ISAC Update & An Overview of ISAC’s Military Programs

February 28, 2018
Agenda

- ISAC Update
- Illinois National Guard Grant
  - Program information
  - Application and Benefit Request Process
- Illinois Veteran Grant
  - Program information
  - Application Process
  - Benefit Request Process in GAP Access
- Combining Benefits
- Questions/Comments
2017-18 (FY18)
2017-18 MAP Suspense

- In December 2016, ISAC suspended 2017-18 MAP grants for all students whose initial FAFSA® was received by CPS on or after December 22, 2016.
- In February 2017, after additional analysis, students whose initial FAFSA® receipt dates were December 22, 2016 through and including January 15, 2017 were released from suspended status.
- In December 2017, after the first term claim deadline passed, additional records were suspense status for students whose FAFSA® receipt dates were January 16, 2017 through and including February 14, 2017.
- Currently, all MAP grants for eligible students with initial FAFSA® receipt dates on or after February 15, 2017, remain in suspense status.
# 2017-18 MAP Suspense

## 2017-18 MONETARY AWARD PROGRAM (MAP) APPLICANT AWARD ANNOUNCEMENT STATUS CHART

<table>
<thead>
<tr>
<th>Type of Applicant</th>
<th>Initial FAFSA® Receipt Date</th>
<th>Award Announcement</th>
<th>Eligibility/Late Codes*</th>
<th>Suspended</th>
</tr>
</thead>
<tbody>
<tr>
<td>All applicants [includes first-time applicants (did not apply for a MAP grant the previous school year) and continuing applicants (applied for a MAP grant the previous school year)]</td>
<td>October 1, 2016 through December 21, 2016</td>
<td>Full Year</td>
<td>N/A</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>December 22, 2016 through January 15, 2017</td>
<td>Full Year</td>
<td>(blank)</td>
<td>Released As of February 6, 2017</td>
</tr>
<tr>
<td></td>
<td>January 16, 2017 through February 14, 2017</td>
<td>Full Year</td>
<td>(blank)</td>
<td>Released As of December 19, 2017</td>
</tr>
<tr>
<td></td>
<td>February 15, 2017 and after</td>
<td>Suspended</td>
<td>S</td>
<td>Yes</td>
</tr>
</tbody>
</table>

* Eligibility/Late Codes:

S (Suspense) – indicates students with suspended MAP awards who are not eligible for payment for any terms.

A (Suspense appeal approved) – indicates an appeal has been approved and the student is eligible for payment.

For students whose suspense status is cleared due to a limited release of suspense (when applicable), the Eligibility/Late Code field will be blank.
ISAC is currently accepting 2017-18 second term (Spring 2018) payment claims, as well as claims for first term (Fall 2017) records that were released from suspended status.

Schools may also make adjustments/corrections to first term (Fall 2017) claims.

Initial MAP claims for the second term must be submitted to ISAC no later than 7 p.m. (CT) on Friday, March 9, 2018 in order to be considered timely.

Be sure to review the Payment Results/Exceptions report that is generated by ISAC in the Reports section of GAP Access the day after submitting payment requests to confirm that all requests processed as expected.
2018-19 (FY19)
2018-19 MAP

- 2018-19 start-up activities were implemented in GAP Access in October 23, 2017
  - Based on the 2018-19 start-up formula, the maximum annual award amount for the MAP grant is being reduced by 2%, which makes the effective maximum $4,869

- Suspension of 2018-19 MAP Award Announcements begins February 28, 2018
  - Applicants whose initial 2018-19 FAFSA® is received by CPS on or after Wednesday, February 28, 2018 will be in suspended status
  - Beginning March 1, MAP records in suspense status will be reflected in GAP Access with a MAP Suspend Code of “S”
    - S = New application received after the suspense date will not be considered for an award this year in the MAP system and in the MAP Eligibility File Extraction.
    - The MAP system contains filters that will allow you to identify student records and create a report of those records placed in suspense status.
## 2018-19 MAP Suspense

### 2018-19 MONETARY AWARD PROGRAM (MAP) APPLICANT AWARD ANNOUNCEMENT STATUS CHART

<table>
<thead>
<tr>
<th>Type of Applicant</th>
<th>Initial FAFSA® Receipt Date</th>
<th>Award Announcement</th>
<th>Suspended</th>
</tr>
</thead>
<tbody>
<tr>
<td>All applicants [includes first-time applicants (did not apply for a MAP grant the previous school year) and continuing applicants (applied for a MAP grant the previous school year)]</td>
<td>October 1, 2017 through February 27, 2018</td>
<td>Full Year</td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>February 28, 2018 and after</td>
<td>Suspended</td>
<td>Yes</td>
</tr>
</tbody>
</table>
Application Reminders …

- March 1, 2018 is the application deadline date for:
  - 2017-18 Illinois National Guard (ING) Grant spring term
  - 2017-18 Grant Programs for Dependents of Police/Fire/Correctional Officers spring term

- March 1, 2018 is the priority consideration application date for:
  - 2018-19 Minority Teachers of Illinois (MTI) Scholarship Program
  - 2018-19 Special Education Teacher Tuition Waiver (SETTW) Program
ISAC FAA Training Opportunities

- Financial Aid 101 Workshops
  - March 13, 2018 at ISAC’s Deerfield Office
  - March 20, 2018 at ISAC’s Springfield Office

- Financial Aid 201 Workshops
  - March 14, 2018 at ISAC’s Deerfield Office
  - March 21, 2018 at ISAC’s Springfield Office

- To register, send an email to: Kimberly.Eck@illinois.gov, indicating which date(s) you would like to attend

- Next Monthly Webinar:
  - Wednesday, March 28, 2 p.m.
    - ISAC Update and An Overview of ISAC’s Teacher Programs
ISAC’s College Access and Outreach Webinars

- Offering a series of webinars for Illinois counselors, mentors, and community partners on the following topics:
  - FAFSA® Follow-Up
  - Working with Special Populations
  - Making an Informed College Decision

- See the February 8, 2018 e-message to Counselors in the e-Library at isac.org for dates and registration information

- Questions may be directed to Sara Espinosa at sara.espinosa@illinois.gov.
ILASFAA 2018 Annual Conference

- April 16-18, 2018 at the Bloomington-Normal Marriott Hotel & Conference Center
- Registration is now open at ilasfaa.org

