Webinar Agenda

• ISAC Contact Updates
  o Student Services
  o School Services
  o Partner Services

• 2023-24 Operational Update

• 2024-25 Operational Update

• Federal Update

• Dates and Events to Remember
ISAC’s Student Services Department

For inquiries from students, parents, and the general public

Phone: 800-899-ISAC (4722)
Fax: 847-831-8549
E-mail: isac.studentservices@illinois.gov
Spanish-speaking counselors are available
8 a.m. - 4:30 p.m. CT

Call Center Reps
Bertha Esquivel
Ghouse Farooqi
Vanessa Guzman
Matt Setnicar
Larry Thompson
ISAC’s School Services Department

Exclusively for school inquiries, both colleges and high schools

School Services Manager Mary Lewis retired at the end of 2023 after 40+ years at ISAC

Thankfully, she trained us all well 😊 ... and we will continue to respond to school inquiries in a timely manner

Phone: 866-247-2172
Fax: 847-831-8549
E-mail: isac.schoolservices@illinois.gov
8 a.m. - 4:30 p.m. CT
ISAC’s Partner Services Department

Provides training, program information, and support to school and other ISAC partners

Assists School Services

Partners with ILASFAA and other professional organizations

Partner Services Staff
Stephanie Claudio, Stephanie.Claudio@illinois.gov
Kim Eck, Kimberly.Eck@illinois.gov
Daniela Rios, Daniela.Rios@illinois.gov
Sherry Schonauer, Sherry.Schonauer@illinois.gov
2023-24 Award Year
Fiscal Year (FY) 2024
Monetary Award Program (MAP)

• Spring (second-term) payment requests may be submitted in the MAP system.

• The payment claim deadline date for the second-term will be announced once it has been determined.

• Fall (first-term) claims are still being accepted even though the deadline date was Friday, December 8, 2023. Any first-term claims made after the deadline date are considered late and will only be paid if funding is available after paying timely claims.

• Payment requests are processed on a nightly basis and results are provided the next business day.

• ISAC suspended the announcement of 2023-24 MAP awards for students whose initial 2023-24 FAFSA® or Alternative Application was received on or after September 23, 2023. Suspension information:
  ▪ isac.org/isac-gift-assistance-programs/map/suspense/index.html
  ▪ isac.org/e-library/partner-e-messages-and-newsletters/ faa-e-messages/eLibrary-faa-2023-0920.html
Nursing Education Scholarships (NES)

• Letters of eligibility have been sent to students who were awarded

• Colleges can see an award date and maximum annual award amount on their Student List in the NES system in GAP Access

• 2023-24 NES maximum award amount is either $8,916 or $17,813

• The certificate, diploma or degree being pursued by the recipient determines the NES maximum award amount, along with the type of college

• Maximum award amounts are based on full-time enrollment and include a living allowance

• The living allowance component of the award is only available to students who are enrolled full-time according to the school/program’s definition of full-time status
  o For 2023-24 awards, the maximum living allowance is $5,200
NES Award Determination

• Based on certification data submitted by the college, ISAC completed the awarding process and has sent the appropriate notification to each applicant.
  
  o Eligible - Funded – students who are eligible for the award
  o Eligible - Unavailable Funds – students who are eligible for the award, but for whom funds are not available

• Applicants determined to be ineligible for the award received a Notice of Ineligibility letter

• Samples of the letters are provided in the NES section of the FAA area of isac.org
Award Determination for Nursing Education Scholarships

{ISAC Rules, Section 2749.220}

Overview
Student Award Announcements
Award Amount and Years of Funding

The total number of scholarships awarded each year is contingent upon the appropriation by the Illinois General Assembly.

All timely applicants whose colleges or universities have certified their eligibility by the ISAC receipt date are included in each academic year's awarding process.

When appropriated funds for this program are insufficient to provide scholarships to all eligible applicants during any fiscal year, available funds will be awarded to qualified applicants based on the following timely applications (i.e., the complete NES application is submitted). The priority order is as follows:

1. Scholarships will first be awarded to renewal applicants who continue to meet the program's eligibility requirements. An applicant is considered a renewal applicant for the current academic year if they received funds from the program for which they are applying in the previous academic year.

