Webinar Agenda

• 2023-24 Operational Update
• 2024-25 Operational Update
• Federal Update
• Dates and Events to Remember
• Questions
• ISAC Contact Information
2023-24 Award Year
Fiscal Year (FY) 2024
Monetary Award Program (MAP)

- Spring (second-term) payment requests may be submitted in the MAP system.

- In order to be considered timely, the payment claim deadline date for the second-term must be submitted on or before **March 22, 2024, no later than 7 p.m. (CT)**.

- Fall (first-term) claims may still be submitted even though the deadline date was Friday, December 8, 2023.
  - Any initial requests or increases to first-term claims made after the deadline date will be held as late and considered for payment later in the year if funding is available.

- Payment requests are processed on a nightly basis and results are provided the next business day.

- Reminder: ISAC suspended the announcement of 2023-24 MAP awards for students whose initial 2023-24 FAFSA® or Alternative Application was received on or after September 23, 2023.
Nursing Education Scholarships (NES)

• Schools may submit payment requests (claims) for the fall, winter and spring terms in the NES system in GAP Access.

• Priority claim dates for each term will be announced once they have been determined.

• The timely submission of claims and cancellations/adjustments allows ISAC staff to monitor remaining funds and award other students.

• By submitting a payment request, schools are certifying that the student meets all eligibility criteria.

• If an awarded student becomes ineligible, schools will need to provide an ineligible reason from the drop-down menu.
NES Payment Process

• Payment requests are submitted for individual students by term

• Students at semester schools may receive two disbursements (fall and spring terms)

• Students at quarter schools may receive three disbursements (fall, winter and spring terms)

• When a student is receiving enough financial aid from other sources to meet a term’s cost of attendance, NES funding can be requested in a subsequent term

• For students who are receiving other aid and who may not use their total NES annual award during the fall, winter or spring terms, an option to disburse an award for the summer term will be added to their record in the NES system following the spring term
NES Payment Process

• Revised Ineligibility Reason – “Student is not accepting NES for this term”

• Select this option if a student has enough financial aid assistance from other sources to meet all of their cost of attendance components for the term
NES Payment Process

• If the student will not be enrolled for the full award year (e.g., the student is graduating at the end of the fall term), the student may receive the full maximum annual award amount up to the student’s cost of attendance for the term enrolled.

• Or, in cases where a recipient’s eligibility may not be determined until later in the award year, multiple disbursements are not required, and the system will allow the college to request up to the maximum annual award amount in a term.

• When packaging NES with other financial aid that students may have available to them, keep in mind that the NES program has a nursing employment obligation that must be met after completing their degree or program.
  o Which is why this program is intended to be used after other assistance that does not have an obligation associated with it has been applied.
NES Payment Process

• A Payment Result Summary and Invoice Detail Report can be viewed or printed by selecting the Report tab in the NES system

• Also, payment results will display on the NES Student Payment List: View screen or the NES Student Detail: Payment screen the day after payment requests are processed

• Payment requests will be disbursed to the college in one lump sum, so that NES funds can be credited to student accounts rather than as individual checks for each student
  o Funds are issued by the State Comptroller directly to the institution
    ▪ They are provided electronically or as a check, depending on how the college is set up
  o Reports for tracking payment vouchers and warrants are available via the NES system

• Payment offset and reconciliation procedures apply to NES program
  o Cancellations/adjustments to payment requests (claims) made throughout the award year will offset additional payments to the college during the year
  o Refund checks should not be sent throughout the award year
NES Payment Process

• Upon receipt of the scholarship funds from the Comptroller, the college should verify the student's enrollment status for the term for which the award was intended

• If the recipient is enrolled, the institution may credit the scholarship funds to the recipient’s account for expenses due and payable, and if appropriate, any balance is to be returned to the recipient

• If the recipient has withdrawn and funds must be returned, the college should indicate that reason on the NESP Student Detail: Payment screen
Nursing Education Scholarships (NES)

NOTE: This program is different from the Nurse Educator Scholarship Program, which is no longer funded and for which no new awarding will take place.

Program News
(last updated January 19, 2024)
2023-24 Program Funding
2023-24 Payment
2023-24 Award Determination
2023-24 Certification
2023-24 Application
GAP Access Registration

2023-24

Program Funding
The 2024 fiscal year (July 1, 2023 – June 30, 2024) appropriation for Nursing Education Scholarships (NES) is $4,000,000.