### Registration

**Early bird conference rates (registration completed on or before March 25)**
Includes 2018-19 ILASFAA membership

- Conference attendees (voting, non-voting, emeritus, retired and honorary)
  - Full conference registration: $325
  - One day registration [Tuesday, April 17]: $235
  - Half day registration [Monday, April 16 or Wednesday, April 18]: $165

**Regular conference rates (registration completed on or after March 26)**
Includes 2018-19 ILASFAA membership

- Conference attendees (voting, non-voting, emeritus, retired and honorary)
  - Full conference registration: $375
  - One day registration [Tuesday, April 17]: $295
  - Half day registration [Monday, April 16 or Wednesday, April 18]: $215
An Overview of ISAC’s Military Programs
ISAC’s Military Programs

- Illinois National Guard (ING) Grant Program and Illinois Veteran Grant (IVG) Program
  - Entitlement programs
    - Awarded to all eligible applicants regardless of funding level
  - Specified by Illinois statute
    - Chapter 110, Higher Education Student Assistance Act
    - Assistance to be granted as long as federal government provides educational benefits to veterans
  - Available at all four-year public universities and public community colleges
ING Grant and IVG Eligibility Units

- Students receive 120 units of eligibility*
  - Equivalent to four academic years of full-time enrollment
  - Units are based on the enrolled hours for a term:

<table>
<thead>
<tr>
<th># of Hours</th>
<th>Semester School</th>
<th>Quarter School</th>
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</thead>
<tbody>
<tr>
<td>12 or more</td>
<td>12 units</td>
<td>8 units</td>
</tr>
<tr>
<td>9 – 11.99</td>
<td>9 units</td>
<td>6 units</td>
</tr>
<tr>
<td>6 – 8.99</td>
<td>6 units</td>
<td>4 units</td>
</tr>
<tr>
<td>3 – 5.99</td>
<td>3 units</td>
<td>2 units</td>
</tr>
<tr>
<td>0 – 2.99</td>
<td>1 unit</td>
<td>1 unit</td>
</tr>
</tbody>
</table>

* Members of the Illinois National Guard who have served at least 10 years in the Guard may be eligible to receive up to 180 units (6 years) of eligibility for the ING Grant.
ING Grant Benefits

- No minimum enrollment requirement
- Academic year begins with fall term
- Pays “tuition and certain fees”
  - Fees specifically included in statute:
    - Registration
    - Graduation
    - General Activity
    - Matriculation
      - Typically charged only to new students when they have been both admitted and enrolled
    - Term
  - Students are not responsible for out-of-district or out-of-state tuition charges
ING Grant Benefits

- A student who withdraws after a school’s refund date can receive the grant for costs incurred up to the term award.

- If a recipient ceases to be an active member of the Guard during a term, benefits cease and the student is responsible for costs attributed to the remainder of the term.

- If a recipient becomes eligible during a term, benefits will be prorated for the remainder of the term
  - Proration calculation: total tuition cost divided by total instructional days = cost per day x days of eligibility = total proration
ING Grant Eligibility

- Must have served at least one year with the Illinois National Guard
- Must be in active status
- Available to any enlisted member or officer
- Must maintain an acceptable grade point average
  - As determined by the institution
Applying for ING Grant

- Online application process at isac.org
  - Application deadlines dates:
    - October 1 — first term
    - March 1 — second semester, second and/or third quarter
    - June 15 — summer term
  - Students will receive a confirmation page upon completing the application
  - Student must re-apply each year
  - Application process involves certification from the Illinois Department of Military Affairs
  - Qualified applicants receive a notice of eligibility from ISAC by mail
Illinois National Guard (ING) Grant

Welcome to the online application process for the Illinois National Guard (ING) Grant.

Important information regarding this program including the eligibility requirements, may be accessed by selecting from among the options that appear in the menu at the right margin of the Application Certification Statement page. Be sure you read and understand this information prior to submitting an application.

Launching the ING application below will open the Student Portal, where you may create a profile or continue as a guest to complete your application. If you create a personal profile, the system will automatically use that information to fill in part of your application, and then process it after you complete the rest.

Create a profile now and you’ll be ready when we expand the Student Portal. In the future, we’ll begin growing the portal to give you access to college resources unique to you, as well as the ability to apply for ISAC grants and scholarships, and keep track of the status and usage of your ISAC programs.

Launch the Illinois National Guard Grant application
Illinois National Guard (ING) Grant Application

Illinois National Guard member? You're in the right place to apply for a grant that pays tuition and fees at Illinois 2- and 4-year public colleges.

First time here and want to learn more? Click to find out about the ING Grant Program.

Remember to file an application each academic year before the term deadline dates.

Please note the ING Grant application cannot be completed and submitted through your mobile or tablet device. From a Wi-Fi-enabled desktop or laptop, visit the Student Portal of isac.org to complete the application.

I certify, under the penalties of perjury as provided by law, that all information that I will be submitting on this application is true and correct and that I meet the eligibility requirements itemized within the Eligibility Requirements section of this application. I certify that I do not owe a refund on a federal or state grant. I certify that I am not in default on any educational loan or, if in default, have reinstated my eligibility for ISAC administered programs in accordance with ISAC Rules. I certify that I am in compliance with federal Selective Service registration requirements. I will read all sections of this application before submitting it. Further, I give my consent to the Department of Military Affairs Illinois (DMAIL), federal Selective Service and the college I attend to release information to ISAC concerning my eligibility for the Illinois National Guard (ING) Grant Program. I understand that, if I fail to complete my service obligation, I may be required to repay to the Department of Military Affairs Illinois (DMAIL) some or all of the funds that I have received through the Illinois National Guard (ING) Grant Program.
ING Grant Award Notification

- Qualified student applicants receive a Notice of Eligibility from ISAC
  - Ineligible applicants also receive written notification
- Schools receive eligibility information in the ING Grant system in GAP Access
  - When a student submits an ING Grant application to ISAC, a record is added to the school’s database in the ING system
    - Only the school listed on the student application receives the information
  - Data will be added whenever there is a new or updated eligible record for the school
  - It is recommended that schools check GAP Access at least once a week for new data that may have been posted for the award year
  - Can use online data to verify eligibility rather than requiring the student’s Notice of Eligibility
Accessing the ING Grant System

- ISAC Gift Assistance Programs (GAP) is the portal through which the Illinois National Guard Grant program is administered
- A secure authentication process is required to access the ING Grant system via GAP Access
- Each school's GAP Access Primary Administrator is responsible for authorizing GAP Access users
  - Refer to the GAP Access User Guide for general questions, user name and password maintenance, and technical information about GAP Access
Accessing the ING Grant System

- To access the ING Grant system:
  - Log in to the GAP Access system and select the ING tab at the top of the screen
  - The GAP Access system is accessible at [https://isacportal.isac.org/](https://isacportal.isac.org/)
  - Select the academic year

- The system is available each day from 7 a.m. to 10 p.m. (CT)
- To access functions within the ING Grant system, select the appropriate tab based on sorting and viewing needs and preferences
ISAC Gift Assistance Programs (GAP) Access

Assigning an Administrator
The links to each chapter of the GAP Access User Guide below provide step-by-step instructions for activating accounts for administrators and users of the GAP Access portal. ISAC will rely on an administrator (contact person) at each institution to authorize users. The GAP Access Administrator will ultimately be responsible for monitoring passwords, staff access, and security for a variety of ISAC programs. The initial request for institutional access should be made by the Financial Aid Director or High School Principal.