2. If funds remain after all qualified renewal applicants have been awarded, then awards will be made to eligible new applicants in the categories listed below:

<table>
<thead>
<tr>
<th>Degree Types</th>
<th>Approximate Percentage of Available Awards</th>
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<tbody>
<tr>
<td>Graduate Degree in Nursing</td>
<td>20%</td>
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<tr>
<td>Graduate Degree in Nursing (to become a Nurse Educator)</td>
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<tr>
<td>Baccalaureate Degree in Nursing</td>
<td>40%</td>
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<tr>
<td>Associate Degree in Nursing</td>
<td>30%</td>
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<tr>
<td>Hospital-based Diploma in Nursing</td>
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<tr>
<td>Certificate in Practical Nursing</td>
<td>10%</td>
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</tbody>
</table>

Note: to the extent that the applicant pool allows, the following is the priority order used to determine awards for new applicants within each of the above categories:

1. Lowest to highest expected family contribution (EFC), as determined by the Free Application for Federal Student Aid (FAFSA®) or the Alternative Application for Illinois Financial Aid (Alternative Application)
2. Anticipated graduation date for current program of study
3. Date on which complete NES application was received by ISAC

Student Award Announcements

Based on the eligibility certification data submitted by the college, as well as the above factors, ISAC proceeds with the awarding process and sends the appropriate notification to each applicant.

ISAC sends eligible NES applicants one of the following notifications:

- Eligible - Funded – students who are eligible for the award
- Eligible - Unavailable Funds – students who are eligible for the award, but for whom funds are not available

Applicants determined to be ineligible for the award receive a Notice of Ineligibility, and have the option to appeal the denial.

isac.org/isac-gift-assistance-programs/NESP/awarding.html
NURSING EDUCATION SCHOLARSHIP NOTICE OF INSUFFICIENT FUNDING

This letter is to inform you that, due to insufficient funding, the Illinois Student Assistance Commission (ISAC) cannot award you a 2023-24 Nursing Education Scholarship.

Because you meet the requirements of the program and are considered a qualified applicant, your application will remain on file. You will be contacted again should sufficient funds become available to make an award to you later this academic year.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Next Steps:

- The award will be paid directly to the above-named college. Please review the college information for accuracy and immediately notify our office, in writing, of any corrections needed.
- The amount of your award will include a portion of your tuition and fee costs, plus, if eligible, a living allowance (previously referred to as a stipend). Contact the financial aid office of your college for the exact amount.
- Your college will verify your enrollment and the eligibility of the program in which you are enrolled.
- If your college determines you are not eligible, you will receive a Notice of Ineligibility after your college reports your status to ISAC.
- Questions about your eligibility and the disbursement of funds should be directed to the financial aid office of your college.
- If you fail to meet any of the eligibility requirements during the academic year, the entire scholarship or a portion of the scholarship funds may be forfeited.
- By receiving any or all of this scholarship, you agree to fulfill the work commitment that is outlined on the application/grant agreement/promissory note. If this work commitment is not fulfilled within the required time for the program, the amount awarded converts to a loan that must be repaid with interest.
- You are obligated to report any changes to your name, address, college of attendance or enrollment status to ISAC within ten days of the change.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentservices@illinois.gov.

Applicant Services Department
Program Services and Compliance Division
NURSING EDUCATION SCHOLARSHIP
NOTICE OF INELIGIBILITY

This letter is to inform you that the Illinois Student Assistance Commission (ISAC) has determined you are not eligible to receive a 2023-24 Nursing Education Scholarship award. This determination is based on information provided by the below-named college.

College Attending: [College reported on your application]

Reason for Ineligibility:
[ineligibility reasons listed here]

This notification replaces any previous ISAC correspondence regarding your eligibility for the 2023-24 academic year.

Next Steps:
- It is your responsibility to report changes or corrections regarding your eligibility status to your college. Certification of your eligibility must be submitted to ISAC directly from the college. A change in eligibility status does not guarantee that you will receive an award. If, after working with your college to process any corrections, you wish to appeal this decision, you must submit a written appeal to ISAC within 60 days after the date of this letter. Refer to the enclosed "ISAC Appeal Procedures."  
- You must immediately notify ISAC, in writing, of any changes to your permanent address, phone number, and/or your request to be considered for this scholarship.  
- If the above-named college is not the college you will attend, you must submit a request to ISAC to change your college choice. If this change would impact your eligibility status, ISAC will contact the new college for updated certification information.  
- All ISAC scholarships are limited based on the number of eligible applicants and funding availability. Therefore, you are encouraged to continue seeking additional financial aid resources to fund your educational expenses.

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit our website at isac.org. You may also communicate directly with an ISAC Call Center Representative via telephone at 800.899.ISAC (4722) or e-mail at isac.studentsservices@illinois.gov.

Applicant Services Department  
Program Services and Compliance Division  

Enclosure: ISAC Appeal Procedures
NES Payment Process

- Schools may submit payment requests (claims) for the fall, winter and spring terms in the NES system in GAP Access.

- Priority claim deadline dates for each term will be announced once they have been determined.

- By submitting a payment request, schools are certifying that the student meets all eligibility criteria.

- If an awarded student becomes ineligible, schools will need to provide an ineligible reason from the drop-down menu.

- Payment requests are submitted for individual students by term.

- Payment requests are processed on a nightly basis every weekday, with results available the following business day.
NES Payment Process

• Only students who have been awarded will appear on the Student Payment List: View screen.