Payment
Important dates and reminders for 2023-24 NES payment processing:
• As part of our ongoing efforts to best leverage appropriated funds to award as many eligible students as possible, priority payment request (i.e., claim) deadline dates are established for each term.
  ○ ISAC is accepting 2023-24 NES claims for the fall, winter, and spring terms.
  ○ The priority claim deadline dates for the fall, winter and spring terms will be announced once they have been determined.

https://www.isac.org/isac-gift-assistance-programs/NESP/#2324 Payment
Early Childhood Access Consortium for Equity (ECACE) Scholarship

• Schools may submit claims for the spring semester and winter quarter (second-term) and spring quarter (third-term)

• Priority claim dates will be announced once they have been determined

• Fall (first-term) claims may still be submitted even though the priority claim date was Friday, December 29, 2023
  ○ ISAC is continuing to accept and pay fall (first-term) claims

• Schools are encouraged to complete and submit payment request data as soon as possible
ECACE Scholarship

• By submitting a payment request, a college is certifying that the student meets all eligibility criteria

• If a college determines that a prequalified applicant does not meet all eligibility requirements, report the reason that best describes the reason for ineligibility

• ECACE will be payable in a summer term if the student has not used their maximum award amount in previous terms
Minority Teachers of Illinois (MTI) Scholarship Program

• Schools may submit claims for the spring semester and winter quarter (second-term)

• The second-term priority claim date will be announced once it has been determined

• Fall (first-term) claims may still be submitted even though the priority claim date was Friday, December 29, 2023
  o ISAC is continuing to accept and pay fall (first-term) claims

• An MTI recipient who is also eligible for a MAP grant may use the MAP award first for tuition and mandatory fees
Golden Apple (GA) Scholars Program

• Schools may submit claims for the spring semester and winter quarter (second-term)

• The second-term priority claim date will be announced once it has been determined

• Fall (first-term) claims may still be submitted even though the priority claim date was Friday, December 29, 2023
  o ISAC is continuing to accept and pay fall (first-term) claims

• The Golden Apple Foundation awards a student one term at a time
  o As a result, the award field in the GA system identifies the awards as Annual Award Amount To Date
    ▪ For example: In the fall term, the Annual Award Amount To Date shows the fall term amount only, not the entire award year
    ▪ If the same student is awarded for the spring term, the “Annual Award Amount To Date” will increase in the spring to include the second term award amount
Golden Apple

Annual Award field has been adjusted to show as Annual Award Amount To Date

Awarded columns showing if MTI and/or SETTW has been awarded to warn you of a potential conflicting scholarship
Post-Master of Social Work School Social Work Professional Educator License Scholarship Program (SWSP)

- Schools may submit claims for the spring term

- Spring term priority claim date will be announced once it has been determined

- Fall (first-term) claims may still be submitted even though the priority claim date was Friday, December 29, 2023
  - ISAC is continuing to accept and pay fall (first-term) claims
Illinois National Guard (ING) Grant

• Schools may submit benefit usage data for the spring term

• The date by which the spring term benefit usage data must be submitted will be announced once it has been determined

• Colleges are encouraged to continue to submit benefit usage data and adjustments for the fall term

• Starting with the 2023-24 academic year there are no longer term deadline dates by which applications must be submitted each term
  o However, applications must be received by ISAC in time for eligibility to be determined by the end of the term
  o The applicant will need to notify the college about their eligibility no later than the last scheduled day of classes for the term for which benefits will be requested
Illinois Veteran Grant (IVG)

• Schools may submit benefit usage data for the spring term

• The date by which the spring term benefit usage data must be submitted will be announced once it has been determined

• Colleges are encouraged to continue to submit benefit usage data and adjustments for the summer and fall terms
Displaced Energy Worker Dependent Transition Scholarship

- Certification of Enrollment for Payment rosters for the fall term have been e-mailed to financial aid directors, initiating the payment process.

- Even though the deadline date has passed to return the rosters for the fall term to ISAC, colleges that have not done so are encouraged to complete and submit the roster as soon as possible.
  - Deadline date was Thursday, November 30, 2023.

- Application remains available for students to download and complete.

- Remaining application deadline dates for the award year are:
  - March 1, 2024 - second semester (2\textsuperscript{nd}/3\textsuperscript{rd} quarter) and summer consideration.
  - June 15, 2024 - only summer term consideration.