Ultimately, one entry point, user name and password will be used to gain access to all programs to which a user has been granted access by their school's administrator. As additional ISAC gift assistance programs are added to the GAP Access portal, the administrator must access the User Maintenance area and update the program access and level for each user.

GAP Access User Guides
User Guides for all GAP Access functionality are below. General questions, user name and password maintenance, and technical information about GAP Access are answered in the Activating and Authentication User Guides.

- Activating Your GAP Access Primary Administrator Account
- Activating Other GAP Access Administrators
- Activating GAP Access User Accounts
- GAP Access 2-Step Authentication Instructions
Functionality Available via GAP Access

Monetary Award Program (MAP)

All MAP electronic processing and management of information by colleges takes place through the GAP Access portal, including access to student eligibility data and submission of requests for payment. Resources include PDF versions of the PowerPoint presentations used during webinars discussing the various MAP processing functions, located on the Partner Training page, and the MAP User Guide, accessible through the MAP Electronic Processing page.

MAP Advising Data

The MAP Advising Data option of GAP Access provides a streamlined and standardized means of reporting descriptions of advising and supplemental programs that are available at college campuses. The User Guide for reporting MAP Advising data is available.

State Scholar Program (SSP)

One option that high schools can use for submission of the sixth semester processing is to submit individual records via the GAP Access portal. Refer to the Required Sixth Semester Data page for a list of the required data and the user guide that includes instructions.

Illinois National Guard Grant (ING) Program

Effective with the 2015-16 academic year, ING Grant program processing is now and will be done through the GAP Access portal. Refer to the ING Grant User Guide and the user guide that includes instructions.

Gift Assistance Programs Budget Entry (MAP, IVG & ING)

Budget data for MAP and the Illinois Veteran Grant (IVG) and Illinois National Guard Grant (ING) are available on the GAP Access portal. The “School: Budget” area of GAP Access is used to create and submit budget requests for eligible programs. Refer to the MAP User Guide or the GAP Access User Guide for details regarding budgeting and processing.

ING Grant Electronic Processing

Overview

Effective with the 2015-16 academic year, Illinois National Guard (ING) Grant processing will take place through ISAC’s Gift Assistance Program (GAP) Access portal, replacing the processing that had previously been done via the My Zone system. ING Grant processing is the latest ISAC Gift Assistance program to be added to GAP Access portal, the Internet application that allows schools to electronically process and manage information for the ING Grant.

When a student submits an ING Grant Application to ISAC, a record is added to the student’s database in the ING system, which can be viewed by the school on the ING Student List Eligibility: View which displays the same format as is used in the MAP program. Colleges can then create and submit benefit requests for eligible applicants in the same manner as MAP claims. Refer to the ING Grant User Guide for details regarding student eligibility and benefit usage processing.

Access ING Grant System

Due to the confidential nature of the student-specific data involved, a secure authentication process is required before access to the ING Grant system can be granted. ISAC will rely on a contact person, or Administrator, at each institution to authorize users at his/her school. Refer to the GAP Access User Guide for general questions, user name and password maintenance, and technical information about GAP Access. Contact a School Services Representative with questions that are not addressed in the Guide.
Hours of Operation

The ING Grant system is available each day between 7 a.m. and 10 p.m. (CT).

ING Grant User Guide

The ING Grant User Guide is broken down into smaller PDF chapters by function, which can be viewed online, printed or saved to your computer for future reference. The user guide provides detailed information about ING Grant functions and processing routines.

- Student Eligibility
- Benefit Usage Processing

ING Grant File Specifications

File specifications pertinent to colleges utilizing the file extraction feature of the ING Grant system, or sending ING Grant term benefits used to ISAC via File Transfer Protocol (FTP) are available here and on the Electronic Tools page. The file extraction feature is available with the release of the Benefit Usage functionality beginning February 29, 2016. The availability of the FTP functionality will be announced on the ING Grant Program News page.

Helpful Hints

- The ING system via GAP Access works best using Internet Explorer 8.0 or higher.
- Adjust the screen resolution if needed.
- For optimum printing of screens, set the printing option to landscape.
- Enter a date range to reduce the processing time of an extraction file. Entering a date range means fewer records are included, thus reducing the amount of time it will take to process the file; and
- Schedule reports to run when ING is not needed for other functions (for example at the end of
## ING 2015-2016: Student List Eligibility: View

Welcome to the Internet application for processing the Illinois National Guard (ING) Program.

### Select School and ING Code

![Select School and ING Code](image)

### ING 2015-2016: Student List Eligibility: View

Select School and ING Code

<table>
<thead>
<tr>
<th>#</th>
<th>Benefits</th>
<th>Sel</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>Date of Birth</th>
<th>ISAC Dftt</th>
<th>ING Units Used</th>
<th>Application Receipt Date</th>
<th>Certified Date</th>
<th>Certified Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$</td>
<td></td>
<td>xxx-xx</td>
<td>MIRANDA</td>
<td>N</td>
<td>11/19/1994</td>
<td>N</td>
<td>12</td>
<td>06/26/2015</td>
<td>07/07/2015</td>
<td>Y</td>
</tr>
<tr>
<td>2</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>BEN</td>
<td>N</td>
<td>11/18/1989</td>
<td>N</td>
<td>30</td>
<td>06/24/2015</td>
<td>07/07/2015</td>
<td>Y</td>
</tr>
<tr>
<td>3</td>
<td>$</td>
<td></td>
<td>xxx-xx</td>
<td>MICHAEL</td>
<td>N</td>
<td>08/27/1978</td>
<td>N</td>
<td>9</td>
<td>06/23/2015</td>
<td>07/07/2015</td>
<td>N</td>
</tr>
<tr>
<td>4</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>ANGELISE</td>
<td>N</td>
<td>06/30/1995</td>
<td>N</td>
<td>0</td>
<td>06/29/2015</td>
<td>07/02/2015</td>
<td>N</td>
</tr>
<tr>
<td>5</td>
<td>$</td>
<td></td>
<td>xxx-xx</td>
<td>TIMOTHY</td>
<td>N</td>
<td>11/24/1989</td>
<td>N</td>
<td>18</td>
<td>07/02/2015</td>
<td>07/07/2015</td>
<td>Y</td>
</tr>
<tr>
<td>6</td>
<td>$</td>
<td></td>
<td>xxx-x</td>
<td>STEPHEN</td>
<td>N</td>
<td>04/27/1987</td>
<td>N</td>
<td>66</td>
<td>06/30/2015</td>
<td>07/07/2015</td>
<td>N</td>
</tr>
</tbody>
</table>
Student Detail: Eligibility Screen

