m. - 8:45 a.m.  Check-In/Networking Activity
8:45 a.m. - 9:00 a.m.  Welcome, ILASFAA President
9:00 a.m. - 10:00 a.m. General Session - Federal Update
10:00 a.m. - 10:15 a.m. Break/Networking Activity
10:15 a.m. - 11:15 a.m. Breakout Sessions
   ☆ Verification, Part One (NASFAA Credential Session)
   ☆ Satisfactory Academic Progress
   ☆ Tips on Using Excel Spreadsheets
   ☆ Assisting Undocumented Students
11:15 a.m. - 12:15 p.m. Breakout Sessions
   ☆ Verification, Part Two (NASFAA Credential Session)
   ☆ Veterans Programs
   ☆ Return of Title IV Funds
12:15 p.m. - 1:30 p.m.  Lunch
   ☆ General Session -- ISAC Update/Legislative Advocacy
1:30 p.m. - 2:15 p.m.  Breakout Sessions
   ☆ Year-Round Pell Roundtable Discussion
   ☆ Professional Judgment Roundtable Discussion
   ☆ SAP Appeals
   ☆ Financial Wellness
2:15 p.m. - 2:30 p.m.  Break/Networking Activity
2:30 p.m. - 3:30 p.m.  General Session - NASFAA's Annual State & Regional Training Module: 2017-18 SAR Comment Codes
3:30 p.m. - 4:00 p.m.  Closing Remarks, ILASFAA President
   ☆ Prize drawings
   ☆ Adjoin
Questions/Comments?

Thank you for participating today!