#### Accessing the Alternative Application for Illinois Financial Aid

If, after completing the Alternative Application pre-screening process, it is determined that you are eligible to complete the application, you will be prompted to create an Alternative Application Student Profile. All fields on the Student Profile sign-up screen are required.

Be sure to make note of the e-mail, password and challenge question used for future reference.

# The e-mail address provided should be a personal, permanent e-mail address (such as gmail, yahoo or hotmail) rather than a school-provided e-mail address that will change when you change schools.

If you also have an ISAC Student Portal Account, you will need to use a different e-mail address than the one used for the ISAC Student Portal.

Once you have created your Alternative Application Student Profile, ISAC will assign an ISAC Identification (ID) Number to you and it will remain the same for all award years that you apply for the Monetary Award Program (MAP).

Your ISAC ID Number is unique to you, and you should make note of it in addition to the information you used to create your ISAC Student Profile and keep the number secure.

Student Profile	$\times$
SIGN UP	~ ~
Account Information	Personal Information
First Name*	Challenge Question*
Last Name*	Challenge Answer*
will change when you change schools. E-mail*	
E-mail*	
Confirm E-mail*	
Confirm E-mail*	

#### Alternative Application Student Profile Screen

### Updating Your Student Profile E-mail Address

To change your e-mail address, navigate to the Alternative Application home page, select the appropriate year, and click on the Returning Applicants Login button.

Log in using the e-mail address and password you used when creating your Alternative Application Student Profile. Clicking on "Update Profile" will navigate to your "Account" Page where you may update your information. When finished, click on the Update Account button to save your change(s).

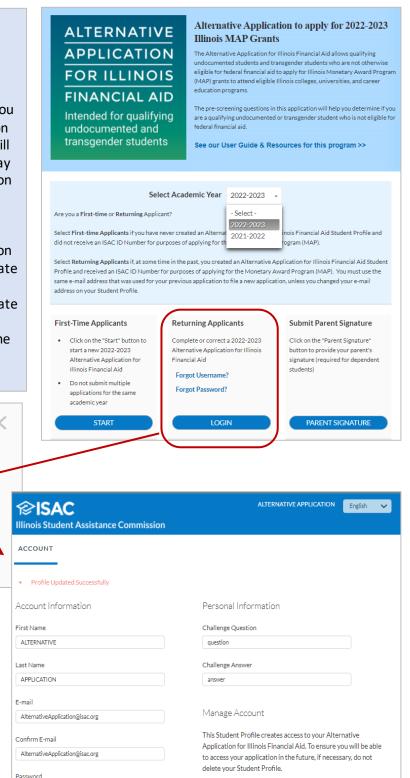
Please note that updating your e-mail address on your Account page does not automatically update the e-mail address in the Student Information section of your application, so be sure to navigate to the application page to update the e-mail address there as well. The e-mail address on the application is where communication regarding the status of your application will be sent.

Password

LOGIN

Forgot Password? Forgot Username?

Resetting your Password or Challenge Question



Your Username is the E-mail address used for your Student Profile account. The terms *Username, User ID* and *E-mail address* are used interchangeably for purposes of logging in to your Student Profile account.

Back

Delete your account Click here

Student Profile

LOGIN

E-mail address

Student Profile

LOGIN

Forgot Username?

The Username is your e-mail address.

UPDATE ACCOUNT

Confirm Password

#### Resetting Your Password or Challenge Question

If you have forgotten your Student Profile password, you can easily reset it by clicking on the "Forgot Password" link on the Log Inscreen. You will be asked for your **User ID**, which is the e-mail address you used when you set **up your Student Profile**, and then you will be prompted to answer your challenge question. After correctly answering the question, you will be prompted to reset your password.

Student Profile	×	LOGIN
Forgot Password?		Reset Password
Enter your User ID (your e-mail address)	Student Profile	New Password Re-enter New Password
SUBMIT		
Back	Answer Challenge Question	SUBMIT
Trouble logging in? If you can't remember your user name or password, no problem log in with other information	Please answer the question below	
LOGIN ANOTHER WAY		
1	SUBMIT	
See Page 4 for information on logging in another way.	Reset Question and Answer	

To reset your challenge question and answer, navigate to the Log In screen and select "Forgot Password" and then "Reset Question and Answer." An e-mail will be sent to the e-mail address you used when you created your Student Profile with instructions on how to reset your challenge question and answer. Click on the URL in the e-mail and you will be able to set a new challenge question and answer.

For additional assistance, you may contact ISAC Student Services at 1-800-899-4722 or <u>isac.studentservices@illinois.gov</u>.