ING 2016-2017: Student Detail: Eligibility

**Person Details**

Current SSN: 000-00-0000

<table>
<thead>
<tr>
<th>Term</th>
<th>ING Code</th>
<th>Past Deadline</th>
<th>Term Benefits</th>
<th>Benefits</th>
<th>Request Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0</td>
<td>L</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>0</td>
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<tr>
<td>3</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Details**

- Branch: Army
- Base: 
- Certified Eligible: Y
- Eligible Until: 02/12/2017
- Eligible On or After: 02/12/2017
- ING Units Used: 0
- ISAC Default: N
- Eligibility As Of Date: 01/26/2017
Here is a closer look at the Student Detail: Eligibility screen, including the student information section, the Details section, and the School Certification Data section.

<table>
<thead>
<tr>
<th>Details</th>
<th>Description of Eligibility Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Branch</td>
<td>Y</td>
</tr>
<tr>
<td>Army</td>
<td>N</td>
</tr>
<tr>
<td>Base</td>
<td>Blank</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Details</th>
<th>Value</th>
<th>Description of Eligibility Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certified Eligible</td>
<td>Eligible Until</td>
<td>Date eligibility ends if restricted</td>
</tr>
<tr>
<td>Eligible Until</td>
<td>Blank = No applicable restriction</td>
<td></td>
</tr>
<tr>
<td>Eligible On or After</td>
<td>Date eligibility begins if restricted</td>
<td></td>
</tr>
<tr>
<td>10 Year</td>
<td>Blank = No applicable restriction</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Value</th>
<th>Description of 10-Year Member Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>10-Year Member</td>
</tr>
<tr>
<td>Blank</td>
<td>Less Than 10-Year Member</td>
</tr>
</tbody>
</table>
# Student Detail: Eligibility Screen

<table>
<thead>
<tr>
<th>Code</th>
<th>Definition of Default Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Y</td>
<td>Student is currently in default on an ISAC student loan.</td>
</tr>
<tr>
<td>N</td>
<td>Student is not currently in default on an ISAC student loan.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Eligibility As of Date</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Most recent date eligibility was determined</td>
</tr>
<tr>
<td></td>
<td>Blank = Eligibility not yet determined</td>
</tr>
</tbody>
</table>

- ING Units Used: 12
- ISAC Default: N
- Eligibility As Of Date: 06/26/2015

January 2017
ING Grant Benefit Request Process

- The required benefit request process for the ING Grant is completed using GAP Access.
- Even when ISAC does not receive appropriation to reimburse schools, the benefit request process must still take place so that benefit usage can be tracked and accurately assessed to students' accounts.
- Schools must report enrollment hours and benefit dollar amounts for initial, supplemental (adjustments), in-district and out-of-district claims.
ING Grant Benefit Request Process

- The benefit request process involves two distinct steps:
  - Creating the request, which involves identifying student records for benefit usage and indicating their enrollment hours/status
  - Submitting the request, which sends the identified records to ISAC for processing

- Generally, the process starts from the Student Benefit List: View screen, where you can begin the process of creating benefit requests in one of two ways:
  - In batches, or groups, of students together online.
  - Individually, by student
Creating Benefit Requests in Batches

<table>
<thead>
<tr>
<th>#</th>
<th>Set</th>
<th>Req</th>
<th>Sell</th>
<th>Term</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>ING Code</th>
<th>Request Code</th>
<th>Enrollment Hours</th>
<th>In Dist Tuition</th>
<th>Out of Dist Tuition</th>
<th>Eligible Fees</th>
<th>Requested Amount</th>
<th>Benefit Amount</th>
<th>Adjusted Amount</th>
<th>Units Used</th>
<th>Residual Code</th>
<th>Expanded Result</th>
<th>Result Date</th>
<th>Status</th>
<th>Invoice Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$</td>
<td></td>
<td></td>
<td>3</td>
<td></td>
<td>ADAMS</td>
<td>AMBER</td>
<td>P</td>
<td></td>
<td>12.0</td>
<td>4500.00</td>
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</table>
Creating Benefit Requests in Batches

![IN G 2015- 2016: Initial Benefit Entry](image)

<table>
<thead>
<tr>
<th>#</th>
<th>Current SSN</th>
<th>Last Name</th>
<th>First Name</th>
<th>Request</th>
<th>Enrollment Hours</th>
<th>In Dist Tuition</th>
<th>Out of Dist Tuition</th>
<th>Eligible Fees</th>
<th>Requested Amount</th>
<th>Post SSN</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>ADAMS</td>
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</tbody>
</table>
Creating Benefit Requests Individually

![Image of Benefits Request Form]

<table>
<thead>
<tr>
<th>Term</th>
<th>1-Fall</th>
<th>2-Spring</th>
<th>3-Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>ING Code</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Request</td>
<td>Benefit</td>
<td>Benefit</td>
<td>Benefit</td>
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<tr>
<td>Enrollment Hours</td>
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<tr>
<td>In District Tuition</td>
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<td>$4,250.00</td>
<td>$4,500.00</td>
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<tr>
<td>Out of District Tuition</td>
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<tr>
<td>Eligible Fee Amount</td>
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<tr>
<td>Requested Amount</td>
<td>$249.00</td>
<td>$4,400.00</td>
<td>$4,650.00</td>
</tr>
<tr>
<td>Post 9/11 GBSR</td>
<td>90</td>
<td>90</td>
<td>90</td>
</tr>
</tbody>
</table>

Save Changes  Discard Changes

PDF
Submitting Benefit Requests

After benefits are successfully submitted to ISAC, the following message with the number of records submitted will appear on the screen. The message will read:

Benifit Submitted for XXX Records
ING Benefit Processing Results

<table>
<thead>
<tr>
<th>Term</th>
<th>1-Fall</th>
<th>2-Spring</th>
<th>3-Summer</th>
</tr>
</thead>
<tbody>
<tr>
<td>ING Code</td>
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<td>Request</td>
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<tr>
<td>Enrollment Hours</td>
<td>10.0</td>
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<tr>
<td>In District Tuition</td>
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<td>Out of District Tuition</td>
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<tr>
<td>Eligible Fee Amount</td>
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<tr>
<td>Requested Amount</td>
<td>$249.00</td>
<td>$4,400.00</td>
<td>$4,650.00</td>
</tr>
<tr>
<td>Post 9/11 GI Bills</td>
<td>90</td>
<td>90</td>
<td>90</td>
</tr>
</tbody>
</table>

Activity Date: 02/05/2016, 02/18/2016, 02/05/2016
Status: P, S, Updated
Result Code: 
Expanded Result Reason:

Invoice #: N164360001
ING Code: 010
Result Code: 
Expanded Reason Code:
Benefit Amount: $249.00
Adjusted Amount: $249.00
Result Date: 02/05/2016

ING Benefit Processing Results

ING Benefit Results Report
Reports displaying the .pdf icon are ISAC-generated reports of the benefit processing results. These reports are identifiable by the user name INGInvoice in the last column of the report list. Typically, this report is made available on the next business day after your school’s benefit requests has been processed and will remain available as long as space allows. It is suggested that you save requested and ISAC-generated reports to your systems for future reference.
Reminders …

- A cumulative list of benefit request records is available for the entire fiscal year.
- New data for students eligible for benefits will be available whenever there is a new or updated eligible record for the college.
- It is recommended that colleges check GAP Access at least once a week for new student data that may have been posted for the current award year.
- The ING Grant system at GAP Access is available each day from 7 a.m. until 10 p.m. (CT).
- Students can access their eligibility information and benefit history through the ISAC Student Portal.
  - Must create an account and login to access their data.
IVG Benefits

- Covers tuition and mandatory fees
  - Students attending out-of-district community colleges receive in-district rates and are not responsible for the difference
- No minimum enrollment requirement
- Available to undergraduate and graduate students
- Academic year begins with summer term
IVG Eligibility Requirements

- Served at least one year federal active duty in the Armed Forces of the United States
  - Includes the Illinois National Guard and Reserve component of the Armed Forces
  - If less than one year, veteran may qualify if:
    - Service was in a foreign country in a time of hostilities in that country
    - Separation was for medical reasons directly connected to such service
    - Service was prior to August 11, 1967
- Separation characterized as honorable
  - If still in the Armed Forces, veteran must verify continued eligibility upon discharge
IVG Eligibility Requirements

- Student must meet one of these:
  - was a resident of Illinois at the time of entering federal active duty or within six months prior
  - was a student at an Illinois public university or community college at the time of entering federal active duty service

- AND one of these:
  - established or plans to establish Illinois residency within six months after separation from the Armed Forces
  - established Illinois residency within six months after spouse was separated from military service
Applying for IVG

- ISAC application available at isac.org
- Can be submitted anytime during academic year
- Only need to submit one time
- Applicants must also submit a copy of their Department of Defense Certificate of Release or Discharge from Active Duty (DD214 Member 4 copy) or its equivalent for all periods of active service
Illinois Veteran Grant (IVG) Program

Because this is an entitlement program, eligible recipients will receive their awards regardless of annual appropriations by the Illinois General Assembly and the Governor. Illinois public 2- and 4-year colleges are required to waive any eligible tuition and allowable fees that are not covered by state appropriations.

You may either scroll through this page, or click on any of the following links to go directly to a specific topic:

- Program Description
- IVG FAQs
- Eligibility
- Eligibility Units
- Using IVG with other Tuition/Fee Benefits

**IMPORTANT:** Included are those who are eligible for Post-9/11 GI Bill benefits at less than half-time service and choose to use those benefits.

How to Apply

How to Apply (and Obtaining the Application)

How Funds Are Disbursed

Paying For College

Applying For Financial Aid

Types Of Financial Aid

Illinois And Federal Financial Aid Programs

Work-Study Programs

Grants

Monetary Award Program (MAP)

How to Apply

The Illinois Veteran Grant (IVG) application is available online as an interactive application via the Student Portal. The online application has many benefits, including program information which is available at your fingertips, online edits which prevent errors, elimination of mailing time, and immediate confirmation that your application has been received at ISAC.

In order to ensure that your application is processed in a timely manner, be sure to carefully read the instructions, submit all required documentation (part of the interactive application process), and contact an ISAC Call Center Representative if you are uncertain about what documentation is needed.

For an equivalent copy of a DD Form 214 Member-4, contact the Illinois Department of Veterans' Affairs, P.O. Box 19432, Springfield, Illinois 62794-9432 or phone 217.782.4652, or the National Personnel Records Center.

Applications for the IVG Program can be submitted any time during the academic year for which assistance is being requested, and need to be submitted only once to establish eligibility. Fully completed applications (including all required documentation) must be received at ISAC allowing sufficient time to complete processing.
Applying for IVG

- An applicant who is a member of the Armed Forces at the time of application must submit a letter from the commanding officer indicating:
  - that the applicant is a member of the Armed Forces
  - character of service
  - applicant’s home of record at the time of enlistment
  - length of time in each period of federal active duty
  - expiration date of current enlistment

- The student will be subject to verification of continued eligibility after each period of federal active duty service.
IVG Application

- ISAC launched an online application in early October
- Accessible through the ISAC Student Portal
- Edit checks have been built into the application
  - Will present required questions based on answers provided
- Provides the ability to submit electronic copies of DD214s and any required residency documentation
  - Acceptable formats are PDF, JPEG, DOC, DOCX files
  - If an electronic copy is not available, the applicant can mail the supporting documentation to ISAC
IVG Application

- The paper application is still available at isac.org as well
  - The current version has the date of 6/17 in the footer
  - Please discard any older paper versions
COLLEGE PLANNING MADE EASY.

Planning for college can seem pretty overwhelming, but it's a lot easier with the right tools just a click away. And it's even better when those tools are free! Use the ISAC Student Portal to help you choose a college, learn about careers, find scholarships, simplify the financial aid process, learn how to budget your money, and much more. You can even connect with one of our ISACorps counselors for one-on-one help or to find a workshop in your area.