• When requesting payment for a student, the college must indicate the student’s enrollment status, and then indicate separate amounts to be designated for tuition and fees charges, as well as the living allowance for a full-time student.
  o Fees are defined as those that all students enrolled in a nursing program must pay, including required course or lab fees.
  o The living allowance may be used to cover room and board living expenses, miscellaneous fees, books, transportation, and commuting costs.

• The NES system will then calculate the total amount payable to the student for the term, up to allowable maximum award.
NES Payment Process

• Students at semester schools may receive two disbursements (fall and spring terms).

• Students at quarter schools may receive three disbursements (fall, winter and spring terms).

• When a student is receiving enough financial aid from other sources to meet a term’s cost of attendance, NES funding can be requested in a subsequent term.

• For students who are receiving other aid and who may not use their total NES annual award during the fall, winter or spring terms, an option to disburse an award for the summer term will be added to their record in the NES system following the spring term.
NES Payment Process

• If the student will not be enrolled for the full award year (e.g., the student is graduating at the end of the fall term), the student may receive the full maximum annual award amount up to the student’s cost of attendance for the term enrolled.

• Or, in cases where a recipient’s eligibility may not be determined until later in the award year, multiple disbursements are not required, and the system will allow the college to request up to the maximum annual award amount in a term.

• When packaging NES with other financial aid that students may have available to them, keep in mind that the NES program has a nursing employment obligation that must be met after completing their degree or program
  o Which is why this program is intended to be used after other assistance that does not have an obligation associated with it has been applied.
NES Payment Process

• Payment results will display on the NES Student Payment List: View screen or the NES Student Detail: Payment screen the day after payment requests are processed.
  o A Payment Result Summary and Invoice Detail Report can be viewed or printed by selecting the Report tab in the NESP system

• Payment requests will be disbursed to the college in one lump sum, so that NES funds can be credited to student accounts rather than as individual checks for each student.
  o Funds are issued by the State Comptroller directly to the institution
    ▪ They are provided electronically or as a check, depending on how the college is set up
  o Reports for tracking payment vouchers and warrants are available via the NES system

• Payment offset and reconciliation procedures apply to NES program
  o Cancellations/adjustments to payment requests (claims) made throughout the award year will offset additional payments to the college during the year.
  o Refund checks should not be sent throughout the award year.
NES Payment Process

• Upon receipt of the scholarship funds from the Comptroller, the college should verify the student's enrollment status for the term for which the award was intended.

• If the recipient is enrolled, the institution may credit the scholarship funds to the recipient’s account for expenses due and payable, and if appropriate, any balance is to be returned to the recipient.

• If the recipient has withdrawn and funds must be returned, the college should indicate that reason on the NESP Student Detail: Payment screen.
You can view the list of students who have submitted a NES application to ISAC and listed your school as the college the applicant plans to attend.

Click on Student for the student list. The list will initially appear in alphabetical order; however, you may use the Filter, Sort and Columns functionality to customize your view as needed.

In addition to the applicant data, the Student List Eligibility: View screen includes the application complete status and icons to indicate eligibility issues.

Scroll the horizontal scroll bar at the bottom of the page to navigate to the right to see the remaining columns on the Student List Eligibility: View screen.
**NES Student Detail: Payments Screen**

**Enrollment Hours** -- select: 1 - 25 credit hour(s) the student is enrolled in for the term

*Use the scroll bar to navigate up to 25 credit hours

**Request** -- select:
- **Payment** – to request a payment
- **Cancel** – to cancel a previously requested award
- **Ineligible** – if student is ineligible
- **Delete** – to remove

**Enrollment Status** -- select whether the student is **Full-time** or **Part-time** enrolled for the term

**Living Allowance** -- Enter amount to request. If the enrollment status is not full-time, this field will be grayed-out and data cannot be entered. This field will not exceed the maximum allowed

**Tuition & Fees** -- Enter amount to request. Up to allowable amount, after other aid has been applied

**Requested Amount** -- Total amount requested for student payment.
To navigate to another student, enter the student’s SSN in the Current SSN field and click on the Go button.

* If a student has enough financial aid from other sources to meet their cost of attendance for a term, then select Ineligible in Request field, and “Student is not accepting NES for this term” as the Ineligible Reason.

Click on the Save Changes button to save the payment request, or the Discard Changes button to discard the payment request, at the bottom of page.
NES Student Detail: Payments Screen

- Semester schools can currently request fall and spring payments
- Quarter schools can currently request fall, winter and spring payments
- After spring term processing has been completed, a summer term option will be added for students who have a remaining award amount available
Nursing Education Scholarships (NES)

NOTE: This program is different from the Nurse Educator Scholarship Program, which is no longer funded and for which no new awarding will take place.

