

**2020-21 GRANT PROGRAM FOR DEPENDENTS OF POLICE OR FIRE OFFICERS  
NOTICE OF INCOMPLETE APPLICATION**

This letter is to notify you that the Illinois Student Assistance Commission (ISAC) has determined that your application for the 2020-21 Grant Program for Dependents of Police or Fire Officers is not complete. The information listed below is required.

Payment will not be authorized until a complete application is on file for the applicable term.

The college also has deadlines for requesting payment on a student's behalf. Failure to present the eligibility letter to your college and/or notify ISAC of a college choice change, as required, may result in loss of benefits.

If you have any questions, please contact an ISAC Call Center Representative via telephone at 800.899.ISAC (4722), or e-mail at [isac.studentservices@illinois.gov](mailto:isac.studentservices@illinois.gov).

ISAC administers other scholarship and grant programs that can provide financial assistance to help you pay for college. To learn more about the financial aid process and available programs, visit **[isac.org](http://isac.org)**.

Applicant Services Department  
Program Services and Compliance Division