- Applicants must reapply each year.
Grant Programs for Dependents of Police/Fire/Correctional Officers (PFC)

- Certification of Enrollment for Payment rosters for the fall term have been e-mailed to financial aid directors, initiating the payment process.

- Even though the deadline date has passed to return the rosters for the fall term to ISAC, colleges that have not done so are encouraged to complete and submit the roster as soon as possible.
  - Deadline date was Thursday, November 30, 2023.

- Application remains available for students to download and complete.

- Remaining application deadline dates for the award year are:
  - March 1, 2024 - second semester (2nd/3rd quarter) and summer consideration.
  - June 15, 2024 - only summer term consideration.

- Applicants must reapply each year.
2024-25 Award Year
Fiscal Year (FY) 2025
2024-25 MAP Processing Cycle

- The 2024-25 MAP processing cycle will begin in the MAP system in GAP Access shortly after ISIRs are released to colleges and state agencies (anticipated mid-March)

- MAP records and student eligibility information will be available once the MAP processing cycle begins
  - This will include students who have submitted a 2024-25 FAFSA or a 2024-25 Alternative Application

- Visit our website for more information:
  - isac.org/isac-gift-assistance-programs/map/
2024-25 MAP Start-Up Formula

- ISAC Commissioners approved the 2024-25 MAP Start-Up formula in September
  - It is the same as the 2023-24 Recompute Formula, using
    - 2021-22 reported tuition and fees
    - 2021-22 Pell Grant Payment Schedule
    - a $5,200 living allowance, and
    - an $8,400 maximum award
  - Replaces the Expected Family Contribution (EFC) with the Student Aid Index (SAI)
2024-25 Alternative Application

• Changes have been made to the application to be consistent with the 2024-25 FAFSA to collect all data elements required to calculate an SAI

• A 2024-25 Operational Guide for Alternative Application Processing is available to assist schools with issues such as:
  o Resolving MAP eligibility questions
  o Dealing with conflicting information
  o Correcting data
  o Managing Alternative Application student records in GAP

Retention of Illinois Students & Equity (RISE) Act and Alternative Application for Illinois Financial Aid
Alternative Applications for 2024-2025

As of 02/26/2024

Total Number of Applications Started

- Completed: 1,071
- Pending: 529

Total Number of Applications Completed

- English: 985
- Spanish: 85

Alternative Applications for 2023-2024

As of 02/26/2024

Total Number of Applications Started

- Completed: 3,441
- Pending: 916

Total Number of Applications Completed

- English: 3,335
- Spanish: 107
2024-25 MAP Award Notification Language

- Other than award year reference, there are no changes to the required MAP award notification language for 2024-25.

- An updated version of the language has been posted in the MAP section of the FAA area at isac.org.

The final file layout for 2024-25 MAP processing has been posted to the Electronic Tools section of the E-Library.

For 2024-25, these data elements are no longer included on the file:
- Student Social Security number (SSN)
- Student Last Name (previously an optional field)
- Original SSN
- Name ID

These Personally Identifiable Information (PII) data elements were removed to protect student identity when transmitting files between ISAC and colleges.

The student’s Person Universally Unique Identifier (UUID) that is assigned to the student by the Department of Education (ED) by the FAFSA Processing System (FPS) will replace the SSN on the file:
- The Person UUID field is 36 characters in length, and the total number of characters being removed is also 36, so the length of the file will not change.
- The Person UUID will stay the same for the student across FAFSA cycles.
- ISAC will generate and a Person UUID for Alternative Application applicants.
2024-25 MAP File Layouts

160-byte file layout specifications

Sample ISAC UUIDs

Alternative Application Student Record School File Layout Specifications
2024-25 Nursing Education Scholarships (NES)

- Application period will be **March 1 through April 30, 2024**
  - An application must be completed and submitted each year to be considered for an award, regardless of whether the student may have received previous awards
  - The NES Application/Grant Agreement/Promissory Note must also be submitted to ISAC on or before April 30, 2024
  - Applicant must submit a 2024-25 FAFSA or Alternative Application and have a valid Student Aid Index (SAI) calculated
ECACE program has been federally-funded for the last three academic years, however, federal dollars will be unavailable after this current 2023-24 academic year.