Program News
(last updated January 19, 2024)

2023-24 Program Funding
2023-24 Payment
2023-24 Award Determination
2023-24 Certification
2023-24 Application
GAP Access Registration

2023-24

Program Funding

The 2024 fiscal year (July 1, 2023 – June 30, 2024) appropriation for Nursing Education Scholarships (NES) is $4,000,000.

Payment

Important dates and reminders for 2023-24 NES payment processing:

- As part of our ongoing efforts to best leverage appropriated funds to award as many eligible students as possible, priority payment request (i.e., claim) deadline dates are established for each term.
  - ISAC is accepting 2023-24 NES claims for the fall, winter, and spring terms.
  - The priority claim deadline dates for the fall, winter and spring terms will be announced once they have been determined.
ECACE Scholarship

• Schools may submit claims for the spring semester and winter quarter (second-term) and spring quarter (third-term).

• Priority claim deadline dates will be announced once they have been determined.

• Fall (first-term) claims are still being accepted even though the deadline date was Friday, December 29, 2023
  o Any first-term claims made after the deadline date will be considered late and will only be paid if funding is available after paying timely claims.

• Schools are encouraged to complete and submit payment request data as soon as possible.
ECACE Scholarship

- By submitting a payment request, a college is certifying that the student meets all eligibility criteria.

- If a college determines that a prequalified applicant does not meet all eligibility requirements, report the reason that best describes the reason for ineligibility.

- Colleges will be notified when ISAC begins accepting ECACE claims for the summer (fourth term).

- ECACE is payable in a summer term if the student has not used their maximum award amount in previous terms.
Minority Teachers of Illinois (MTI) Scholarship Program

• Schools may submit claims for the spring semester and winter quarter (second-term).

• The second-term priority claim date will be announced once it has been determined.

• Fall (first-term) payment requests are still being accepted even though the priority claim date was Friday, December 29, 2023.
  o Any first-term claims made after the deadline date will be considered late and will only be paid if funding is available after paying timely claims.

• An MTI recipient who is also eligible for a MAP grant may use the MAP award first for tuition and mandatory fees.
MTI Program

- Students **cannot** receive program benefits from two ISAC teacher programs (MTI, GA, SETTW) in the same award year
  - Indicators are provided in GAP Access when students have been determined eligible for other ISAC teacher programs
  - If a student is awarded for more than one teacher program, schools should work with the student to confirm which award they want to accept
- ISAC continues to do additional rounds of MTI awarding
- Be sure to review student records for any conflicts of dual awarding of ISAC teacher programs before requesting payment
MTI – Identifying Bilingual Applicants

• How to identify applicants who indicate on their application that they are bilingual in the MTI system with GAP Access

  o The Student Eligibility List: Columns screen allows you to add students to your list who indicated on their application that they were bilingual.
    ▪ This selection does not automatically appear under the default selected column, it would need to be selected from the Unselected column and moved to the Selected.
    ▪ This is true for any other selection in the Unselected column that you may want to show on your Student List Eligibility: View screen.

  o Once you have moved the Bilingual Application information to the selected column you can now select List at the bottom of the screen, and it will provide you with a new list of columns that show bilingual applicants.
    ▪ Remember you can sort your list anyway that you want by using those Up and Down, Side to Side arrows.
MTI – Identifying Bilingual Applicants

MTI 2023-2024: Student Eligibility List: Columns

List Filter Sort Columns

Unselected
Ethnicity Current SSN
Citizenship First Name
Residency DOB
Term Male
Award Decline Date Year
Application Withdrawn Date Gender
Application Received Date

MTI 2023-2024: Student List Eligibility: View

List Filter Sort Columns

Unselected
Male
Female
Default
Units
School Code
Application Complete
Applicant Category
Certified Eligible
Academic Level
Award Amount
Award Date
Awarded GA
Awarded SETTW
Bilingual Certification
EFC

Bilingual Application

MTI 2023-2024: Student List Eligibility: View

List Filter Sort Columns

Unselected
State Seal of Literacy

Bilingual Application

State Seal of Literacy

Mitarbeiter
MTI – Identifying Bilingual Applicants

MTI 2023-2024: Student Detail: Eligibility

- Award Date
  08/25/2023
- Annual Award Amount
  7500.00
- Award Decline Date
  ----
- Eligibility
  Application Received Date
  07/25/2023
  Application Complete Date
  07/25/2023
  Applicant Category
  Untimely New
  Application Withdrawn Date
  ----
  Certification Date
  08/29/2023
  Last Update
  09/20/2023
- Total Units
  6
- Bilingual Application
  State Seal of Biliteracy
  Bilingual educator preparation program

Default
N
Male
No
Ethnicity
Hispanic American
Residence
Y
Citizenship
U.S. Citizen
Alien ID
----
Awarded GA
Y
Awarded SETTW
----
Golden Apple (GA) Scholars Program

• Schools may submit claims for the spring semester and winter quarter (second-term).

• The second-term priority claim deadline date will be announced once it has been determined.