Student Profile	
LOGIN	SAC Illinois Student Assistance Commission
Answer Challenge Question	Reset Question and Answer
Please answer the question below	Challenge Question
	Challenge Answer
SUBMIT	SUBMIT
Reset Ouestion and Answer	

## Accessing and Updating Your Student Profile Without Your Original E-mail Address or Password

If you have forgotten the e-mail address you used to set up your Student Profile or no longer have access to the e-mail address used, you may access your Student Profile using your nine-digit ISAC ID number and date of birth.

This login option can be accessed by clicking on the "Forgot Username" from either the Home screen or Login screen and then selecting "Login Another Way" on either of those screens. This login option can also be used to access your Student Profile to reset your password or challenge question and answer.

Student Profile			
LOGIN	Student Profile		
Forgot Username?	LOGIN		
The Username is your e-mail address.	Forgot UserID E-mail? Please use below alternative access to find your profile 9-Digit ISAC ID		
Back	Date of Birth MM/DD/YYYY		
Trouble logging in? If you can't remember your user name or password, no problem. You can log in with other information	SUBMIT		
Student Profile	$\times$		
Unable to verify, 9 Digit ISAC ID and Date Forgot UserID E-mail? Please use below alte 123121234 12/01/1995	rnative access to find your profile		

The correct ISAC ID number and date of birth must be entered to access your profile. Error messaging will appear if these data elements do not match what is on your Student Profile.

The ISAC ID is a unique identifier that is created and assigned to a student applicant once a Student Profile has been created. The ISAC ID number will appear on pages throughout the online application and appears on the application summary page that may be printed by the applicant. The ISAC ID number also appears on the confirmation page received when the application has been submitted.

ISAC is not able to provide the ISAC ID number to students on the phone or via an e-mail request. If you do not have a record of your ISAC ID number, the financial aid office at your college may be able to assist you once they have been able to confirm your identity.

### Updating/Editing Your Student Profile

Enter your new address in the "E-mail" and "Confirm E-mail" fields, then click on "Update Account". When updating your e-mail address, a new e-mail address must be used. If an e-mail address that has been used previously is entered, you will receive an error message. Once you click on "Update Account" a message will display indicating that your Profile was updated successfully.

When updating your profile, a password must be entered. You can use a prior password, or the password can be reset. Enter your password and confirm your password and click on Update Account. If the password does not match you will receive an error message.

			ACCOUNT				
			<ul> <li>E-mail already exist</li> <li>Update failed please try again later</li> </ul>				
ACCOUNT			Account Information			Personal Information	
Password must be 8~20 characters, with at least 1 number, 1 t     Reventer Password must be 8~20 characters with at least 1 number, 1 t			First Name			Challenge Question	
<ul> <li>Re-enter Password must be 8~20 characters, with at least 1 number, 1 upper case letter, 1 lower case letter and 1 spe ("@#\$\$&amp;.+=")</li> <li>Please correct the data</li> </ul>		LOGIN		question			
Account Information	Personal Information		Last Name			Challenge Answer	
First Name	Challenge Question		TEST			answer	
MY	question						
Last Name	Challenge Answer		The e-mail address you provide here will be us	sed each year you	apply for ISAC-		
TEST	answer		administered financial aid programs, and to ad	ccess your application	tion in the future.		
The e-mail address you provide here will be used each year you apply for ISAC- administeriad financial aid programs, and to access your application in the future. Make sure to provide a personal, permanent e-mail address (such as gmail, yahoo or hortmail) rather than a chool-provided e-mail address that will change when you change schools.			Make sure to provide a personal, permanent e-mail address (such as gmail, yahoo or hotmail) rather than a school-provided e-mail address that will change when you change schools. E-mail				
E-mail kdtest5@isac.org			kdtest2@isac.org				
NUCCO BISSION B			Rutest2@isac.org				
Confirm E-mail		ACCOUNT					
kdtest5@isac.org							
Password			password doesn't match password rrect the data				
Confirm Password		Account Inf	ormation		Personal Information		
		First Name		Challenge Question		ion	
Cancel LOGIN Last Name		LOGIN	quest		question	stion	
		Last Name			Challenge Answer		
		TEST			answer		
		The e-mail address you provide here will be used each year you apply for ISAC- administered financial aid programs, and to access your application in the future. Make sure to provide a personal, permanent e-mail address (such as gmail, yahoo or hotmail) rather than a school-provided e-mail address that will change when you change schools. E-mail					
		kdtest2@lsac.org					
		Confirm E-mail					
		kdtest2@isac.or	g				

When logged in to the Application, you may also navigate to your Student Profile Account by clicking on the Update Profile link at the top of screen.



ALTERNATIVE APPLICATION FOR ILLINOIS FINANCIAL AID 2022-2023