Proposed Illinois legislation – House Bill (HB) 5024 -- would amend the Higher Education Student Assistance Act to include a state-funded program. Here is part of the bill’s synopsis:

- Provides that, subject to appropriation, the Illinois Student Assistance Commission shall implement and administer an early childhood educator scholarship program, to be known as the Early Childhood Access Consortium for Equity Scholarship Program. Provides that under the Program, the Commission shall annually award scholarships to early childhood education students enrolled in the institutions of higher education participating in the Consortium. Provides for rulemaking and consultation. Amends the Illinois Administrative Procedure Act to provide for emergency rulemaking for the Program. Effective immediately.

The Governor delivered his State of the State address on Feb. 21 and included in his budget recommendations a proposal of $5 million to continue the ECACE Scholarship Program.

ISAC will provide more information as it becomes available.
Illinois Special Education Teacher Tuition Waiver (SETTW)

• 2024-25 SETTW application is available in the ISAC Student Portal

  o The priority consideration application date is **March 1, 2024**
    ▪ A complete application must be received by that date to be considered timely
    ▪ Does not require a FAFSA or Alternative Application to complete the application process

  o The application may remain available after March 1, but those submitted after that date will not be considered timely
    ▪ Students are encouraged to apply as long as the application remains available

  o This program is not subject to appropriation

  o The next step in the process will be to award the program’s 250 waivers

  o Students who are awarded will be notified by ISAC by July 1
Minority Teachers of Illinois (MTI) Scholarship Program

- 2024-25 MTI Scholarship Program application is available in the ISAC Student Portal
  - The priority consideration application date is **March 31, 2024**
  - Applicants must also submit a 2024-25 FAFSA or Alternative Application
  - The application process is not considered complete until both applications have been submitted
    - Due to issues with the 2024-25 FAFSA, allowances will be made for applicants who are having problems submitting the FAFSA by March 31
    - Additional time will be provided for the FAFSA to be submitted
    - However, the MTI application should be submitted by March 31 in order to be considered a timely applicant
  - Reminder: participating colleges must host an annual information session about MTI for teacher candidates of color and require that each program recipient meet with an academic advisor at least once per academic year
Golden Apple (GA) Scholars Program

• 2024-25 GA application and eligibility requirements are available at the Golden Apple Foundation website: goldenapple.org/scholars

  o The deadline application date is April 1, 2024

  o Applications for the program are accepted and processed by the Golden Apple Foundation

The Golden Apple Scholars Program in Illinois is a teacher preparation and tuition assistance program for high school seniors and freshman and sophomore Illinois college students who have the determination and drive to be highly effective teachers in Illinois schools of need. We prepare aspiring teachers for immediate and lasting success in the most challenging teaching environments.

Scholars Receive:
  • Up to $23,000 in total financial assistance for college, inclusive of paid Scholar Institutes
Sign-Up for E-messaging

Financial Aid Administrators (FAAs) - E-messaging

Please fill in the required details and select the Email List(s) you would like to subscribe by marking the boxes below.

*Indicates required field

* Email

* First Name

- Subscription groups for specific programs are available
Federal Updates
2024-25 FAFSA® Updates

• The U.S. Department of Education (ED) is expected to:
  
  o Begin transmitting batches of FAFSA information (ISIRs) to schools and state agencies in the “First Half of March”
  
  o Provide additional personnel, funding, resources, and technology to help schools, students, and colleges with the FAFSA process and financial aid packages

• For more information regarding 2024-25 FAFSA Updates:
  
  o fsapartners.ed.gov/knowledge-center/topics/fafsa-simplification-information/2024-25-fafsa-updates#mostcurrentupdate
  
2024-25 Award Year Flexibilities

• ED announced steps to help colleges prepare to package students’ financial aid as quickly and accurately as possible:
  o Reduction in verifications
  o Suspend all new program reviews through June 2024
  o Waive the “no later than 90-day” requirement for schools whose Program Participation Agreement (PPA) expires in March, June or September 2024
  o Schools will have until the expiration day to submit a recertification application
  o Deploy teams of federal experts to under-resourced colleges
  o Allocating $50 million in federal funding to be provided to non-profit groups specializing in financial aid support and services

• For more information about this electronic announcement:
2024-25 Specifications Guide February 2024 Update

• ED posted an Electronic Announcement on February 16 regarding updates
  o [link]