• Fall (first-term) claims are still being accepted even though the deadline date was Friday, December 29, 2023
  o Any first-term claims made after the deadline date will be considered late and will only be paid if funding is available after paying timely claims.

• The Golden Apple Foundation only awards a student one term at a time
  o As a result, the award field in the GA system identifies the awards as *Annual Award Amount To Date*
    ▪ For example: In the fall term, the *Annual Award Amount To Date* shows the fall term amount only, not the entire award year
    ▪ If the same student is awarded for the spring term, the “Annual Award Amount To Date” will increase in the spring to include the second term award amount
Golden Apple

Awarded columns showing if MTI and/or SETTW has been awarded to warn you of a potential conflicting scholarship.

Annual Award field has been adjusted to show as **Annual Award Amount To Date**.

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<thead>
<tr>
<th>Sel</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>DOB</th>
<th>Default</th>
<th>Total Units</th>
<th>Application Date</th>
<th>Applicant Category</th>
<th>School Code</th>
<th>Certified Date</th>
<th>Annual Award Amount To Date</th>
<th>Awarded MTI</th>
<th>Awarded SETTW</th>
</tr>
</thead>
<tbody>
<tr>
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<td>Timely New</td>
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<td>09/06/2023</td>
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<td>30</td>
<td>08/24/2023</td>
<td>Timely Renewal</td>
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<td>09/06/2023</td>
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View Report Excel Report Save Selected
Golden Apple Payment Adjustment

• If an adjustment is needed to increase or decrease an award:
  o A school can submit a request to increase/decrease up to the Annual Award Amount for the term
  o GAP Access will process the new payment request and will send an additional payment minus any previous funds paid if it is an increase
  o If it is a decrease, it will process that request and adjust the award accordingly

    ▪ For Example: The annual award amount shown is $2,500 for Term 1 and the school only requested $1,250 for Term 1. A request can be submitted to increase the award up to the full annual award amount for Term 1.
    ▪ GAP Access will process the additional request and remit payment for $1,250 and increase the amount paid for the term to $2,500.
Golden Apple Payment Adjustment

A request can be submitted to increase/decrease the award up to the full annual award amount.

For example: GAP will process the additional request and remit payment for $1,250 and increase the amount paid for the term to $2,500.
Illinois National Guard (ING) Grant Programs

• Schools may submit benefit usage data for the spring term.

• The date by which the spring term benefit usage data must be submitted will be announced once it has been determined.

• Fall term benefit usage data can still be submitted even though to be considered timely was Friday, December 29, 2023.
  o Colleges are encouraged to report Fall term data as soon as possible.

• Starting with the 2023-24 academic year there are no longer term deadline dates by which applications must be submitted each term
  ▪ However, applications must be received by ISAC in time for eligibility to be determined for the term
  ▪ The applicant will need to notify the college about their eligibility no later than the last scheduled day of classes for the first term for which benefits will be requested
ING Grant Benefit Eligibility

Just a reminder...

Prorating ING Grant benefits in a term is only completed if:

- The student will not have completed one full year of service in the Illinois National Guard after the semester has started, or
- If the student’s active status with the Guard ends during a term.

To determine the benefit amount, determine the cost per day for the term:

- Calculation: Total tuition cost divided by total instructional days = cost per day \times \text{days of eligibility} = \text{total proration}.

The only time benefits would be prorated is if there is a date in the “Eligible Until” or “Eligible On or After” fields on the Student Detail: Eligibility screen in the ING system within GAP.
Illinois Veteran Grant

• Schools may submit benefit usage data for the spring term

• The date by which the spring term benefit usage data must be submitted will be announced once it has been determined

• Fall term benefit usage data can still be submitted even though to be considered timely was Friday, December 29, 2023
Grant Programs for Dependents of Police/Fire/Correctional Officers (PFC)

- Certification of Enrollment for Payment rosters for the fall term have been e-mailed to financial aid directors, initiating the payment process.

- Even though the deadline date has passed to return the rosters for the Fall term to ISAC, colleges that have not done so are encouraged to complete and submit the roster as soon as possible.
  - Deadline date was Thursday, November 30, 2023

- Application remains available for students to download and complete

- Remaining application deadline dates for the award year are:
  - March 1, 2024 -- second semester (2nd/3rd Quarter) and summer consideration
  - June 15, 2024 -- only summer term consideration

- Applicants must reapply each year

- Qualified applicants will be sent a Notice of Eligibility from ISAC
  - If application is incomplete, a Notice of Incomplete Application will be sent to the applicant
Post-Master of Social Work School Social Work Professional Educator License Scholarship Program (SWSP)

• Schools may submit claims for the spring term.

• Spring term priority claim deadline date will be announced once it has been determined.