ISAC PROGRAMS

Apply for and check the status of Illinois Student Assistance Commission (ISAC) financial aid programs.
MAP
Check your Paid Credit Hours

**Illinois National Guard Grant**

**ING**
Apply here

**Illinois National Guard Grant**

**ING**
Check your status

**Illinois Veteran Grant**

**IVG**
Apply here

**Illinois Veteran Grant**

**IVG**
Status check coming soon
Illinois Veteran Grant (IVG) Program Application

Welcome to the online Illinois Veteran Grant (IVG) Program application.

Please read this important information about the program and how to make sure your application is completed correctly before it is submitted. If you have any questions, the application information will be prepopulated for you. If you need help, visit the Student Portal and click on Login.

The Illinois Veteran Grant covers tuition and mandatory fees for Illinois residents attending any public or community college.

Program Eligibility Requirements

Because you will be providing confidential information about yourself while completing this application, be sure to protect your personal data by closing the browser when you are finished. In addition, do not set a bookmark for application pages.

Subscribe for updates

Get updates about the IVG Program and other service-related information by subscribing to our Military Service Members/Veterans e-Messaging service.

START APPLICATION
Personal Information

- First Name
- Middle Initial
- Last Name
- Prior Last Name
- Date of Birth (MM/DD/YYYY)
- County if in Illinois
- Phone Number

Permanent Address

- City
- State
- ZIP Code

Social Security Number

Confirm Social Security Number

E-mail

Confirm E-mail

Service Information

Use the information from your Department of Defense Certificate of Release or Discharge from Active Duty (DD Form 214) Member-4 copy(ies) to complete information in this section. You will be given the opportunity to scan and upload the required documentation. If you are unable or prefer not to submit your documentation electronically, you may instead send it via U.S. mail to ISAC Dept. D, 1755 Lake Cook Road, Deerfield, IL 60015-5209.

Current service

Are you currently serving on federal active duty as a member of the Armed Forces of the United States?

- Yes
- No
Are you currently serving on federal active duty as a member of the Armed Forces of the United States?

O Yes  ○ No

If you answered "No" above you must submit a DD Form 214 Member-4 or equivalent Department of Defense (DOD) documentation for your most recent period of federal active duty service.

Documents

Most recent dates of federal active duty service (MM/DD/YYYY)

From: [Date] To: [Date]

Total Prior Active Service

Year(s) [Year] Month(s) [Month] Day(s) [Day]

Most recent DD Form 214 Member-4

<table>
<thead>
<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
<th>From Date (MM/DD/YYYY)</th>
<th>To Date (MM/DD/YYYY)</th>
<th>Prior Years</th>
<th>Prior Months</th>
<th>Prior Days</th>
</tr>
</thead>
</table>

Please Upload documents after selecting file. Allowed formats are (PDF, JPG, JPEG, DOC, DOCX)
# Breaks in service

If you had breaks in service you must list each period of federal active duty service and submit a DD Form 214 Member-4 or equivalent Department of Defense (DOD) documentation for each period of federal active duty service.

Please enter a valid From Date, To Date and then upload a file.

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<tr>
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<th>To:</th>
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</table>

**Total Prior Active Service**

Year(s) | Month(s) | Day(s)
-------|----------|-------

**DD Form 214 Member-4 Prior Years of Service**

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<tr>
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<th>Description</th>
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<th>From Date (MM/DD/YYYY)</th>
<th>To Date (MM/DD/YYYY)</th>
<th>Prior Years</th>
<th>Prior Months</th>
<th>Prior Days</th>
</tr>
</thead>
</table>

Please Upload documents after selecting file. Allowed formats are (PDF, JPG, JPEG, DOC, DOCX)

[Upload File]

**ADD AN ADDITIONAL PERIOD OF FEDERAL ACTIVE DUTY SERVICE**
Illinois Residency Before Federal Active Duty Service

Does your DD Form 214 Member-4 show your Home of Record as Illinois?

☐ Yes ☐ No

Were you a resident of Illinois at the time of entering federal active duty service or within 6 months prior to entering the service; or a student at an Illinois public university or community college at the time of entering federal active duty service?

☐ Yes ☐ No

If you answered "Yes" and your DD Form 214 Member-4 does not report your Home of Record or Place of Entry as Illinois you must provide proof of Illinois residency within 6 months before active duty service.

Illinois Residency Documentation

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<tr>
<th>Document Name</th>
<th>Description</th>
<th>Date Received (MM/DD/YYYY)</th>
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</thead>
</table>

Upload File
Are you currently serving on federal active duty service as a member of the Armed Forces of the United States? No

Dates of Service | DD Form 214-Member-4 | Total Prior Active Service | Date Received
07/04/1996 - 07/04/2006 | Years 10 Months 0 Days 0 | 06/22/2017

Does your DD Form 214 Member-4 show your Home of Record as Illinois? Yes
Resident of Illinois at the time of entering: Yes

Does your DD Form 214 Member-4 show your Mailing Address After Separation as Illinois? Yes
Did you establish Illinois residency within six months after separation? Yes

Have you served at least one year of federal active duty service? Yes

I certify, under the penalties of perjury as provided by law, that all information that I am submitting and the required documentation is true and correct, and that I meet the program eligibility requirements within the Program Eligibility Requirements section of this application. I certify that I do not owe a refund. I certify that I am not in default on any federal student loan or, if in default, I understand the satisfactory repayment arrangements. I certify that I am in compliance with federal Selective Service requirements. I read all sections of this application before submitting it. Further, I give my consent to the federal and state departments of Veterans Affairs, the Armed Forces of the United States, National Selective Service and the institution I attend to release information to ISAC concerning my Veteran Grant (IVG) Program.

I agree to the terms.

SUBMIT APPLICATION

Review & Submit

Personal Information
First Name: UNCLE
Middle Initial: A
Last Name: SAM

You're almost done!

Your application has not been submitted. Please review the information below for accuracy.

If no changes are needed, select the Submit Application button below to submit your request to ISAC. If changes are required, select either the “Personal Information” or “Service Information” links below. You will be returned to the page where you entered the information. If you have any questions, select the Contact ISAC link located on the bottom of the page.

Once you have selected the Submit Application button below, your application will be submitted to ISAC and you will be able to print a copy of your application. You will not be able to make any changes to your application after it has been submitted.

SUBMIT APPLICATION
Your application has been submitted!

In about 4 weeks - after processing and verification of your status - we will send a letter to you know your application status. The letter will have instructions telling you what to do. Click the button below to view your submitted application.