• The volumes contained in this guide contain FAFSA Processing System (FPS) technical and processing information for the 2024–25 award year

• Updated Volume 4 – Record Layouts and Processing Codes and the 2024-25 Final ISIR Record Layout in Excel Format; these are now final
  o This version includes revisions to the ISIR record layout and revisions to the Correction Data Entry Specifications

• Volume 9 - Testing and Web Demo System: added an Additional 2024-25 Test ISIR Data File under Attachments

• The Introduction and volumes 1 through 9 remain unchanged
Additional 2024-25 Test ISIR Data File & Other Tools Available

• ED posted an Electronic Announcement on February 16 regarding Test ISIR Data Files

• The test ISIRs reflect the current ISIR format & include several different scenarios

• Additional test ISIRs will be added as they become available

• Schools and software vendors will be able to upload test ISIRs by submitting a “pull request”, a common method of delivering code and content for review in the software engineering community

- EA General-24-13, published February 27, 2024, provides information about additional support for school partners to help prepare for the launch of 2024-25 ISIRs

- Includes information on the release of additional ISIR test files and open-source tools in a public U.S. Department of Education GitHub repository

- Also provides information on transmitting test files to active FTI-SAIG mailboxes
Submit SAIG Enrollment Agreement to Receive 2024-25 ISIRs

• Institutions must take action to ensure their new FTI-SAIG mailbox is ready to receive 2024-25 ISIRs.

• If the SAIG Enrollment Agreement is not submitted immediately, you will not receive 2024-25 ISIRs once the Department begins transmitting them in the first half of March.

• For more information regarding SAIG agreements:


SAIG Software Upgrade for FTI Data Transmission is Available

• EA GENERAL-24-14 was published February 27, 2024 announcing the availability of an updated version of the EDconnect software

• As ED has communicated in several Electronic Announcements, upgraded software will be required to receive ISIRs in a new FTI-SAIG mailbox for the 2024–25 award year and beyond.

• The EDconnect software (version 8.6.1) is available on the Software and Other Tools page of the Knowledge Center website, along with an updated EDconnect Installation and User Guide.
  o Additionally, ED has provided a new resource about SAIG passwords and updated user documentation for the FTI-TDCommunity Manager (FTI-TDCM).
FSA Resources

2024–25 FAFSA Updates

Stakeholders should bookmark this page for regular status updates and resources related to the Application for Federal Student Aid (FAFSA®) form.

Need Support?

Email us if your school needs personnel, funding, resources, and technology to help students complete the 2024-25 FAFSA form and/or to package students’ financial aid as quickly and accurately as possible.

Have Questions?

To submit a question about the 2024-25 FAFSA launch, complete the Customer Support form in the FSA Partner Connect Help Center and select “2024-25 FAFSA” as the topic.

fsapartners.ed.gov/knowledge-center/topics/fafsa-simplification-information/2024-25-fafsa-updates
The Department has provided and encourages partners to use these key resources of up-to-date digital and social media content to use and share with students and parents.

FAFSA Simplification Questions and Answers

Other than statutory and regulatory requirements included in the document, the contents of this guidance do not have the force and effect of law and are not meant to bind the public. This guidance is intended only to provide clarity to the public regarding existing requirements under the law or agency policies.

Questions on this topic are divided into the following categories:

- Student Aid Index (SAI)
- Awarding Other Financial Assistance (OFA)
- Pell Grant Calculation (PEL)

You may refer additional questions to the Department using the Contact Customer Support form in FSA’s Partner Connect Help Center. To submit a question, please enter your name, email address, topic, and question. When submitting a question related to DCL GEN-23-11, please select the topic “FAA Ask-A-FED/Policy.”

**Student Aid Index (SAI)**

**SAI-Q1:** Can an institution adjust the SAI of an applicant to below −1500 using professional judgment?

**SAI-A1:** No. An institution may use professional judgment to adjust FAFSA data elements, but the Department’s Federal Processing System (FPS) will never assign an SAI of less than −1500. [Guidance Issued 08/04/2023]

**SAI-Q2:** Certain income items have been excluded from the FAFSA form. Can institutions add those items back in by professional judgment?