• Fall claims are still being accepted even though the deadline date was Friday, December 29, 2023.
  o Any first-term claims made after the deadline date will be considered late and will only be paid if funding is available after paying timely claims.
Displaced Energy Worker Dependent Transition Scholarship

• Certification of Enrollment for Payment rosters for the fall term have been e-mailed to financial aid directors, initiating the payment process.

• Even though the deadline date has passed to return the rosters for the Fall term to ISAC, colleges that have not done so are encouraged to complete and submit the roster as soon as possible.
  o Deadline date was Thursday, November 30, 2023.

• The online application remains available in the ISAC Student Portal.

• Remaining application deadline dates for the award year are:
  o March 1, 2024 -- second semester (2nd/3rd Quarter) and summer consideration
  o June 15, 2024 -- only summer term consideration

• Colleges are encouraged to promote availability and information about this program within their communities.
Community Behavioral Health Care Professional Loan Repayment Program

• Program administration for 2023-24 has taken place in GAP Access.

• Certification of applicants’ employment status at community mental health facilities must be verified as part of program eligibility.

• Disbursements of funds for qualified applicants has begun; notification of eligibility to recipients is underway.
2024-25 Award Year
Fiscal Year (FY) 2025
2024-25 MAP Start-Up Formula

- ISAC Commissioners approved the 2024-25 MAP Start-Up formula in September
  - It is the same as the 2023-24 Recompute Formula, using
    - 2021-22 reported tuition and fees
    - 2021-22 Pell Grant Payment Schedule
    - a $5,200 living allowance, and
    - an $8,400 maximum award
  - Replaces the Expected Family Contribution (EFC) with the Student Aid Index (SAI)
2024-25 Alternative Application

- 2024-25 Alternative Application for Illinois Financial Aid is now available.
- Changes have been made to the application to be consistent with the 2024-25 FAFSA to collect all data elements required to calculate an SAI.
- The application will continue to be available in English and Spanish.
  - Help text will also be available in Spanish.
- A 2024-25 Operational Guide for Alternative Application Processing is available to assist schools with issues such as:
  - Resolving MAP eligibility questions
  - Dealing with conflicting information
  - Correcting data
  - Managing Alternative Application student records in GAP.
2024-25 MAP Award Notification Language

- Other than award year reference, there are no changes to the required MAP award notification language for 2024-25

- An updated version of the language has been posted in the MAP section of the FAA area at isac.org


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2024-25 School-Issued Award Notification Language

All schools are required to announce MAP Grant awards to all eligible students enrolled at their institutions, including students who are only eligible for a second semester/second and third quarter MAP award. Schools are required to clearly identify the awards on the award notification as: State of IL MAP Grant (Est).

Schools are also required to include the following information with the award notification:

- By applying for financial aid and agreeing to share that information with the Illinois Student Assistance Commission (ISAC) you have been considered for the State of Illinois (IL) Monetary Award Program (MAP) Grant. All MAP-approved institutions are required by the State of Illinois to announce MAP Grant awards to students who are enrolled or intending to enroll at their institution. An award amount is included in your financial aid package if you have met the eligibility criteria.

- The MAP Grant award amount is an estimate made by the financial aid office and is identified as a "State of IL MAP Grant (Est)". Please be aware that the number of available MAP Grants is limited by funding levels approved by the Illinois General Assembly and the Governor, and reductions to estimated or actual MAP Grants are possible.

- There are also limitations to how long you can continue to receive a MAP Grant. Usage is tracked by the number of credit hours for which you’ve received MAP benefits and is referred to as MAP Paid Credit Hours (MPCHs). The maximum number of MPCHs that can be received is 135, which is equivalent to approximately four and a half years of full-time enrollment. For your reference, and to learn more about MPCH limitations, you may access a record of your MPCHs, as well as other student resources, through the ISAC Student Portal at [studentportal.isac.org](http://studentportal.isac.org).

- Eligibility for the need-based MAP Grant award may indicate that you are eligible for assistance with expenses such as food, housing, or child care for dependent children. If you have dependent care expenses, ask the financial aid office about the federal dependent care allowance. For eligibility and application information about the Supplemental Nutrition Assistance Program (SNAP) and the Child Care Assistance Program, contact the Illinois Department of Human Services at 800-843-6154 or [www.dhs.state.il.us](http://www.dhs.state.il.us). Contact the Illinois Hunger Coalition Hunger Hotline at 800-359-2163 or [www.ilhunger.org](http://www.ilhunger.org).
The final file layout for 2024-25 MAP processing has been posted to the Electronic Tools section of the E-Library.

For 2024-25, these data elements are no longer included on the file:
- Student Social Security number (SSN)
- Student Last Name (previously an optional field)
- Original SSN
- Name ID

These Personally Identifiable Information (PII) data elements were removed to protect student identity when transmitting files between ISAC and colleges.