Click: VIEW SUBMITTED APPLICATION to retain a copy of your application.

Confidential Information

Because you have provided confidential information about yourself while completing this application, be sure to protect your personal data by closing the browser when you are done. In addition, do not set a bookmark for application pages.

Illinois Veteran Grant Program Application Successfully Submitted.

ISAC.NoReply@isac.illinois.gov

Sent: Thu 6/22/2017 2:29 PM
To: Ed, Kimberly

Congratulations. You have successfully submitted your Illinois Veteran Grant (IVG) Program application to the Illinois Student Assistance Commission (ISAC).

You can expect to receive a letter notifying you of your eligibility status in about 4 weeks.

In the meantime, if you have not already done so, be sure to create an account on ISAC's Student Portal. Once you have an account profile, future enhancements to the Student Portal will let you login to your profile to check your application status, verify the number of IVG eligibility units you have used or request duplicate copies of your IVG eligibility notification.

If you have questions, or to learn more about the financial aid process and available programs, visit us at isac.org, call an ISAC Call Center Representative at 800.899.ISAC (4722), or send an e-mail message to isac.studentservices@isac.illinois.gov

I agree to the terms: Yes
IVG Notification

- Student receives Notice of Eligibility from ISAC
  - Applicant must notify school of his/her eligibility no later than the last day of classes for the term for which the grant is requested
- Schools can access eligibility records via GAP Access
IVG Benefit Request Process

- Schools complete the benefit request (claim) process online in GAP Access
  - Transitioned from My Zone to GAP Access in February 2018
- Deadline dates for submitting benefit requests are:
  - September 15 – summer term
  - January 15 – first term
  - May 25 – second semester/second and third quarter
  - July 31 – all claims, including supplemental claims
- Requests can also be submitted using the File Transfer Protocol (FTP) process
  - See the Electronic Tools page in the E-Library at isac.org
  - Contact School Services for set up information
IVG in GAP Access
IVG in GAP Access

- Launched IVG benefit request process in GAP Access on February 21, 2018
- A User Guide and FTP File Specifications have been posted to isac.org for your reference
  - See the February 21, 2018 e-message for more details and links to the resources

IVG Program Update: 2017-18 Benefit Usage Data Now Accepted via GAP Access

02/21/2018

Unless otherwise noted, links in this message are to corresponding pages at the Illinois Student Assistance Commission (ISAC) website (isac.org).

IVG Operational Functions Transitioned to GAP Access

As was announced in a January 19 e-Message, operational functions for the Illinois Veteran Grant (IVG) Program are being transitioned from the My Zone portal to the ISAC Gift Assistance Programs Access (GAP Access) portal. Colleges now complete the required activity of providing ISAC with the data needed to assess IVG eligibility units by submitting benefit usage data (formerly, payment requests) via the GAP Access portal. Just like with the Illinois National Guard (ING) Grant Program, IVG benefit usage data is submitted in the same manner as Monetary Award Program (MAP) claims.

The IVG system program privileges must be set to IVG “Update” for staff to request, edit or update IVG benefit usage data, and set to IVG “View” for staff who will not be involved in submitting benefit usage records but need to view IVG eligibility and benefits used information.

2017-18 IVG Benefit Usage Data Now Being Accepted

Effective today (Wednesday, February 21, 2018), IVG benefit usage functionality is available via GAP Access, allowing colleges to report 2017-18 enrollment hours and benefit dollar amounts for initial, in-district and out-of-district requests, as well as...
IVG in GAP Access

- To access the IVG system, you will need a valid GAP Access ID and password.
  - Your IVG system program privileges must be set to:
    - IVG "View" to be able to view IVG eligibility and benefits used information, and
    - IVG "Update" to request, edit or update IVG benefit usage data
- Once you have successfully logged in to GAP Access, the IVG information can be accessed by selecting the IVG tab near the top of the screen.
- The functionality for benefit request processing is accessed via the Benefits tab.
IVG in GAP Access

- The initial student list that you will see when logging in to the IVG system will be a list of all students who have received an IVG benefit at your institution in the last three academic years.
- You will then have the ability through the Add Student screen to search ISAC’s database for new, additional students who may want to use their IVG benefits at your school.
  - Once you’ve added a student to your list, you will be able to see an eligibility detail screen for them and create a benefit request for them.
  - You will only be able to add eligible students to your school list, and to do so, you will need at least two of three student identifiers:
    - Last name
    - Social Security Number
    - ISAC-assigned IVG number
- The academic terms are numbered in the IVG system as follows:
  - 3 = Summer term
  - 1 = Fall term
  - 2 = Spring term
IVG in GAP Access

- To add a student to your school list, you must enter at least two of the three student identifiers.
- If your search does not provide a result, that means either the student is not eligible or is not in ISAC’s database.
  - For example, you will not be able to add a student whose IVG application is in process and has not yet been determined to be eligible or an applicant whose status may have changed from eligible to ineligible.
- If you are unable to locate a student who you believe should be in ISAC’s IVG database, please contact ISAC’s School Services Department for assistance at 866-247-2172 or isac.schoolservices@illinois.gov.
The **Student Eligibility: Detail** screen is accessed by clicking on the magnifying glass icon on the Student Benefit List: View screen.

- It provides basic demographic information about the IVG applicant, including the current Social Security Number, the IVG number that's been assigned by ISAC, the application approval date, the number of IVG units used, and benefit request information for the academic terms.
- To navigate to another student's Detail screen from this view, enter a new in the Current SSN field or the IVG # in the IVG# field, and click on the Go button.
The benefit request process in the IVG system involves two distinct steps:

1. Creating the Request - which involves identifying student records for benefit usage and entering data about their enrollment hours/status and benefit amount
2. Submitting the Request - which sends the identified records to ISAC for processing

Step 1: Creating the requests -- can be done in one of three ways:
- In batches, or groups, of students together in the IVG system
- Individually, by student in the IVG system
- File Transfer Protocol (FTP) processing

Regardless of the way in which the benefit request is created in the IVG system (in batch or individually), you must also complete Step 2: Submitting the Request on the Submit Benefit Requests screen to complete the process
Creating IVG Benefit Requests in Batches

Once you have saved your selected records on the **Student Benefit List: View** screen and navigated to the **Benefit Request Entry** screen, the next step is to select the appropriate academic term using the drop down box in the **Term** field (initially blank) for which you will be creating benefit requests.