**SAI-A2:** Institutions have broad flexibility in exercising professional judgment (PJ). However, institutions may not request additional information or require additional forms beyond the FAFSA form unless the Department or the school selects the student for verification, or the student has requested either a review of their dependency status or special circumstances adjustment. [Guidance issued 08/04/2023]

**SAI-Q3:** Now that the number of family members in college is not considered in the need analysis, may financial aid administrators (FAAs) use their PJ authority to account for the cost of other family members who are enrolled in college?

**SAI-A3:** Yes, the law permits FAAs to exercise PJ to adjust the elements in the cost of attendance or the values of data used on the FAFSA form to calculate the SAI (e.g., AGI, taxes paid) when special circumstances exist. The Simplification Act revised the HEA to include any family members enrolled in postsecondary education in the list of circumstances that an FAA might consider when deciding whether to use PJ. FAAs are also reminded to indicate they are using their PJ authority by setting the FAA Adjustment flag in the FAFSA Partner Portal (formerly FAA Access) or via Electronic Data Exchange (EDE) if the values of data used on the FAFSA form are...
FSA Wednesday Webinar Series

All sessions are scheduled for 12-1:30 p.m.

- EDExpress: Your Solution for Accessing FTI – February 28
- Federal Update – April 10

FSA Webinars

- Live Internet Webinars-Better FAFSA Better Future Webinar Series
NASFAA Webinars

• Upcoming webinars...
  o NASFAA Business Affiliate Webinar: Streamlining Your Scholarship Management Process: How to Use Scholarship Magic to Maximize Your Impact – February 29 at 1 p.m.
  o Graduate and Professional Community Update – March 13 at 1 p.m.

• If you missed these webinars...
  o Verification: 2024-25 (Extended Edition) – December 12
  o Policy Update & Final FAFSA Countdown – December 13
  o FAFSA Update: 2024-25 – January 24
  o Prison Education Program: Completing the Paper 2024-25 FAFSA with Students Who Are Incarcerated Workshop – January 31
  o Deep Dive Into the Student Aid Index (SAI) – February 21

• Link to webinars -- nasfaa.org/Webinars_Live_and_On_Demand
2024 ILASFAA Conference

- Great Scott! 2024 ILASFAA Conference is fast approaching...
  - March 4-6, 2024, at the DoubleTree by Hilton Hotel in Bloomington, IL.
  - Registration is open at ilasfaa.org/2024_ilasfaa_annual_conference.php
  - This year’s theme is Back to the Future, Pre-Pandemic vs. Post-Pandemic
ISAC’s Webinars for FAAs

Monthly Operational Update & Program News
• These webinars will provide operational updates about ISAC programs along with any federal or state updates and announcements
  ○ Last Wednesday of the month at 2 p.m.
    ❖ March 27
    ❖ April 24
    ❖ May 29

Tuesday Training - Policies & Procedures
• These webinars focus on policies and procedures for ISAC programs and processes
  ○ Second Tuesday of the month at 10 a.m.
    ❖ March 12 – Illinois Special Education Teacher Tuition Waiver (SETTW) & Golden Apple Scholars of Illinois Program
    ❖ April 9 – Budget Reporting

To participate in these webinars, visit the Partner Training page in the e-Library on the day of the training for the webinar link and presentation materials

Link to the Partner Training page: isac.org/e-library/partner-training/index.html
ISAC’s Partner Services Department

• Provides training, program information, and support to schools and other ISAC partners

• Partners with ILASFAA and other professional organizations

• Will soon be fully assuming the responsibilities of the School Services Department
  o Watch for more information about the transition after the ILASFAA Conference
  o You may continue to use the School Services contact information for questions and assistance

**Partner Services Staff**
Stephanie Claudio, Stephanie.Claudio@illinois.gov
Kim Eck, Kimberly.Eck@illinois.gov
Daniela Rios, Daniela.Rios@illinois.gov
Sherry Schonauer, Sherry.Schonauer@illinois.gov
ISAC Contact Information

For school inquiries, both colleges and high schools

Phone: 866-247-2172  
Fax: 847-831-8549  
E-mail: isac.schoolservices@illinois.gov  
8 a.m. - 4:30 p.m. CT

For inquiries from students, parents, and the general public

Phone: 800-899-ISAC (4722)  
Fax: 847-831-8549  
E-mail: isac.studentservices@illinois.gov  
Spanish-speaking counselors are available  
8 a.m. - 4:30 p.m. CT
Questions/Comments

Thank you for attending today!