The student’s Person Universally Unique Identifier (UUID) that is assigned to the student by the Department of Education (ED) by the FAFSA Processing System (FPS) will replace the SSN on the file:
- The Person UUID field is 36 characters in length, and the total number of characters being removed is also 36, so the length of the file will not change.
- The Person UUID will stay the same for the student across FAFSA cycles.
- ISAC will generate and a Person UUID for Alternative Application applicants.
NES Program

• Application period will be **March 1 through April 30, 2024**
  o An application must be completed and submitted each year to be considered for an award, regardless of whether the student may have received previous awards
  o The NES Application/Grant Agreement/Promissory Note must also be submitted to ISAC on or before April 30, 2024
  o Applicant must submit a 2024-25 FAFSA or Alternative Application and have a valid Student Aid Index (SAI) calculated
ISAC Teacher Programs

• 2024-25 Minority Teachers of Illinois (MTI) Scholarship Program application is available in the ISAC Student Portal
  o The priority consideration application date is March 31, 2024
  o MTI eligibility relies on confirmation of a valid ISIR
  o The delay of receiving 2024-25 ISIRs will have an impact on when ISAC will begin the process of certification for 2024-25 applicants

• 2024-25 Illinois Special Education Teacher Tuition Waiver (SETTW) program application is available in the ISAC Student Portal
  o The priority consideration application date is March 1, 2024
Sign-Up for E-messaging

Financial Aid Administrators (FAAs) e-Messaging

Please fill in the required details and select the Email List(s) you would like to subscribe by marking the boxes below.

* indicates required field

- Email
- First Name

• Subscription groups for specific programs are available
Federal Updates
ED Announces ISIR Delivery Delayed Until "First Half of March"

2024-25 FAFSA Updates

• 2024-25 FAFSA Soft Launch Details & Timelines – January 2, 2024
  o fsapartners.ed.gov/knowledge-center/topics/fafsa-simplification-information/2024-25-fafsa-updates#mostcurrentupdate

• 2024-25 FAFSA Issue Alerts
  o fsapartners.ed.gov/knowledge-center/topics/fafsa-simplification-information/2024-25-fafsa-issue-alerts

• Account Creation for Individuals without a Social Security Number Beginning with the 2024-25 FAFSA Processing Cycle – December 27, 2023
2024-25 FAFSA Updates

• How to Get an FSA ID for Individuals Without a Social Security Number – PDF guide
  o nasfaa.org/uploads/documents/FSA_ID_without_SSN.pdf

• FSA Partner Connect – New Features in FSA Partner Connect Implemented

• Updated SAIG Enrollment Agreement Available – Required Steps to Receive 2024-25 ISIRs
FSA Resources

Federal Student Aid

Quick Links
- 2024-25 FAFSA Roadmap
- FAFSA Dear Colleague Letters and Electronic Announcements
- FAFSA Simplification Information

Webinars
- Better FAFSA Better Future Webinar Series – List of Topics
To access recorded webinars, log in to the FSA Training Center and select FAFSA Simplification.

Resources
- 2024-25 FAFSA form videos on the FSA YouTube Channel
- Outreach resources and references for use in messaging to students and families

FAQs
- FAFSA Simplification

Have Questions?
To submit a question about the 2024-25 FAFSA launch, complete the Customer Support form in the FSA Partner Connect Help Center and select “2024-25 FAFSA” as the topic.

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fsapartners.ed.gov/knowledge-center/topics/afafa-simplification-information/2024-25-fafsa-updates

2024–25 FAFSA Updates
The 2024-25 Free Application for Federal Student Aid (FAFSA™) form will be available for students to submit by Dec. 31, 2023. Stakeholders should bookmark this page for regular status updates related to the 2024-25 FAFSA launch.
The Department has provided and encourages partners to use these key resources of up-to-date digital and social media content to use and share with students and parents.

FSA Resources


FSA Simplification Questions and Answers

Other than statutory and regulatory requirements included in the document, the contents of this guidance do not have the force and effect of law and are not meant to bind the public. This guidance is intended only to provide clarity to the public regarding existing requirements under the law or agency policies.

Questions on this topic are divided into the following categories:

- Student Aid Index (SAI)
- Awarding Other Financial Assistance (OFA)
- Pell Grant Calculation (PEL)

You may refer additional questions to the Department using the Contact Customer Support form in FSA’s Partner Connect Help Center. To submit a question, please enter your name, email address, topic, and question. When submitting a question related to DCL GEN-23-11, please select the topic “FSA Ask-A-FED/Policy.”

**Student Aid Index (SAI)**

**SAI-Q1:** Can an institution adjust the SAI of an applicant to below –1500 using professional judgment?

**SAI-A1:** No. An institution may use professional judgment to adjust FAFSA data elements, but the Department’s Federal Processing System (FPS) will never assign an SAI of less than –1500. [Guidance Issued 09/04/2023]

**SAI-Q2:** Certain income items have been excluded from the FAFSA form. Can institutions add those items back in by professional judgment?