- A list of your selected, saved records will not display until you have selected a term.
Creating Individual Requests in the IVG System

Creating individual student benefit requests is the most straightforward method and is done using the **Student Detail: Benefits** screen.

- Schools will have Update capabilities on this screen while Benefit dates are active for the academic term.
- Because this can be a time-consuming method, it is best used when you have a small number of benefit requests to create.

This screen can also be used to make an adjustment to a previously processed benefit request.

Note that the academic terms are labeled in the IVG system as follows:

- 3 = Summer term
- 1 = Fall term
- 2 = Spring term
Submitting IVG Benefit Requests

- After creating benefit requests, either in batches (through the Benefit Entry screen) or individually (through the Student Detail: Benefits screen), the next step in the process is to submit the benefit request from the Submit Benefit Requests screen.
After benefit requests have been processed by ISAC, results are available for viewing in a few different ways:

- on the **Student Benefit List: View** screen
- on the **Student Detail: Benefits** screen.
- on a Benefit Results report in the Reports section

Reports displaying the PDF icon in the Reports section of the IVG system are ISAC-generated reports of the benefit processing results.

These reports are identifiable by the user name *IVGInvoice* in the last column of the report list and are made available on the next business day after your school’s benefit requests have been processed.

Benefit results codes are listed in the User Guide and in the FTP File Specifications.
IVG Reports and File Extractions

- The **Reports** and **File Extractions** screens can be accessed from their respective buttons on the Student Benefit List: View page

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![IVG Reports and File Extractions](image-url)
FTP Processing

- Schools may exchange benefit request IVG data with ISAC via a File Transfer Protocol (FTP) process using a 160 byte flat (text) file created with Notebook or Microsoft Word.

- FTP files are submitted to ISAC via the ISAC File Transfer System at [https://transfer.isac.org/](https://transfer.isac.org/)
  - To submit an FTP file to ISAC, you must have a GAP Access ID and password to log in to the secure file transfer system

- File specifications can be found in the Electronic Tools section of the e-Library and in the IVG User Guide
Crediting Student Accounts and Tracking Benefit Usage for ING & IVG

- Compliance reminders
  - Be consistent
    - Ensure that the amounts reported on student account is consistent with data reported to ISAC
      - Dollar amounts
      - Enrollment hours
  - Report benefit usage correctly
    - Report actual number of enrollment hours
    - Be sure to make all necessary adjustments
  - Do not include or combine institutional or other waiver programs with ING Grant or IVG benefit amounts on student or institution records
Combining Education Benefits
When Veterans Are Eligible for Multiple ISAC Programs

- Students eligible for MAP and IVG or ING must use IVG or ING benefits instead of MAP
  - A student cannot decline IVG or ING to use MAP
- Students eligible for IVG and ING can choose which program they would like to use
- Students can use IVG and ING together
  - The same amount of eligibility units will be charged to each program regardless of the amount of benefits paid
- Students can decline IVG, ING and/or MAP to use federal benefits that also provide tuition and fee benefits
Combining Post-9/11 GI Bill Program with State Benefits

- For veterans who are eligible for Post-9/11 GI Bill benefits at less than 100% and who use those benefits with the IVG or ING Grant programs in the same term, the Post-9/11 GI Bill benefits should be applied first (VA will be first payer), and any remaining eligible tuition and fee charges would be covered by the IVG and/or ING Grant.

- The number of IVG and ING Grant units used will be prorated based on the percentage of the charges that are covered by the ISAC programs.
**Prorating IVG or ING Units When Combined with Post-9/11 GI Bill**

- When the IVG or ING Grant is used with the Post-9/11 GI Bill and can be the “last payer,” ISAC will prorate eligibility units used based on the percentage of IVG or ING Grant benefits that are needed to cover remaining tuition and mandatory fees.
  - To calculate, ISAC will multiply the number of credit hours the student is enrolled in by the percentage that the IVG or ING Grant is covering (after Post-9/11 GI Bill benefits have been applied) and the result will be converted to eligibility units using the units chart found in the program rules.

<table>
<thead>
<tr>
<th>Number of Hours</th>
<th>Semester Term</th>
<th>Quarter Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 or more hours</td>
<td>12 units</td>
<td>8 units</td>
</tr>
<tr>
<td>9 - 11.99 hours</td>
<td>9 units</td>
<td>6 units</td>
</tr>
<tr>
<td>6 - 8.99 hours</td>
<td>6 units</td>
<td>4 units</td>
</tr>
<tr>
<td>3 - 5.99 hours</td>
<td>3 units</td>
<td>2 units</td>
</tr>
<tr>
<td>0 - 2.99 hours</td>
<td>1 units</td>
<td>1 units</td>
</tr>
</tbody>
</table>
### Sample Scenarios

- Enrollment status of 12 credit hours for a semester and tuition & fees are $10,000

<table>
<thead>
<tr>
<th>Post-9/11 GI Bill, 80% and IVG</th>
<th>Post-9/11 GI Bill, 40% and ING Grant</th>
</tr>
</thead>
<tbody>
<tr>
<td>$10,000 \times 0.80 = $8,000 paid by Post-9/11 GI Bill</td>
<td>$10,000 \times 0.40 = $4,000 paid by Post-9/11 GI Bill</td>
</tr>
<tr>
<td>$2,000 (20%) covered by IVG</td>
<td>$6,000 (60%) covered by ING Grant</td>
</tr>
<tr>
<td>$0.20 \times 12 = 2.4%</td>
<td>$0.60 \times 12 = 7.2%</td>
</tr>
<tr>
<td>2.4 converts to 1 unit</td>
<td>7.2 converts to 6 units</td>
</tr>
<tr>
<td>Student would use 1 IVG unit and 4 months of Post-9/11 GI Bill benefits</td>
<td>Student would use 6 ING Grant units and 4 months of Post-9/11 GI Bill benefits</td>
</tr>
</tbody>
</table>

*(Prior to the rule change, the student would have used 12 IVG units and 4 months of Post-9/11 GI Bill benefits)*

*(Prior to the rule change, the student would have used 12 ING Grant units and 4 months of Post-9/11 GI Bill benefits)*
ISAC Contact Information

- Student and Parent Services
  - Phone: 800-899-4722
  - E-mail: isac.studentservices@illinois.gov

- School Services
  - Phone: 866-247-2172
  - E-mail: isac.schoolservices@illinois.gov

- Kim Eck, Training Services
  - Phone: 217-785-7139
  - E-mail: Kimberly.Eck@illinois.gov
Questions/Comments?

Thank you for participating today!