**SAI-A2:** Institutions have broad flexibility in exercising professional judgment (PJ). However, institutions may not request additional information or require additional forms beyond the FAFSA form unless the Department or the school selects the student for verification, or the student has requested either a review of their dependency status or special circumstances adjustment. [Guidance issued 08/04/2023]

**SAI-Q3:** Now that the number of family members in college is not considered in the need analysis, may financial aid administrators (FAAs) use their PJ authority to account for the cost of other family members who are enrolled in college?

**SAI-A3:** Yes, the law permits FAAs to exercise PJ to adjust the elements in the cost of attendance or the values of data used on the FAFSA form to calculate the SAI (e.g., AGI, taxes paid) when special circumstances exist. The Simplification Act revised the HEA to include any family members enrolled in postsecondary education in the list of circumstances that an FAA might consider when deciding whether to use PJ. FAAs are also reminded to indicate they are using their PJ authority by setting the FAA Adjustment flag in the FAFSA Partner Portal (formerly FAA Access) or via Electronic Data Exchange (EDE) if the values of data used on the FAFSA form are
2023 Virtual FSA Training Conference

• On-Demand Access Available Until March 2024

• If you were unable to attend a session or would like to review a session, the opportunity to continue learning is available

• December 5, Electronic Announcement
FSA Wednesday Webinar Series

All sessions are scheduled for 12-1:30 p.m.

- EDExpress: Your Solution for Accessing FTI – February 28
- Federal Update – April 10

FSA Webinars

- Live Internet Webinars-Better FAFSA Better Future Webinar Series, January – February 2024
FSA Webinar

• Better FAFSA Better Future Q&A (Session 2) – February 22 at 12 p.m.

• Link to webinar: www.nasfaa.org/Webinars_Live_and_On_Demand

NASFAA Webinars

• Deep Dive Into the Student Aid Index (SAI) – February 21 at 1 p.m.
• Graduate and Professional Community Update – March 13 at 1 p.m.

• Link to webinars: nasfaa.org/Webinars_Live_and_On_Demand
NASFAA Webinars

If you missed these webinars...

• Verification: 2024-25 (Extended Edition) – December 12
• Policy Update & Final FAFSA Countdown – December 13
• FAFSA Update: 2024-25 – January 24
• Prison Education Program: Completing the Paper 2024-25 FAFSA with Students Who Are Incarcerated Workshop – January 31

• Link to webinars -- nasfaa.org/Webinars_Live_and_On_Demand
2024 ILASFAA Conference

• Great Scott! Registration is now available!

• 2024 ILASFAA Conference will be March 4-6, 2024, at the DoubleTree by Hilton hotel in Bloomington, IL.

• ilasfaa.org/2024_ilasfaa_annual_conference.php

• Early bird registration has been extended to February 9

• Buckle Up ILASFAA! This year’s theme is Back to the Future, Pre-Pandemic vs. Post-Pandemic
ISAC’s Webinars for FAAs

**Monthly Operational Update & Program News**
- These webinars will provide operational updates about ISAC programs along with any federal or state updates and announcements
  - Last Wednesday of the month at 2 p.m.
    - February 28
    - March 27
    - April 24

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**Tuesday Training - Policies & Procedures**
- These webinars focus on policies and procedures for ISAC programs and processes
  - Second Tuesday of the month at 10 a.m.
    - February 13 – GAP Access
    - March 12 – TBD
    - April 9 - TBD

To participate in these webinars, visit the Partner Training page in the e-Library on the day of the training for the webinar link and presentation materials

Link to the Partner Training page: [isac.org/e-library/partner-training/index.html](http://isac.org/e-library/partner-training/index.html)
ISAC Policies & Procedures Webinars

• You can find the PowerPoint presentations from the webinars in the e-library at: isac.org/e-library/partner-training/index.html

  o January 17 – Nursing Education Scholarships Program
  o January 9 – Alternative Application for Illinois Financial Aid
  o December 12 – Minority Teachers of Illinois (MTI) Scholarship Program
  o October 10 – Monetary Award Program (MAP)
ISAC’s Holiday Schedule

• ISAC staff will be unavailable for these holidays:
  - Monday, February 12, 2024 – Lincoln's Birthday
  - Monday, February 19, 2024 – Presidents' Day

• Staff will be available the first business day immediately following each holiday.

• All systems for ISAC-administered programs within the GAP Access portal will be available during regularly scheduled hours.

• Results for payment requests submitted from 5 p.m. (CT) the business day prior to the holiday through 5 p.m. (CT) the business day following the holiday will be available via the appropriate program's system on the morning of the second business day after the holiday.
Questions/Comments

Thank you for attending today!
ISAC Contact Information

School Services
866-247-2172
isac.schoolservices@illinois.gov

ISAC Call Center – Student Services
800-899-4722
isac.studentservices@illinois.gov

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